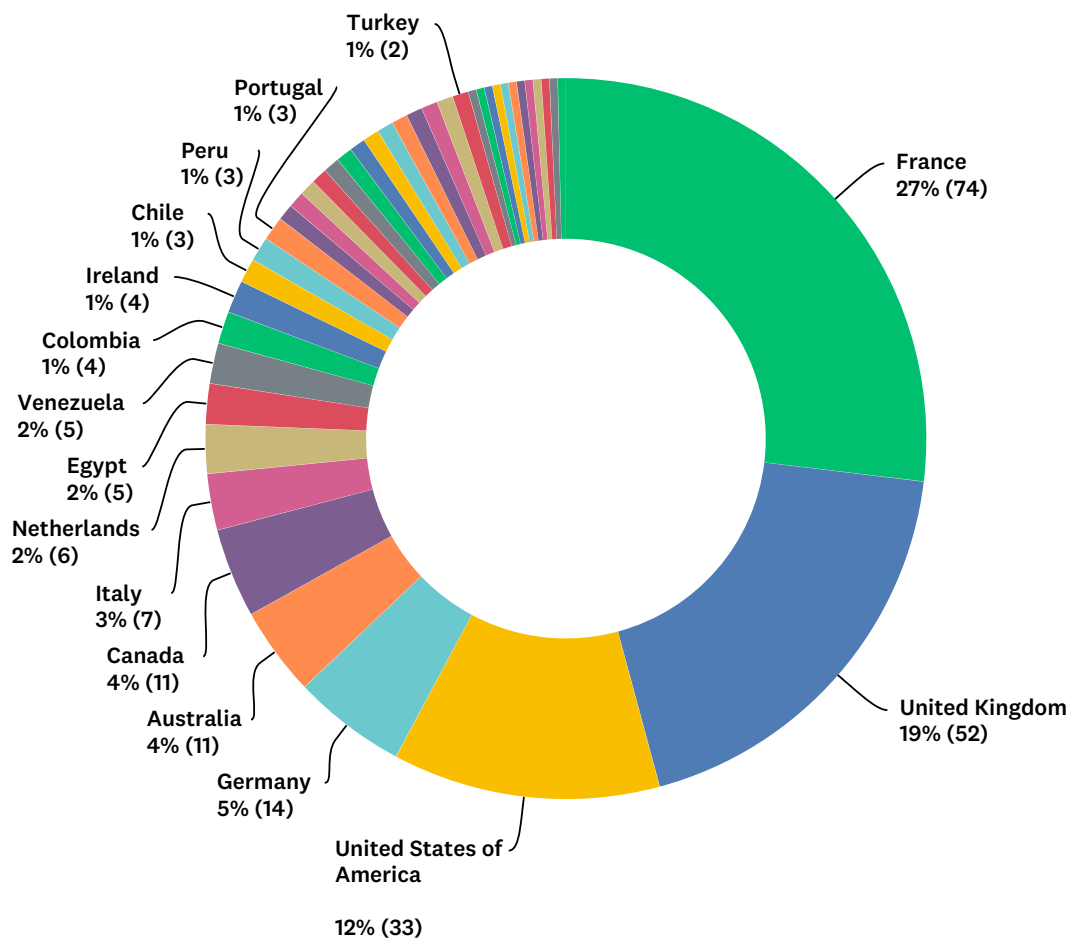


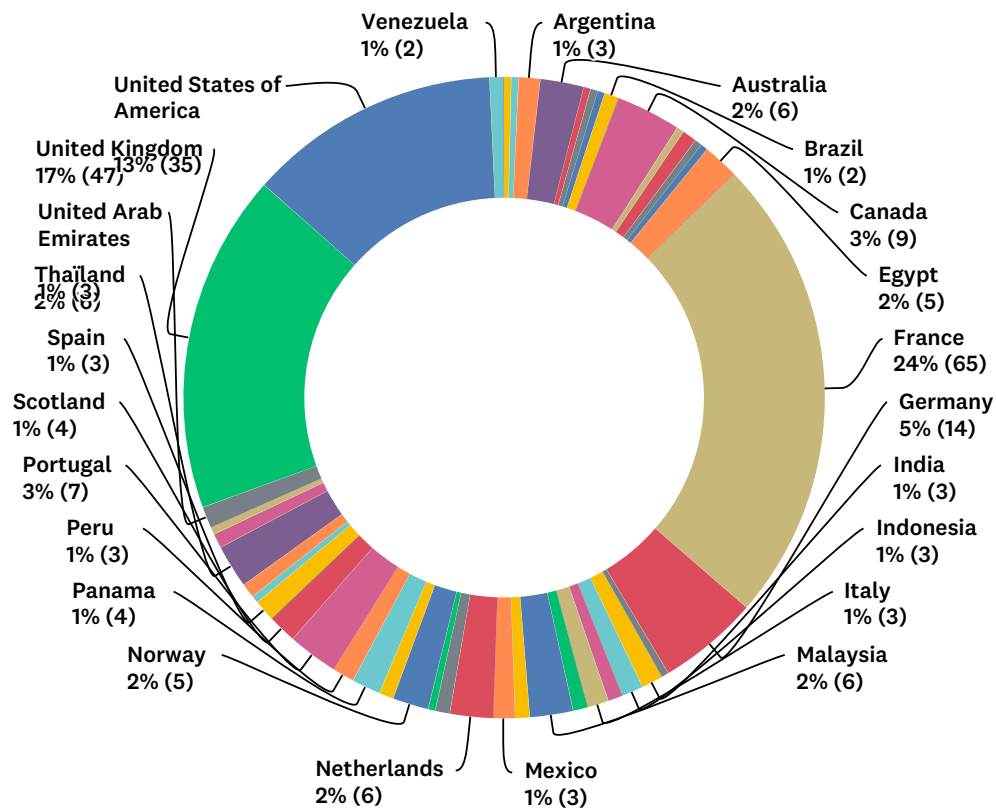
## Q3 Nationality

Answered: 275 Skipped: 0



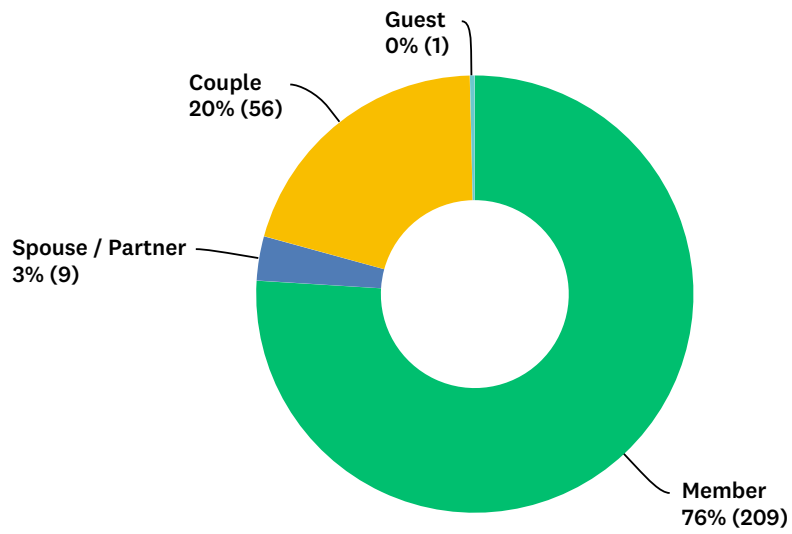
## Q4 Country of residence

Answered: 275 Skipped: 0



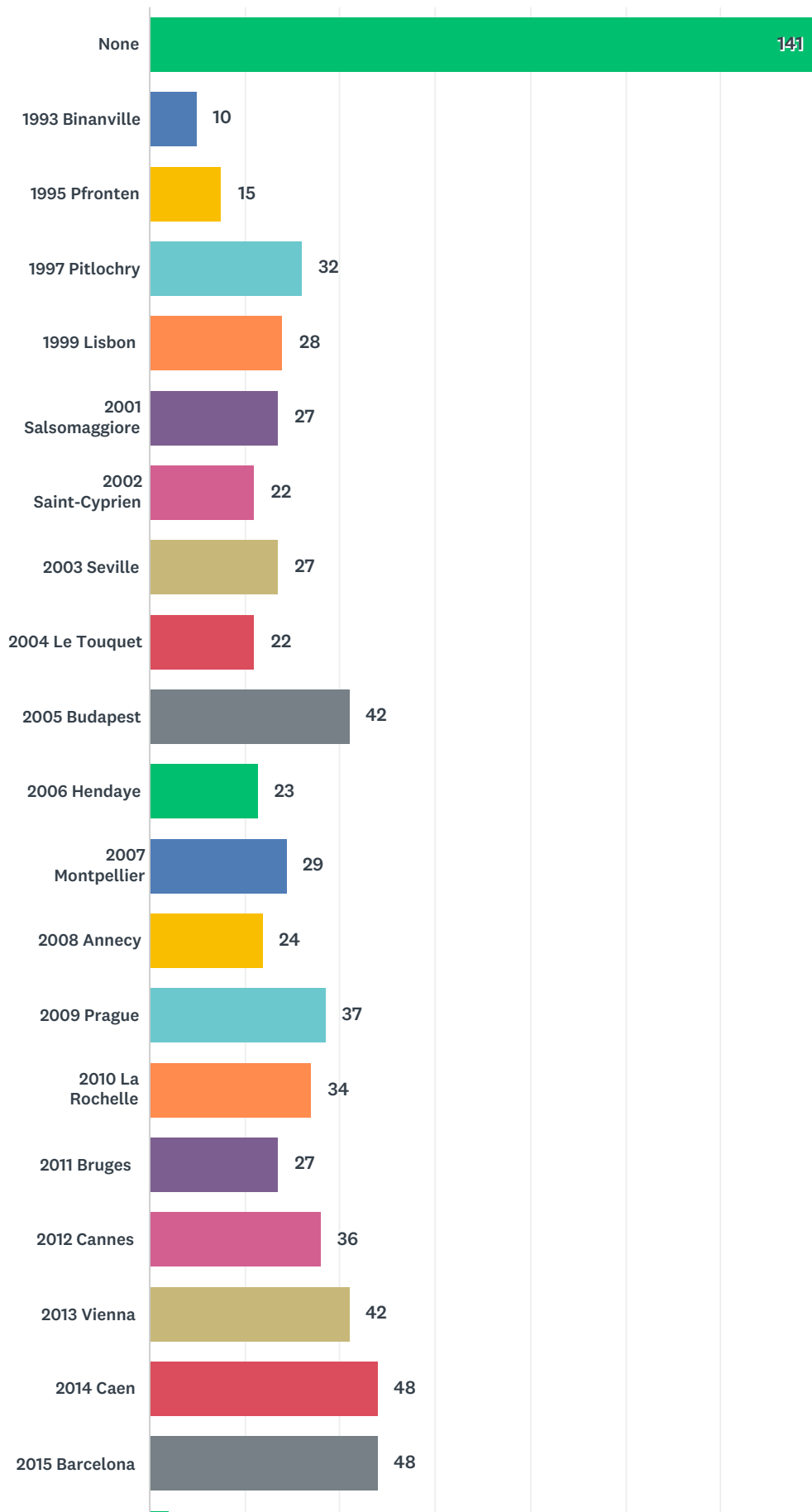
## Q5 I answer this survey as a...

Answered: 275 Skipped: 0

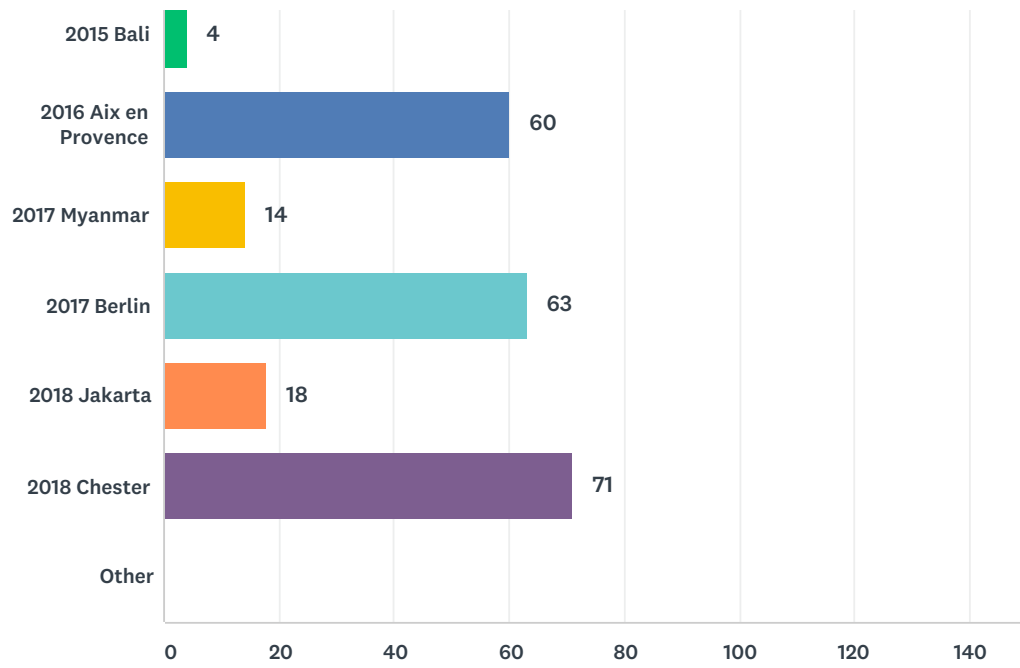


## Q6 Which previous ALLIANCE reunions did you attend?

Answered: 275 Skipped: 0



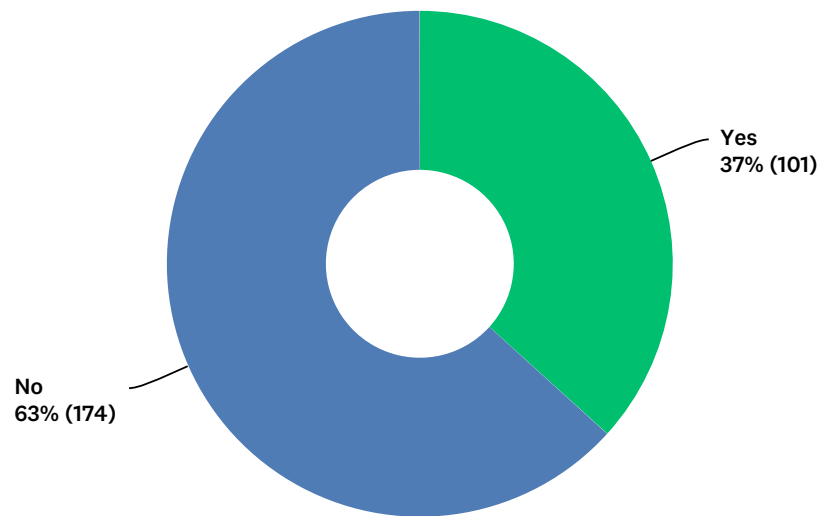
## ALLIANCE survey



| # | NONE                    | DATE |
|---|-------------------------|------|
|   | There are no responses. |      |

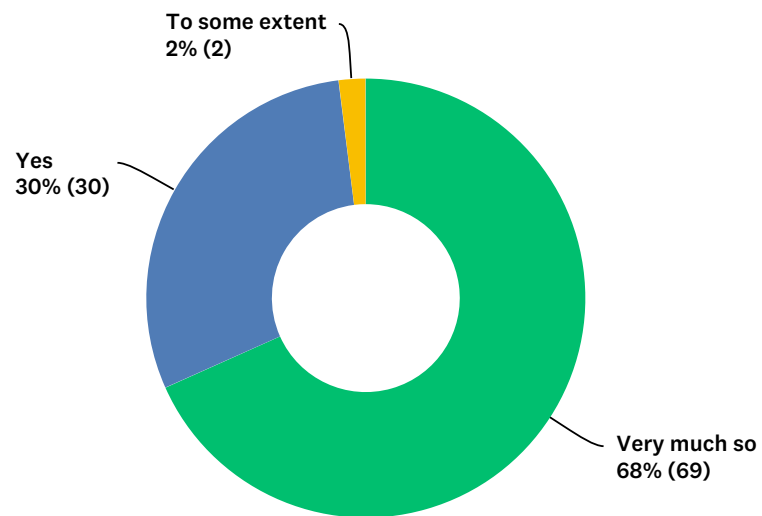
## Q7 Did you participate in the recent reunion in Bordeaux

Answered: 275 Skipped: 0



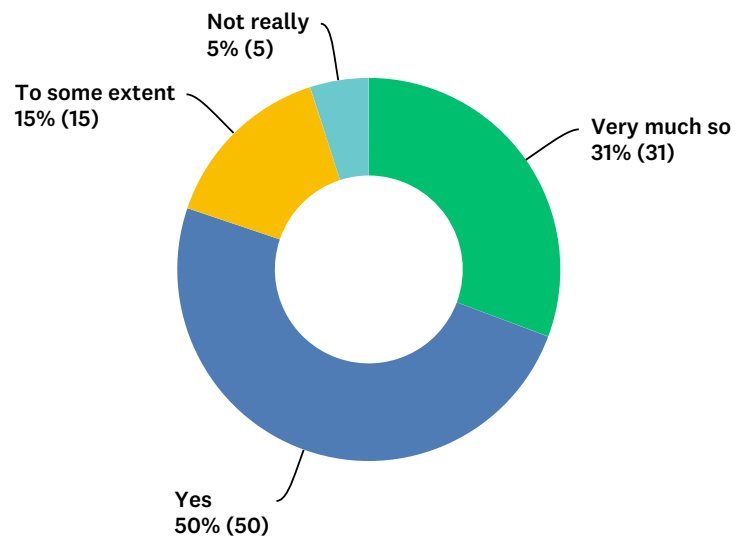
## Q8 Overall, the reunion was a success

Answered: 101 Skipped: 174



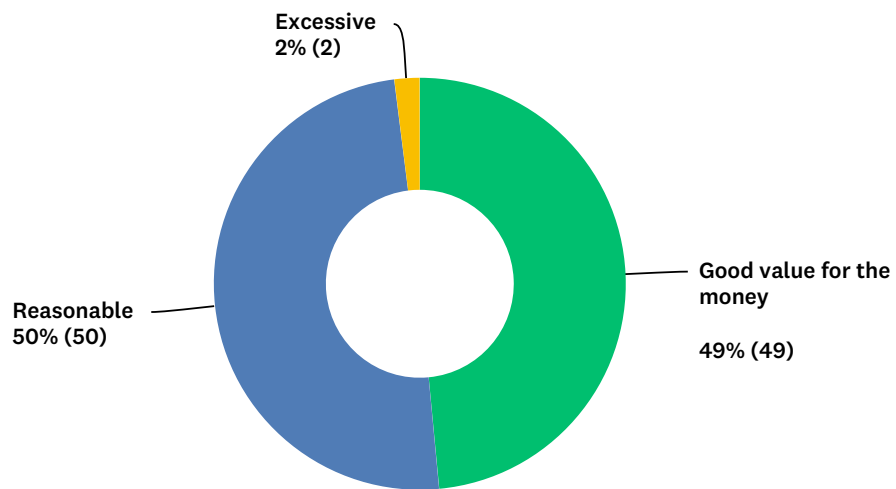
## Q9 There was enough free time for chatting, strolling, drinking, hanging around

Answered: 101 Skipped: 174



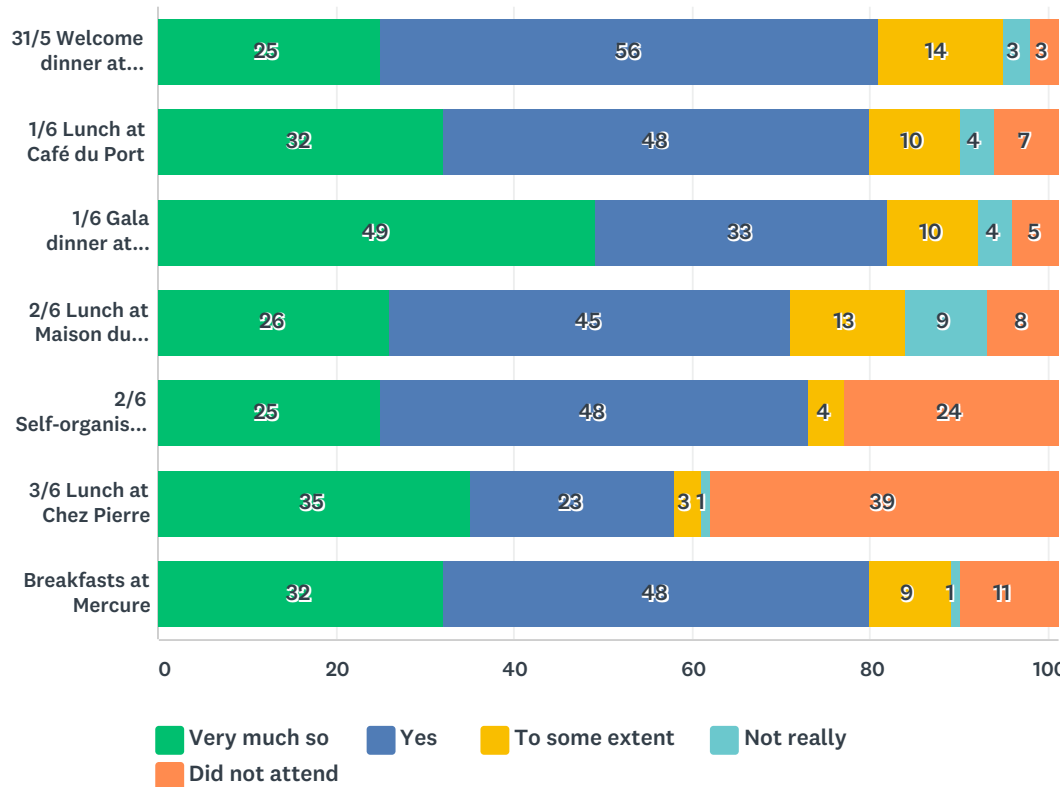
## Q10 The reunion total cost per participant (excluding travel costs) was

Answered: 101 Skipped: 174



## Q11 The meals were good and pleasant

Answered: 101 Skipped: 174



## Q12 Any comment about the meals

Answered: 52 Skipped: 223

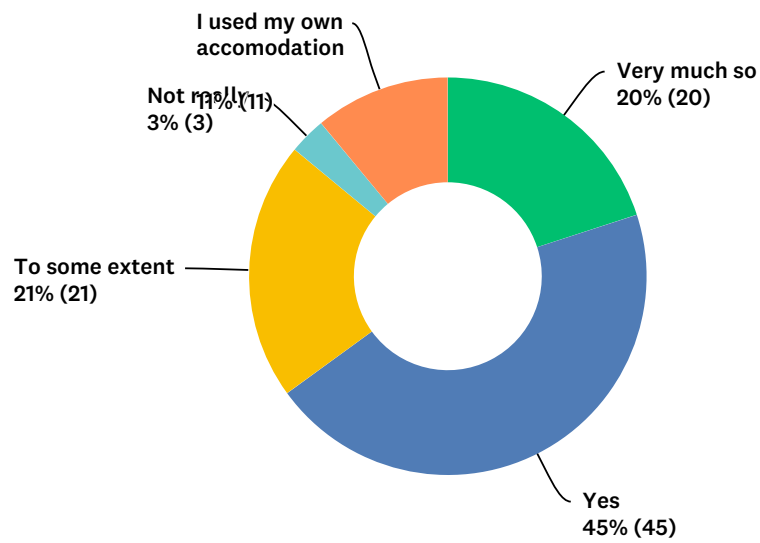
| #  | RESPONSES                                                                                                                                                                                                                                                                               | DATE               |
|----|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|
| 1  | Very noisy cocktail at Friday Mercure evening                                                                                                                                                                                                                                           | 6/20/2019 5:27 PM  |
| 2  | Was for us the first time . We did like it very much                                                                                                                                                                                                                                    | 6/20/2019 11:51 AM |
| 3  | I could not eat the almost raw duck at the Maison du Fleuve. I had to send it back twice to the kitchen for further cooking! At all meals, there was not enough fresh vegetables nor fruit.                                                                                             | 6/19/2019 4:48 PM  |
| 4  | Gala diner and lunch at Maison did not considered people who can not eat raw meat/duck and, when asked to cook more, they did not like the comment and brought a more raw meat/duck (really disgusting attitude by restaurant people)                                                   | 6/19/2019 4:15 AM  |
| 5  | Excellent meals...quality and quantity of wine could be better..??                                                                                                                                                                                                                      | 6/18/2019 11:51 AM |
| 6  | Sometimes the portions were too big for oldies                                                                                                                                                                                                                                          | 6/17/2019 5:05 PM  |
| 7  | Food generally good - a bit rich if anything. Service struggled in most places.                                                                                                                                                                                                         | 6/17/2019 2:46 PM  |
| 8  | We did not stay at the Mercure and only attended the two main dinners. The Mercure dinner was average in quality and the pre-dinner drinks environment was too noisy - understandable with the large number of people catching up but the setting itself seemed to amplify the problem. | 6/17/2019 9:08 AM  |
| 9  | The duck was undercooked at one of the lunches, I believe it was at Maison du Fleuve? Aside from this, the food was superb.                                                                                                                                                             | 6/17/2019 8:06 AM  |
| 10 | basic                                                                                                                                                                                                                                                                                   | 6/16/2019 7:23 PM  |
| 11 | Not fond of barely cooked duck & salmon maybe just me - simpler home cooked would be good but appreciate it's impossible to please in such large groups so no complaints                                                                                                                | 6/16/2019 3:25 PM  |
| 12 | Very well organized. Thank you.                                                                                                                                                                                                                                                         | 6/16/2019 2:03 PM  |
| 13 | Maison du fleuve no service management. Gala dinner too much time travelling, food unimpressive.                                                                                                                                                                                        | 6/16/2019 11:24 AM |
| 14 | Beef at the gala and duck breast at fleuve were too tough. Apps at the gala very good. Gala tent setup was a bit underwhelming but the challenge with numbers is understandable. Overall Chez Pierre was standout.                                                                      | 6/15/2019 3:52 PM  |
| 15 | For most of the organised meals the portions were very large, leading to too much waste. The slowness of the gala dinner service didn't allow any time for dancing (considering the time needed to return to the hotel at a reasonable hour).                                           | 6/15/2019 12:54 PM |
| 16 | Gala dinerand lunch at Maison du Fleuve were not pleasant at all. (raw meat and raw duck even after asking to cook more...)                                                                                                                                                             | 6/14/2019 5:42 PM  |
| 17 | Please provide vegetarian option                                                                                                                                                                                                                                                        | 6/13/2019 10:43 PM |
| 18 | Overall good                                                                                                                                                                                                                                                                            | 6/13/2019 5:28 AM  |
| 19 | Nothing special                                                                                                                                                                                                                                                                         | 6/12/2019 3:23 PM  |
| 20 | At the Gala dinner the White wine and water were served at room temperature. Dinner & Red wine excellent. Too hot under the Plastic Tent.                                                                                                                                               | 6/12/2019 10:43 AM |
| 21 | very good considering there were lots of us                                                                                                                                                                                                                                             | 6/12/2019 10:36 AM |
| 22 | group too large                                                                                                                                                                                                                                                                         | 6/12/2019 10:31 AM |
| 23 | Maison du fleuve was not well staffed and meal was slow and many left before desert with a lot leaving their meat / duck uneaten                                                                                                                                                        | 6/11/2019 9:34 PM  |
| 24 | Very slow service. Restaurants overwhelmed. Few fish dishes...                                                                                                                                                                                                                          | 6/11/2019 8:25 PM  |
| 25 | I found the meat in some of the meals a bit too tough                                                                                                                                                                                                                                   | 6/11/2019 7:53 PM  |
| 26 | At Maison du Fleuve, the un(der)cooked duck breast with virtually raw fat on top was simply inedible for a Brit, it was disgusting- sorry! (I know that you good ol' Frenchies will disagree strongly as most of you love to eat raw meat!!!)                                           | 6/11/2019 7:43 PM  |
| 27 | Suggest more free time each day                                                                                                                                                                                                                                                         | 6/11/2019 7:07 PM  |

## ALLIANCE survey

|    |                                                                                                                                                                                                                       |                    |
|----|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|
| 28 | It was heroic to try to feed so many in a short period of time - I felt sorry for the restaurants!                                                                                                                    | 6/11/2019 7:03 PM  |
| 29 | Lunch service at cafe du Port too slow.                                                                                                                                                                               | 6/11/2019 2:32 PM  |
| 30 | All good                                                                                                                                                                                                              | 6/10/2019 8:46 PM  |
| 31 | Considering we were 200 people, the meals at Cafe du Port and Maison du Fleuve were amazingly good. The Gala dinner main course was tepid, but we were the last table to be served.                                   | 6/10/2019 10:30 AM |
| 32 | Main course (duck I believe) at Maison du Fleuve was inedible.                                                                                                                                                        | 6/10/2019 12:36 AM |
| 33 | Lunch at Café du Port and Maison du fleuve took a bit too long time, which stressed the afternoon activities. It is important to find a solution with the restaurants to speed up the service.                        | 6/8/2019 5:11 PM   |
| 34 | Light and good, perfect.                                                                                                                                                                                              | 6/8/2019 11:46 AM  |
| 35 | Appreciated that all lunches and dinners came with "unlimited" wine. Two courses for lunches are fine. Table service lunches are much better than buffets.                                                            | 6/8/2019 9:31 AM   |
| 36 | Enjoyed all of them and it was a good idea to leave a couple of nights free for us to either go out or just socialize.                                                                                                | 6/7/2019 10:06 PM  |
| 37 | We were expecting the gala dinner in a castle, it was in a barnum! A bit of of shame to have two hours of bus for such an environment.                                                                                | 6/7/2019 6:01 PM   |
| 38 | Great meal were organized!                                                                                                                                                                                            | 6/7/2019 5:53 PM   |
| 39 | stayed at the Burdigala.                                                                                                                                                                                              | 6/7/2019 4:09 PM   |
| 40 | Except chez Pierre which was outstanding, nothing fantastic in terms of food. Gala dinner could have been in a barn 10km outside Bordeaux as we did not see much of the chateau St George after a very long bus trip. | 6/7/2019 2:09 PM   |
| 41 | The welcome dinner at Mercure was not the best, the main course was not a great example of French cooking.                                                                                                            | 6/7/2019 1:43 PM   |
| 42 | Although there was variate in the meals provided, we had beef predominantly                                                                                                                                           | 6/7/2019 12:15 PM  |
| 43 | Meals below expectations; meat served, including duck, on the undercook side.                                                                                                                                         | 6/7/2019 12:01 PM  |
| 44 | More veggies next time! Maison du fleuve; had to wait a long time to start and then got rushed at dessert to get back on the bus.                                                                                     | 6/7/2019 11:36 AM  |
| 45 | The best meal by far was at Arcachon. The least enjoyable was Mercure dinner, for both food quality and service.                                                                                                      | 6/7/2019 10:52 AM  |
| 46 | Meat of the Gala dinner was tough...                                                                                                                                                                                  | 6/7/2019 10:48 AM  |
| 47 | Good idea to have our own room for breakfast                                                                                                                                                                          | 6/7/2019 10:24 AM  |
| 48 | at Maison du Fleuve, service was so slow, we had to rush afterwards...                                                                                                                                                | 6/7/2019 9:57 AM   |
| 49 | A few people of our table did not finish their meat dish during the welcome dinner, found a bit hard                                                                                                                  | 6/7/2019 8:55 AM   |
| 50 | Very well done. Thank you, Bordeaux Organizers!                                                                                                                                                                       | 6/7/2019 3:16 AM   |
| 51 | Delicieux !                                                                                                                                                                                                           | 6/6/2019 9:48 PM   |
| 52 | Surprisingly excellent on all events for the price paid                                                                                                                                                               | 6/6/2019 10:10 AM  |

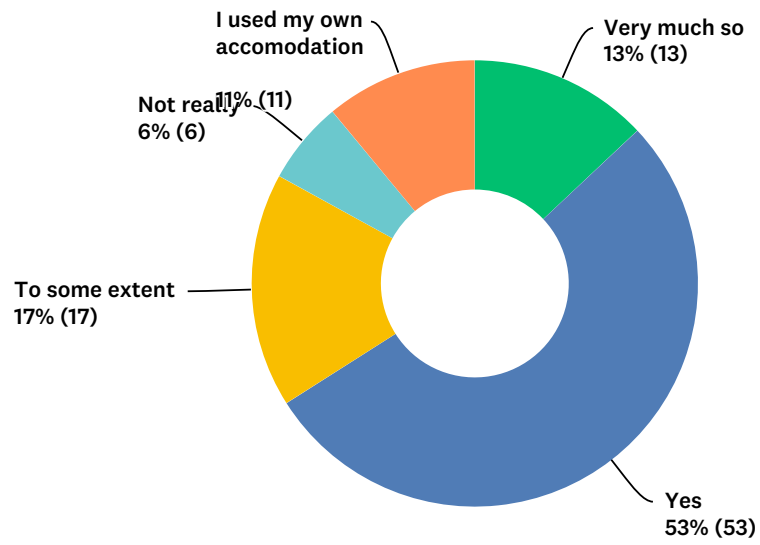
## Q13 The hotel was comfortable and pleasant

Answered: 100 Skipped: 175



## Q14 The hotel value for money was correct

Answered: 100 Skipped: 175



## Q15 Any comment about the hotel

Answered: 55 Skipped: 220

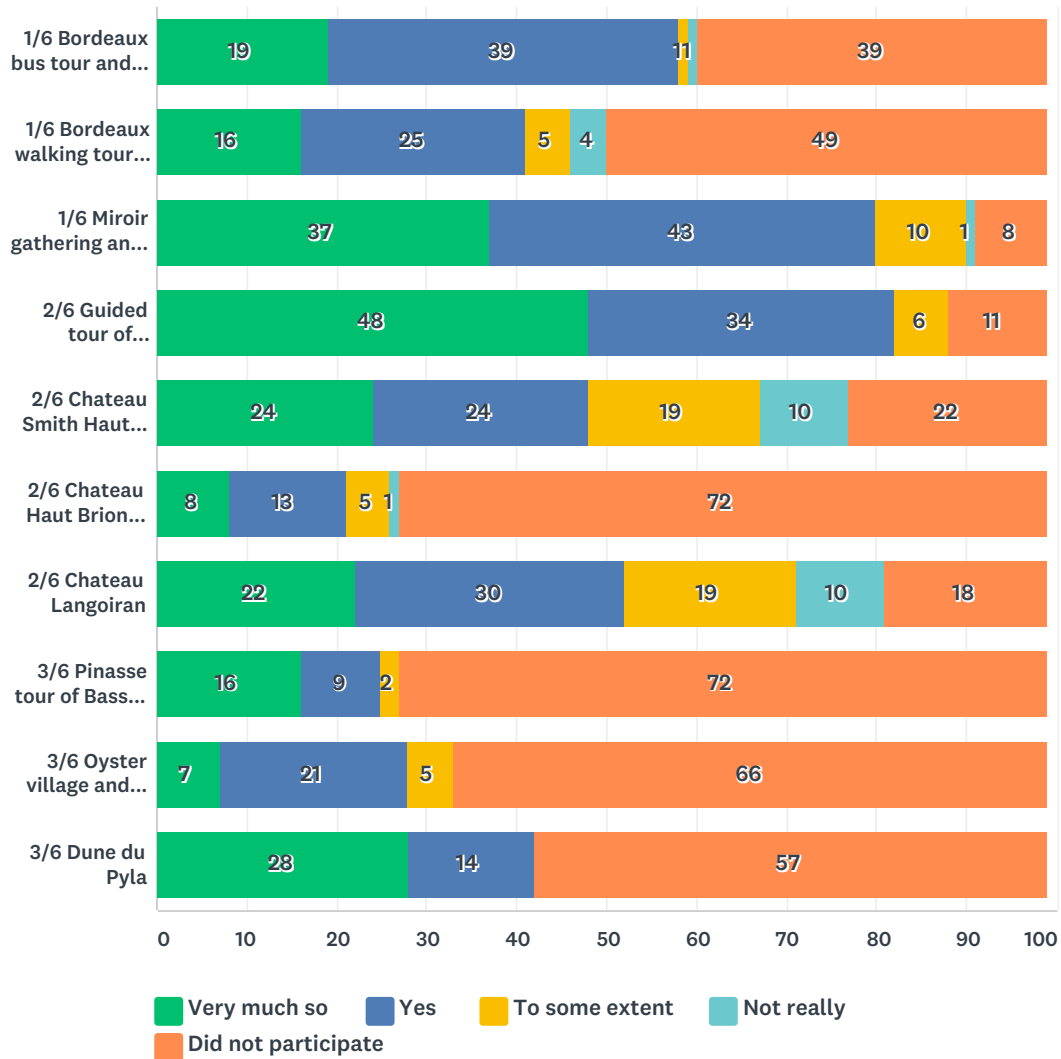
| #  | RESPONSES                                                                                                                                                                            | DATE               |
|----|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|
| 1  | excellent                                                                                                                                                                            | 6/20/2019 11:51 AM |
| 2  | No cupboard in the room No parking space. Had to use public parking.                                                                                                                 | 6/20/2019 12:30 AM |
| 3  | Air conditioner was not working when we arrived and they never fixed it even after many requests,,, Good location and somehow comfortable but.... air conditioner was a real fiasco. | 6/19/2019 4:17 AM  |
| 4  | Issues with air conditioning in rooms. Elevators insufficient for the crowd.                                                                                                         | 6/17/2019 7:30 PM  |
| 5  | No                                                                                                                                                                                   | 6/17/2019 5:06 PM  |
| 6  | Good hotel. Normal expectation for Mercure.                                                                                                                                          | 6/17/2019 8:08 AM  |
| 7  | standard fresh hotel                                                                                                                                                                 | 6/16/2019 7:23 PM  |
| 8  | Parking very small and expensive !                                                                                                                                                   | 6/16/2019 5:17 PM  |
| 9  | Great choice!                                                                                                                                                                        | 6/16/2019 2:03 PM  |
| 10 | Room comfort an issue in some respects. Rooms, bedding, common areas too warm.                                                                                                       | 6/15/2019 3:57 PM  |
| 11 | Value for money of Mercure was not up to expectations.                                                                                                                               | 6/14/2019 5:43 PM  |
| 12 | Room was a little small                                                                                                                                                              | 6/13/2019 10:43 PM |
| 13 | The reception area gets very crowded and messy with the arrival of a large group                                                                                                     | 6/13/2019 11:58 AM |
| 14 | No drawers for clothes in room. Checkin style was a bit inconvenient for some, staff were outstanding, in every way                                                                  | 6/13/2019 5:30 AM  |
| 15 | Room too small . Closet impossible as no light                                                                                                                                       | 6/12/2019 8:55 PM  |
| 16 | Lack of rangement in room (no cupboard) leading to messy stay                                                                                                                        | 6/12/2019 3:25 PM  |
| 17 | As there was no place left at the Mercure hotel, we went to the Le Chantry as suggested. It ' s been a good surprise : the hotel was very close to the Mercure, clean and pleasant.  | 6/12/2019 2:40 PM  |
| 18 | Great Personnel help and pleasant. Great job from Ms.Leslie. Reception & Bar good. Good location since close to supermarket.                                                         | 6/12/2019 10:47 AM |
| 19 | well done, not in a great part of town but it was able easily to accommodate all of us                                                                                               | 6/12/2019 10:36 AM |
| 20 | small room - no drawers, lack of shelf space                                                                                                                                         | 6/12/2019 10:35 AM |
| 21 | Very comfortable; Very helpful and friendly staff in the lobby. In adequate facilities for hanging and placing clothes                                                               | 6/12/2019 3:07 AM  |
| 22 | I discovered I left my jacket in the room after I had left Bordeaux. They were kind enough to pack it and send to me.                                                                | 6/11/2019 10:23 PM |
| 23 | The Bar did not open long enough as we often came back from dinner to find it closed .                                                                                               | 6/11/2019 9:34 PM  |
| 24 | Good choice                                                                                                                                                                          | 6/11/2019 8:25 PM  |
| 25 | Is the lack of a bidet in the bathroom the new standart ?                                                                                                                            | 6/11/2019 7:57 PM  |
| 26 | Not that inspiring but did the job - would have been good to have had a slightly bigger bar/lounge area for more mingling                                                            | 6/11/2019 7:04 PM  |
| 27 | noisy room for welcome drink , A/C not working in AG room                                                                                                                            | 6/11/2019 6:28 PM  |
| 28 | Queueing at the elevator!!!!                                                                                                                                                         | 6/11/2019 5:01 PM  |
| 29 | Excellent organisation for Breakfasts. Good quality of beds. Cocktail room too crowded and noisy.                                                                                    | 6/11/2019 2:34 PM  |
| 30 | I wish it was closer to some interesting area or the center                                                                                                                          | 6/10/2019 11:30 PM |
| 31 | Excellent position                                                                                                                                                                   | 6/10/2019 8:46 PM  |
| 32 | Comfortable rooms, clean, very quiet.                                                                                                                                                | 6/10/2019 12:38 AM |
| 33 | Short on storage space in the rooms                                                                                                                                                  | 6/9/2019 7:18 PM   |

## ALLIANCE survey

|    |                                                                                                                                                                                                                                                                                          |                   |
|----|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|
| 34 | The minimalist approach:...reception, room furniture, etc..makes it less enjoyable                                                                                                                                                                                                       | 6/8/2019 4:19 PM  |
| 35 | As usual, the welcome drink is organized in a place that is too small, and the atmosphere becomes quickly very noisy and unpleasant                                                                                                                                                      | 6/8/2019 11:48 AM |
| 36 | I cannot remember when I was last in a hotel room that did not have any cupboard drawers or shelf space. Back to the days of literally "living out of a suitcase". Bathroom sink did not drain efficiently. Hotel was well situated for access by the tour buses.                        | 6/8/2019 9:35 AM  |
| 37 | I would have liked some drawers to put my clothes in rather than the floor.                                                                                                                                                                                                              | 6/7/2019 10:06 PM |
| 38 | Does not look like it has just been refurbished. No shelves available in the wardrobe.                                                                                                                                                                                                   | 6/7/2019 6:01 PM  |
| 39 | Perfect hotel for our event.                                                                                                                                                                                                                                                             | 6/7/2019 5:53 PM  |
| 40 | Some details could be improved.                                                                                                                                                                                                                                                          | 6/7/2019 4:59 PM  |
| 41 | Lifts were seriously slow.                                                                                                                                                                                                                                                               | 6/7/2019 1:44 PM  |
| 42 | There were deficiencies with the air condition in the rooms and the phone system did not work                                                                                                                                                                                            | 6/7/2019 12:16 PM |
| 43 | A/C not working properly; this is to say, room was mostly hot and were unable to lower temperature. Other than that the location was excellent.                                                                                                                                          | 6/7/2019 12:03 PM |
| 44 | The rooms were a bit dungeon-like, not much natural light, given the glorious weather. The choice of hotel is rather fixed though, given the numbers participating this year. The location of the hotel was good allowing excellent access to Bordeaux, and price was fine.              | 6/7/2019 10:55 AM |
| 45 | I had never seen before an hotel without cupboards or shelves for shirts, socks etc... !                                                                                                                                                                                                 | 6/7/2019 10:52 AM |
| 46 | I had a room with no light in the closet, impossible to see was was inside. Had to leave my open suitcase in the floor of the room. Bathtub, dangerous (no handles). I already made comments to the hotel.                                                                               | 6/7/2019 10:01 AM |
| 47 | Lift service overwhelmed at certain times                                                                                                                                                                                                                                                | 6/7/2019 9:36 AM  |
| 48 | limited spots at the car park and difficult to maneuver. When we called they did not propose where to park if full A/C set at 17 degree did not provide any coolness in the room funny smells coming from the bathtub/sink when returning at the end of the day Hard mattress, slept bad | 6/7/2019 9:02 AM  |
| 49 | With a large group, the lifts always seem to be a bottleneck even in large hotels.                                                                                                                                                                                                       | 6/7/2019 12:16 AM |
| 50 | Meriadec is an ugly place                                                                                                                                                                                                                                                                | 6/6/2019 11:41 PM |
| 51 | no drawers, no A/C at night                                                                                                                                                                                                                                                              | 6/6/2019 9:50 PM  |
| 52 | As an early booker, we were assigned a "privilege" room. Some of the privileges were not provided, e.g., a Nespresso coffee machine. Otherwise the room was OK.                                                                                                                          | 6/6/2019 9:14 PM  |
| 53 | air conditioning functioning erratically                                                                                                                                                                                                                                                 | 6/6/2019 7:22 PM  |
| 54 | Staff very personable and helpful. Since we stayed 4 nights, it would have been nice to have an extra (small) table to put things. As it was, we had to "live out of the suitcase." Realize that Mercure hotels are used to having people one night (for business).                      | 6/6/2019 2:36 PM  |
| 55 | Basic services and support                                                                                                                                                                                                                                                               | 6/6/2019 2:19 PM  |

## Q16 The tours were well organised and interesting

Answered: 99 Skipped: 176



## Q17 Any comment about the tours?

Answered: 46 Skipped: 229

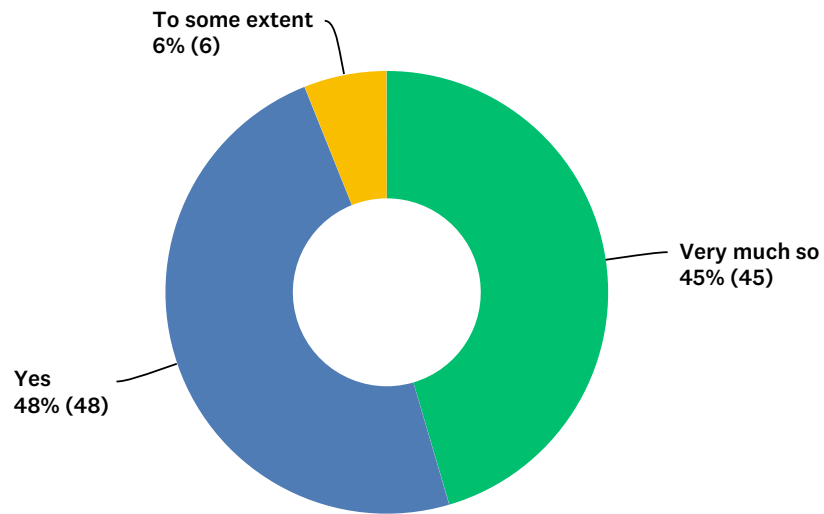
| #  | RESPONSES                                                                                                                                                                                                                                                     | DATE               |
|----|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|
| 1  | Very well organised .Congratulation to the organisers                                                                                                                                                                                                         | 6/20/2019 11:52 AM |
| 2  | Expected a bit more on THE CASTLE but, lunch was a disaster (raw duck). City tour was really poor, we were not taken to see really nice places (that we saw when walked through on our own)                                                                   | 6/19/2019 4:25 AM  |
| 3  | Visit to Chateau SH Lafitte did not happen.                                                                                                                                                                                                                   | 6/17/2019 7:33 PM  |
| 4  | Very well organised and efficient                                                                                                                                                                                                                             | 6/17/2019 5:09 PM  |
| 5  | Good balance of different spots.                                                                                                                                                                                                                              | 6/17/2019 4:26 PM  |
| 6  | Chateau Langoiran was nice enough, but perhaps not worth the detour. Walking tour was too much on a bus?                                                                                                                                                      | 6/17/2019 2:48 PM  |
| 7  | Didi not attend any tours as we had other commitments                                                                                                                                                                                                         | 6/17/2019 9:10 AM  |
| 8  | hard to do better with such large group                                                                                                                                                                                                                       | 6/16/2019 7:26 PM  |
| 9  | A bit hurried could have missed out the Langoiran                                                                                                                                                                                                             | 6/16/2019 3:28 PM  |
| 10 | Time-management on Sunday by our guide was poor. Too much time at Langoiran, nowhere near enough time at Smith Hat Lafitte; St-Emilion was okay                                                                                                               | 6/16/2019 2:45 PM  |
| 11 | Really enjoyed the tours!                                                                                                                                                                                                                                     | 6/16/2019 2:05 PM  |
| 12 | Time balance on 2/6 was very challenging. We lost out at Ch. SHLafitte which was disappointing. Bordeaux introduction tour may have been done better as separate bus/walking groups. More about oysters and less about promenade would have been nice on 3/6. | 6/15/2019 4:14 PM  |
| 13 | Our group arrived at ch. Smith too late - we were rushed through by a not very friendly on-site guide.                                                                                                                                                        | 6/15/2019 1:03 PM  |
| 14 | Quite a lot of time spent on buses                                                                                                                                                                                                                            | 6/13/2019 10:46 PM |
| 15 | We arrived too late to Lafitte so there was no time for anything                                                                                                                                                                                              | 6/12/2019 8:57 PM  |
| 16 | It was not organised, ahead of time, to be with friends                                                                                                                                                                                                       | 6/12/2019 3:29 PM  |
| 17 | Tour of the plain chateau waste of time. Took too long and made us have delays. Not enough time in St.Emilion village to explore and buy something. 4 persons & guide shut out of Caves visit and 1 person for the wine tasting.                              | 6/12/2019 10:54 AM |
| 18 | long bus rides                                                                                                                                                                                                                                                | 6/12/2019 10:38 AM |
| 19 | Excellent guide for the Bordeaux walking tour ; a very interesting and pleasant tour.                                                                                                                                                                         | 6/12/2019 3:11 AM  |
| 20 | The chateau visit Larrivet was long and unnecessary , would have preferred more time at St emillion                                                                                                                                                           | 6/11/2019 9:37 PM  |
| 21 | All very good fun!                                                                                                                                                                                                                                            | 6/11/2019 7:46 PM  |
| 22 | I was fine with them                                                                                                                                                                                                                                          | 6/11/2019 7:04 PM  |
| 23 | Short time to visit, had to rush a little bit but still ok                                                                                                                                                                                                    | 6/11/2019 5:05 PM  |
| 24 | Excellent visit of St-Emilion thanks to the local guide. Visist of Chateau Lafitte quite superficial. Chateau Langoiran of limited interest but very charismatic guide.                                                                                       | 6/11/2019 2:39 PM  |
| 25 | The 'walking' tour turned out to be mostly a bus tour and very little walking. Our Chateau Smith HL tour was truncated to 30 mins due to the travel time being wildly underestimated in the program, a real shame as the tour had real potential.             | 6/10/2019 10:34 AM |
| 26 | Too much time on buses which rushed things, especially at Chateau Smith and in St. Emilion.                                                                                                                                                                   | 6/10/2019 12:39 AM |
| 27 | Not much information is given in the walking tour, it is just a walk to the cathedral. It is hard to listen to the guide in a large group. It may be better to use audio-guide.                                                                               | 6/8/2019 5:16 PM   |
| 28 | Not enough time in Chateau Smith Haut Lafitte                                                                                                                                                                                                                 | 6/8/2019 4:23 PM   |
| 29 | The visit of Chateau Lafitte was not spectacular and not really interesting. Not much to see, too quick, etc.                                                                                                                                                 | 6/8/2019 11:50 AM  |

## ALLIANCE survey

|    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                   |
|----|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|
| 30 | The visit to Chateau Langoiran was pointless and too long. Renovation of a 100 years old castle using breeze blocks?? Had a knock-on effect of making us late for the Chateau Smith Haut Lafitte tour which had to be severely curtailed and rushed. (Guide wanted to eliminate the wine tasting part of the tour!)                                                                                                                                                                                                                                                                                                           | 6/8/2019 9:48 AM  |
| 31 | Really enjoyed the Pinasse boat tour, it was unique and the small group of 10 was a good way to meet new attendees. Our captain Alex was excellent.                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | 6/7/2019 10:10 PM |
| 32 | The tours were well organized, informative, pleasant.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | 6/7/2019 5:54 PM  |
| 33 | Bordeaux bus tour: our guide (quite good overall) was sometimes behind schedule (the bus position) in commenting what we were supposed to look at. Visit at Ch.SHL, was rushed through; With such a high number of attending, welcome drinks should be given in an open space area (like at Ch. St Georges, to avoid echo phenomenon and amplification of noise. At the mercurie the noise background created total chaos.                                                                                                                                                                                                    | 6/7/2019 4:11 PM  |
| 34 | Chateau. Smith Lafitte was expedited and reception was poor, wine tasted was under par. Langoiran was OK but local guide excellent.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | 6/7/2019 2:09 PM  |
| 35 | Although we paid for Arcachon and the Dune du Pyla, could not attend due to mistakes we made with travel reservations                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | 6/7/2019 12:19 PM |
| 36 | The third party organisers did not allow enough time for transit between tours. As interesting as the Langoiran tour was, it could have been 20 minutes shorter to allow the extra time at the wine tasting. The actual timetable resulted in a 30minute wine tasting from set down to drive off. Given the walking distances involved and not too mobile participants, the actual planned time of 60 minutes would have been good. Oh and the 2011 vintage Haut Lafitte (€90/bottle) was a rip off. Opened in front of us, not decanted and 26 glasses from one bottle. The participants just drank their mouthful and ran!! | 6/7/2019 11:06 AM |
| 37 | The walking tour could have been longer....                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | 6/7/2019 10:04 AM |
| 38 | A lot of echo did not help me hearing well. Could we consider audio guides for the future. People speaking in the bus did not help at times                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | 6/7/2019 9:06 AM  |
| 39 | At chateau Langoiran people who could not walk struggled to get up the hill when the bus could have taken them. - due to last minute change of venue.                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | 6/7/2019 12:27 AM |
| 40 | very limited time for Bordeaux walking tour                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | 6/6/2019 11:43 PM |
| 41 | very well organized and relaxed.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | 6/6/2019 9:54 PM  |
| 42 | For our tour, the visit Chateau Smith Haut Lafite was cut short as too much time was spent at Chateau Langoiran. This was a shame as the Ch. S.H.L. visit and tasting would have been a highlight of the reunion.                                                                                                                                                                                                                                                                                                                                                                                                             | 6/6/2019 9:29 PM  |
| 43 | I know that it was unavoidable, but the travel times in buses felt long                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | 6/6/2019 7:23 PM  |
| 44 | Self tour cycled to Dune du Pyla                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | 6/6/2019 4:14 PM  |
| 45 | Generally, very good.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | 6/6/2019 2:37 PM  |
| 46 | Very well organized with no major issues                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | 6/6/2019 10:12 AM |

## Q18 The tour guides were professional and interesting

Answered: 99 Skipped: 176



## Q19 Any comment about the guides?

Answered: 43    Skipped: 232

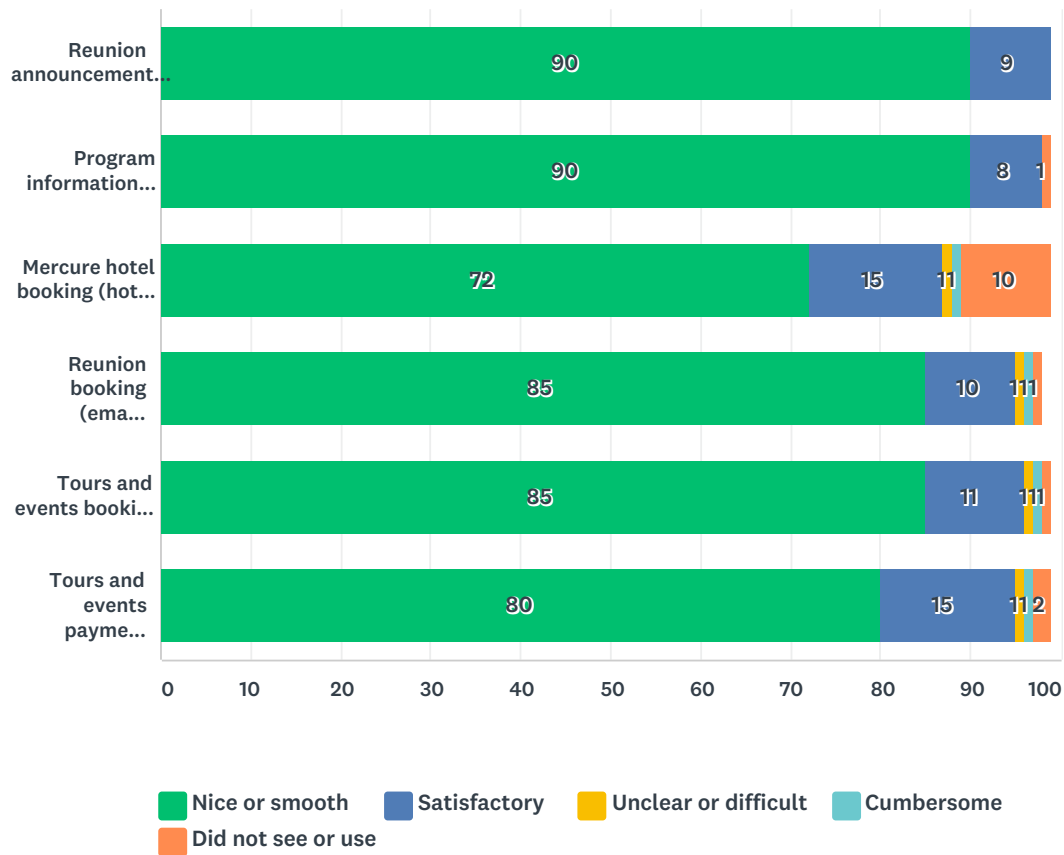
| #  | RESPONSES                                                                                                                                                                  | DATE               |
|----|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|
| 1  | Very friendly and helpfull                                                                                                                                                 | 6/20/2019 11:52 AM |
| 2  | One very good and one average                                                                                                                                              | 6/20/2019 12:30 AM |
| 3  | All guides were excellent except the walk city tour.... she was not good at all.                                                                                           | 6/19/2019 4:25 AM  |
| 4  | Very good                                                                                                                                                                  | 6/17/2019 5:09 PM  |
| 5  | Professional.                                                                                                                                                              | 6/17/2019 4:26 PM  |
| 6  | Guides both knowledgeable and entertaining.                                                                                                                                | 6/17/2019 2:48 PM  |
| 7  | Above answer about the guides is one to advance in the questionnaire                                                                                                       | 6/17/2019 9:10 AM  |
| 8  | quite knowledgeable                                                                                                                                                        | 6/16/2019 7:26 PM  |
| 9  | See above.                                                                                                                                                                 | 6/16/2019 2:45 PM  |
| 10 | Excellent. Particularly Laurance.                                                                                                                                          | 6/16/2019 2:05 PM  |
| 11 | Definitely some difference in character and commentary style. We saw several personalities throughout the trip which was a good strategy. Our rating is an average.        | 6/15/2019 4:14 PM  |
| 12 | Virginie was especially informative.                                                                                                                                       | 6/15/2019 1:03 PM  |
| 13 | Good guides vert knowledgable                                                                                                                                              | 6/13/2019 10:46 PM |
| 14 | One of the guides (bus N°2) was poor and bad english                                                                                                                       | 6/12/2019 3:29 PM  |
| 15 | Very good.                                                                                                                                                                 | 6/12/2019 10:54 AM |
| 16 | As above                                                                                                                                                                   | 6/12/2019 3:11 AM  |
| 17 | Virginie did a wonderful job. She deserves recognition                                                                                                                     | 6/11/2019 8:28 PM  |
| 18 | some shortcomings in expressing themselves in English                                                                                                                      | 6/11/2019 8:09 PM  |
| 19 | Ours was charming, top class, full of local knowledge and spoke very good English.                                                                                         | 6/11/2019 7:46 PM  |
| 20 | Very good - some of the best I have seen                                                                                                                                   | 6/11/2019 7:04 PM  |
| 21 | one guide excellent (Virginie?) the other one did not tell everything about her grand mother                                                                               | 6/11/2019 6:33 PM  |
| 22 | Excellent guide on 1st and 2nd day (St-Emilion) Guide to Arcachon : poor english and more interested in speaking about her (distant) family than any other local anecdotes | 6/11/2019 2:39 PM  |
| 23 | All excellent                                                                                                                                                              | 6/10/2019 10:34 AM |
| 24 | Auralie was particularly good                                                                                                                                              | 6/9/2019 7:20 PM   |
| 25 | Virginie is wonderful for the guided tour in St Émilion and Pinasse tour.                                                                                                  | 6/8/2019 5:16 PM   |
| 26 | Our guide had poor English and comments of limited interest. We joined another group and the guide was excellent                                                           | 6/8/2019 4:23 PM   |
| 27 | Really top class                                                                                                                                                           | 6/8/2019 11:50 AM  |
| 28 | All excellent, the only let down was after the Archachon lunch the directions to the buses was poor.                                                                       | 6/7/2019 10:10 PM  |
| 29 | All of them were superb.                                                                                                                                                   | 6/7/2019 5:54 PM   |
| 30 | Virginie was excellent.                                                                                                                                                    | 6/7/2019 5:00 PM   |
| 31 | please see above:                                                                                                                                                          | 6/7/2019 4:11 PM   |
| 32 | 2 were excellent, 1 was OK, 1 not really pro                                                                                                                               | 6/7/2019 2:09 PM   |
| 33 | Excellent.                                                                                                                                                                 | 6/7/2019 1:45 PM   |
| 34 | One guide was very skilled at talking non stop for one hour during the coach ride!! Very knowledgeable though.                                                             | 6/7/2019 11:06 AM  |
| 35 | Our first guide was great the one who took us to Arcachon was reading her script                                                                                           | 6/7/2019 10:30 AM  |

## ALLIANCE survey

|    |                                                                                                       |                   |
|----|-------------------------------------------------------------------------------------------------------|-------------------|
| 36 | Virginia was very good...!                                                                            | 6/7/2019 10:04 AM |
| 37 | Thank you to Laurance... She was superb. Informative, pleasant, warm and protective of us as a group! | 6/7/2019 3:19 AM  |
| 38 | Guide on 3/6 was hilarious but not good due to her infatuation with her own family - weird            | 6/7/2019 12:27 AM |
| 39 | Virginie was great                                                                                    | 6/6/2019 10:22 PM |
| 40 | hmmm, maybe a little to talkative                                                                     | 6/6/2019 9:54 PM  |
| 41 | good and professional                                                                                 | 6/6/2019 2:20 PM  |
| 42 | Good, particularly Karin                                                                              | 6/6/2019 10:26 AM |
| 43 | Excellent guides on all my buses                                                                      | 6/6/2019 10:12 AM |

## Q22 Please let us know your opinion on the reunion registration process

Answered: 99 Skipped: 176



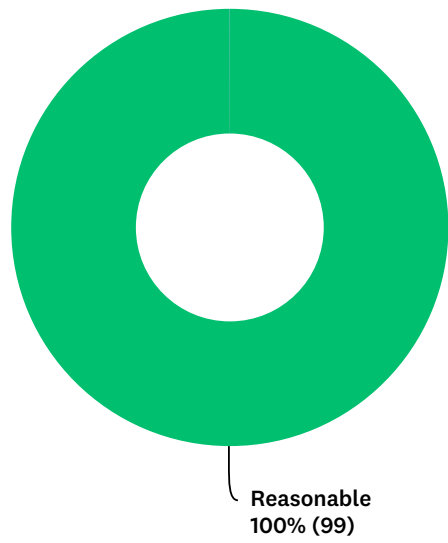
## Q23 Any comment about the registration?

Answered: 32 Skipped: 243

| #  | RESPONSES                                                                                                                                                                                                  | DATE               |
|----|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|
| 1  | Did not realized until late that not booking at the hotel excluded me from further communications. A reminder note should appear on the reunion announcement.                                              | 6/21/2019 1:22 PM  |
| 2  | No problems                                                                                                                                                                                                | 6/20/2019 11:52 AM |
| 3  | All fine ( just pricy)                                                                                                                                                                                     | 6/19/2019 4:26 AM  |
| 4  | Had difficulties to book some tours.                                                                                                                                                                       | 6/17/2019 7:35 PM  |
| 5  | Seemed to function very smoothly - no problems at all                                                                                                                                                      | 6/17/2019 9:11 AM  |
| 6  | Some minor hassle paying for tours on the web, otherwise fine.                                                                                                                                             | 6/17/2019 8:09 AM  |
| 7  | well done                                                                                                                                                                                                  | 6/16/2019 7:26 PM  |
| 8  | So well organized. Thank you.                                                                                                                                                                              | 6/16/2019 2:05 PM  |
| 9  | Very easy                                                                                                                                                                                                  | 6/16/2019 11:27 AM |
| 10 | Difficulty with payments out of US cards into European payment system. Needed a couple restarts.                                                                                                           | 6/15/2019 4:17 PM  |
| 11 | Well organised                                                                                                                                                                                             | 6/13/2019 10:47 PM |
| 12 | Good and easy                                                                                                                                                                                              | 6/12/2019 10:56 AM |
| 13 | no                                                                                                                                                                                                         | 6/12/2019 10:40 AM |
| 14 | Well Done                                                                                                                                                                                                  | 6/12/2019 3:12 AM  |
| 15 | none                                                                                                                                                                                                       | 6/11/2019 9:37 PM  |
| 16 | Perfect. Very well done John Pease and colleagues!                                                                                                                                                         | 6/11/2019 7:47 PM  |
| 17 | easy                                                                                                                                                                                                       | 6/11/2019 7:05 PM  |
| 18 | After a few hiccups with Hotel website, they finally solved their problems.                                                                                                                                | 6/11/2019 2:41 PM  |
| 19 | Small difficulties with web booking and payment mainly to poor web access when il did the booking.                                                                                                         | 6/10/2019 12:53 PM |
| 20 | Smooth except for a problem between my credit card company and the payment app which was sorted out quickly...this has happened to me with other (non-slb) bookings. Seems to be a Mastercard problem.     | 6/10/2019 12:42 AM |
| 21 | Everything was very slick. Although it didn't affect me, I found the later messages about limitation of numbers of participants confusing. Not clear if this was due to constraints of the hotel or tours. | 6/8/2019 9:51 AM   |
| 22 | All good.                                                                                                                                                                                                  | 6/7/2019 10:10 PM  |
| 23 | Grandly executed!                                                                                                                                                                                          | 6/7/2019 5:55 PM   |
| 24 | Great use of modern technology                                                                                                                                                                             | 6/7/2019 2:10 PM   |
| 25 | All bookings were straight forward.                                                                                                                                                                        | 6/7/2019 1:46 PM   |
| 26 | as slick as usual, and the ability to pay in euros using the new Revolut card a real bonus.                                                                                                                | 6/7/2019 11:08 AM  |
| 27 | No                                                                                                                                                                                                         | 6/7/2019 10:04 AM  |
| 28 | Hotel cashier on a stool with no printer was too minimalistic.                                                                                                                                             | 6/7/2019 9:40 AM   |
| 29 | A big thanks to all. Thank you, John Pease!                                                                                                                                                                | 6/7/2019 3:21 AM   |
| 30 | Excellent job!                                                                                                                                                                                             | 6/6/2019 10:07 PM  |
| 31 | The Hotel made a request for a credit card authorization about double the price of the 4-day stay I was not notify before hand.                                                                            | 6/6/2019 9:59 PM   |
| 32 | Excellent                                                                                                                                                                                                  | 6/6/2019 4:14 PM   |

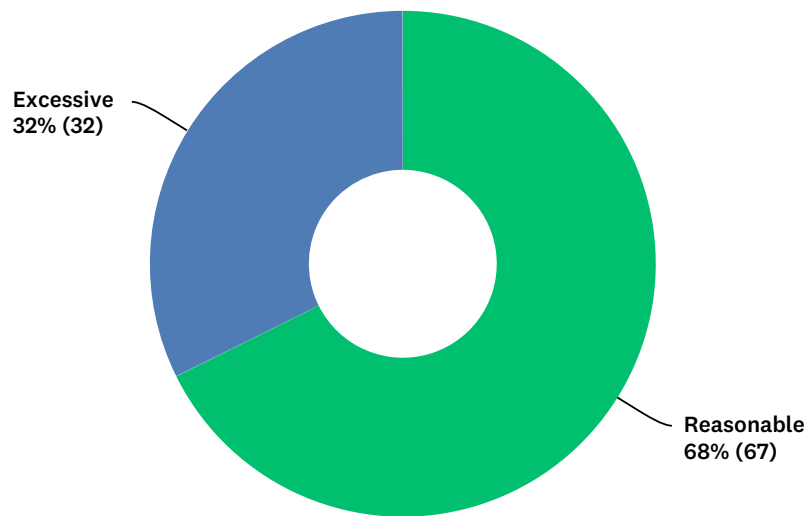
## Q24 The amount of walking was

Answered: 99   Skipped: 176



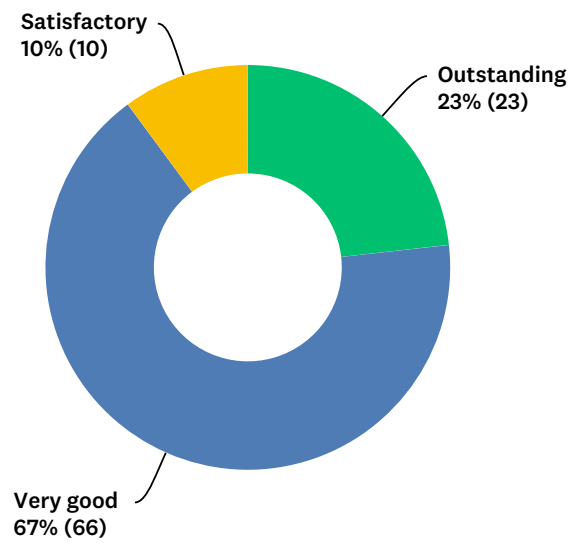
## Q25 The amount of time spent in buses was

Answered: 99 Skipped: 176



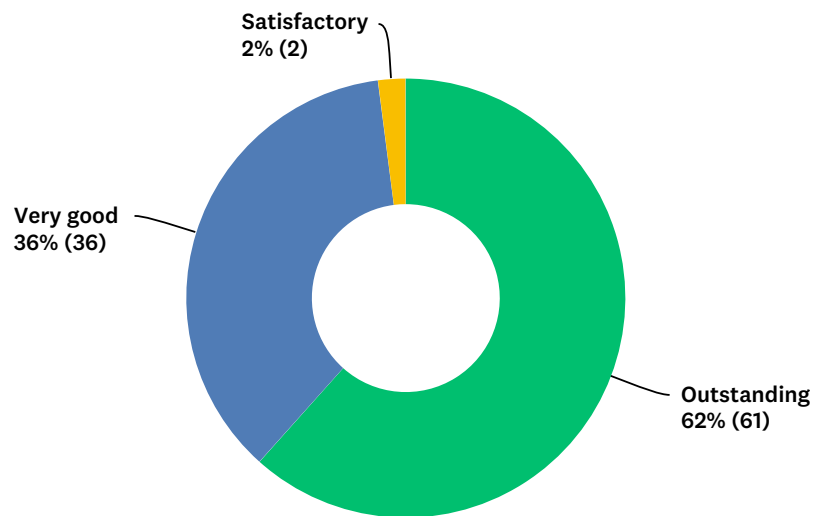
## Q26 The overall organisation by Bordeaux Travel agency was...

Answered: 99 Skipped: 176



## Q27 The overall organisation by the ALLIANCE was...

Answered: 99 Skipped: 176



## Q28 Overall, what I liked best ?

Answered: 66 Skipped: 209

| #  | RESPONSES                                                                               | DATE               |
|----|-----------------------------------------------------------------------------------------|--------------------|
| 1  | Bravo John Pease !                                                                      | 6/20/2019 5:36 PM  |
| 2  | Quality of the food                                                                     | 6/20/2019 12:30 AM |
| 3  | Tour of St Emilion                                                                      | 6/19/2019 4:50 PM  |
| 4  | networking with dinosaurs :-)                                                           | 6/19/2019 4:28 AM  |
| 5  | To meet up with old friends !                                                           | 6/18/2019 1:31 PM  |
| 6  | The whole trip                                                                          | 6/18/2019 11:51 AM |
| 7  | City walking tour                                                                       | 6/17/2019 7:40 PM  |
| 8  | The time to meet and speak to friends                                                   | 6/17/2019 5:12 PM  |
| 9  | Getting together with long lost people.                                                 | 6/17/2019 4:28 PM  |
| 10 | answers only for completion as we did not attend any tours.                             | 6/17/2019 9:13 AM  |
| 11 | St. Emilion tour.                                                                       | 6/17/2019 8:09 AM  |
| 12 | The Dune                                                                                | 6/16/2019 3:29 PM  |
| 13 | Welcome Dinner, Gala Dinner, lunches.                                                   | 6/16/2019 2:47 PM  |
| 14 | Group dinners and wine country tour.                                                    | 6/16/2019 2:06 PM  |
| 15 | Mixing with new people                                                                  | 6/16/2019 11:28 AM |
| 16 | Reconnecting with old colleagues and making new friends from the SLB world.             | 6/15/2019 4:24 PM  |
| 17 | The overall positive ambiance engaging with former colleagues and meeting new friends.  | 6/15/2019 1:18 PM  |
| 18 | gala dinner                                                                             | 6/13/2019 11:16 PM |
| 19 | Gala dinner                                                                             | 6/13/2019 10:48 PM |
| 20 | The tours and the networking                                                            | 6/13/2019 12:05 PM |
| 21 | Gala dinner                                                                             | 6/12/2019 3:32 PM  |
| 22 | The guides had been very intersting and professionals                                   | 6/12/2019 2:47 PM  |
| 23 | Bus organization                                                                        | 6/12/2019 10:58 AM |
| 24 | meeting old bfriends                                                                    | 6/12/2019 10:42 AM |
| 25 | that it all worked! this is not obvious given the constraints of wine tasting etc.      | 6/12/2019 10:39 AM |
| 26 | The arrival drinks and dinner and the same for the Galla Champagne party and the dinner | 6/12/2019 3:16 AM  |
| 27 | Meeting old friends and socializing                                                     | 6/11/2019 9:39 PM  |
| 28 | The French speaking bus                                                                 | 6/11/2019 8:30 PM  |
| 29 | Tour to St Emilion, Gala Dinner                                                         | 6/11/2019 7:48 PM  |
| 30 | The entire event was good. We just participated in too many events                      | 6/11/2019 7:11 PM  |
| 31 | Guides were easy to understand                                                          | 6/11/2019 7:05 PM  |
| 32 | arcachon visit (oysters)                                                                | 6/11/2019 6:35 PM  |
| 33 | The conviviality                                                                        | 6/11/2019 5:10 PM  |
| 34 | Visit of Cite du vin (too short) and St-Emilion + Dune du Pilat                         | 6/11/2019 2:43 PM  |
| 35 | St Emilion tour                                                                         | 6/10/2019 11:34 PM |
| 36 | Everything                                                                              | 6/10/2019 10:46 AM |
| 37 | Variety of tours and sights                                                             | 6/10/2019 10:35 AM |
| 38 | Arcachon, Bordeaux walking tour, Chateau Langoiran                                      | 6/10/2019 12:44 AM |

## ALLIANCE survey

|    |                                                                                                                                                     |                   |
|----|-----------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|
| 39 | Chateau Lafitte                                                                                                                                     | 6/9/2019 7:22 PM  |
| 40 | Dune du Pyla. Organised meals                                                                                                                       | 6/8/2019 4:25 PM  |
| 41 | St Emilion city and the guides in-depth knowledge of the city and its history                                                                       | 6/8/2019 11:52 AM |
| 42 | I thought that the coordination of all the tour buses worked very well. Good job!                                                                   | 6/8/2019 9:58 AM  |
| 43 | Seeing old friends and making new ones. The Pinasse boat trip was exceptional.                                                                      | 6/7/2019 10:12 PM |
| 44 | The initial guided tour of Bordeaux; and the day in the wine country.                                                                               | 6/7/2019 5:56 PM  |
| 45 | visit of St Emillon and of the Wine City                                                                                                            | 6/7/2019 4:14 PM  |
| 46 | cite du vin                                                                                                                                         | 6/7/2019 3:39 PM  |
| 47 | Chez Pierre and Miroir                                                                                                                              | 6/7/2019 2:10 PM  |
| 48 | Chateau Laffite and Arcachon                                                                                                                        | 6/7/2019 1:58 PM  |
| 49 | Visit to St Emilion                                                                                                                                 | 6/7/2019 1:48 PM  |
| 50 | Catching up with old friends and making new ones.                                                                                                   | 6/7/2019 12:13 PM |
| 51 | Kudos to the organizers! great job!....200+ people is a great gathering and difficult to manage, however our guys did a great job!!                 | 6/7/2019 12:06 PM |
| 52 | The last day trip to Arcachon and lunch then trip to the Pyla dune. Also meeting people I hadn't seen for decades, all first timers to the Reunion. | 6/7/2019 11:16 AM |
| 53 | As always : meeting old friends...                                                                                                                  | 6/7/2019 10:55 AM |
| 54 | St Emilion and seeing friends                                                                                                                       | 6/7/2019 10:08 AM |
| 55 | Welcome gathering and dinner. Bus tours.                                                                                                            | 6/7/2019 3:23 AM  |
| 56 | Food and wine.....and friends. Also thanks for booking the good weather, much appreciated when you come from North of the wall.                     | 6/7/2019 12:31 AM |
| 57 | Gala, St Emilion tour                                                                                                                               | 6/6/2019 11:44 PM |
| 58 | st george dinner                                                                                                                                    | 6/6/2019 10:47 PM |
| 59 | tours, meals and organization                                                                                                                       | 6/6/2019 10:01 PM |
| 60 | Chateau visits and tastings.                                                                                                                        | 6/6/2019 9:31 PM  |
| 61 | Meeting old friends, the tour of the vineyard - unfortunately very rushed, the gala dinner                                                          | 6/6/2019 8:25 PM  |
| 62 | time with old friends                                                                                                                               | 6/6/2019 7:24 PM  |
| 63 | Gala dinner                                                                                                                                         | 6/6/2019 4:17 PM  |
| 64 | I loved the Gala dinner in the beautiful château, made perfect with the fabulous weather.                                                           | 6/6/2019 2:37 PM  |
| 65 | st emilion tour                                                                                                                                     | 6/6/2019 2:21 PM  |
| 66 | Gala Dinner                                                                                                                                         | 6/6/2019 10:29 AM |

## Q29 Overall, what was not much appreciated?

Answered: 56 Skipped: 219

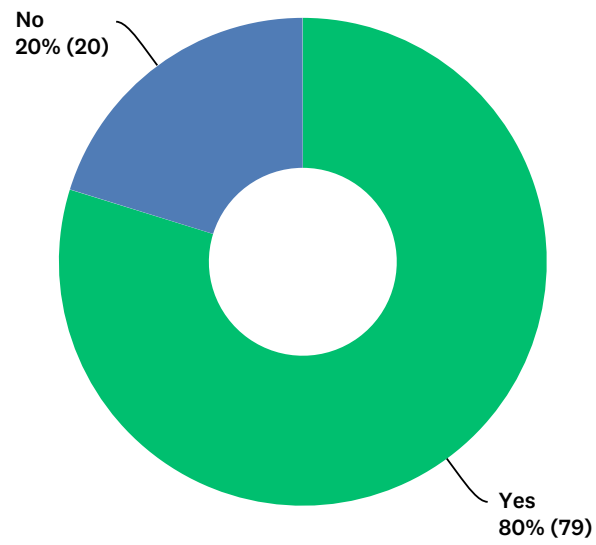
| #  | RESPONSES                                                                                                                                                                                                                                     | DATE               |
|----|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|
| 1  | Smith Haut Lafitte. Rushed!                                                                                                                                                                                                                   | 6/21/2019 1:23 PM  |
| 2  | Parking price                                                                                                                                                                                                                                 | 6/20/2019 12:30 AM |
| 3  | My duck lunch.                                                                                                                                                                                                                                | 6/19/2019 4:50 PM  |
| 4  | The food (not happy at all)                                                                                                                                                                                                                   | 6/19/2019 4:28 AM  |
| 5  | The amount of deafening noise during the meals.                                                                                                                                                                                               | 6/18/2019 1:31 PM  |
| 6  | Gala dinner space was way to small for the amount of people there. Also, the setup (tent) was not what we were expecting for a Gala dinner in a charming Château.                                                                             | 6/17/2019 7:40 PM  |
| 7  | The size of the meals!                                                                                                                                                                                                                        | 6/17/2019 5:12 PM  |
| 8  | I think the organisation was excellent overall (for all the parts we participated in). Not an easy task with such a large group                                                                                                               | 6/17/2019 9:13 AM  |
| 9  | Undercooked duck at one lunch (minor comment)                                                                                                                                                                                                 | 6/17/2019 8:09 AM  |
| 10 | raw meat                                                                                                                                                                                                                                      | 6/16/2019 3:29 PM  |
| 11 | Sitting on the bus                                                                                                                                                                                                                            | 6/16/2019 11:28 AM |
| 12 | Longish time in buses and rushed aspect on some tours.                                                                                                                                                                                        | 6/15/2019 4:24 PM  |
| 13 | Long bus travel times (although it is understood that this was dictated by the geographical spread of the sites visited). The late arrival and coordination of the buses. Despite my response to question 26, the group was rather too large. | 6/15/2019 1:18 PM  |
| 14 | Bus travel                                                                                                                                                                                                                                    | 6/13/2019 10:48 PM |
| 15 | Nothing in particular                                                                                                                                                                                                                         | 6/13/2019 12:05 PM |
| 16 | Nothing                                                                                                                                                                                                                                       | 6/13/2019 5:35 AM  |
| 17 | Leogan castel                                                                                                                                                                                                                                 | 6/12/2019 3:32 PM  |
| 18 | Excellent job by all especially Mr.J.Pease                                                                                                                                                                                                    | 6/12/2019 10:58 AM |
| 19 | hOTEL QUALITY                                                                                                                                                                                                                                 | 6/12/2019 10:42 AM |
| 20 | can't think of anything                                                                                                                                                                                                                       | 6/12/2019 10:39 AM |
| 21 | Everything was appreciated                                                                                                                                                                                                                    | 6/12/2019 3:16 AM  |
| 22 | long travel to evening meal and back again when there are plenty of fine places in town                                                                                                                                                       | 6/11/2019 9:39 PM  |
| 23 | 45 min delay of bus leading to Gala dinner                                                                                                                                                                                                    | 6/11/2019 8:30 PM  |
| 24 | Maison du Fleuve, poor lunch.                                                                                                                                                                                                                 | 6/11/2019 7:48 PM  |
| 25 | Lack of time each day                                                                                                                                                                                                                         | 6/11/2019 7:11 PM  |
| 26 | welcome drink in a very noisy room                                                                                                                                                                                                            | 6/11/2019 6:35 PM  |
| 27 | The presentation of Cameron at the AGM was a little bit long and not giving a good overview in the short time allocated                                                                                                                       | 6/11/2019 5:10 PM  |
| 28 | Long travel in buses due to road congestion in Bordeaux.                                                                                                                                                                                      | 6/11/2019 2:43 PM  |
| 29 | The dune climbing                                                                                                                                                                                                                             | 6/10/2019 11:34 PM |
| 30 | very well organized                                                                                                                                                                                                                           | 6/10/2019 8:49 PM  |
| 31 | The length of time in transit made the days long and the visits short.                                                                                                                                                                        | 6/10/2019 10:35 AM |
| 32 | Wine tasting was not very well organized by Chateau Smith and/or we did not allow enough time for it.                                                                                                                                         | 6/10/2019 12:44 AM |
| 33 | Bordeaux walking tour                                                                                                                                                                                                                         | 6/8/2019 4:25 PM   |
| 34 | welcome drink ..                                                                                                                                                                                                                              | 6/8/2019 11:52 AM  |

## ALLIANCE survey

|    |                                                                                                                                                                                                                                                                                                                                                                                                    |                   |
|----|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|
| 35 | Visit to Chateau Langoiran.                                                                                                                                                                                                                                                                                                                                                                        | 6/8/2019 9:58 AM  |
| 36 | I did not rate the castle ruin being poppy restored, however the owner was interesting.                                                                                                                                                                                                                                                                                                            | 6/7/2019 10:12 PM |
| 37 | Ch. Langoiran                                                                                                                                                                                                                                                                                                                                                                                      | 6/7/2019 4:14 PM  |
| 38 | chateau smith lafitte                                                                                                                                                                                                                                                                                                                                                                              | 6/7/2019 3:39 PM  |
| 39 | Poor timing and long bus trips on day 3 chateaux tour                                                                                                                                                                                                                                                                                                                                              | 6/7/2019 2:10 PM  |
| 40 | nothing to complain about                                                                                                                                                                                                                                                                                                                                                                          | 6/7/2019 1:58 PM  |
| 41 | Everything was on balance fine.                                                                                                                                                                                                                                                                                                                                                                    | 6/7/2019 1:48 PM  |
| 42 | Dinner room in Mercure was very noisy due to poor sound proofing. The foyer was too small for the meet up.                                                                                                                                                                                                                                                                                         | 6/7/2019 12:13 PM |
| 43 | Nothing really, given the large numbers. The delay by the tour operator in getting my bus to the gala dinner resulted in a delay of 35 minutes to what was already a tight timetable. Fortunately I started pushing the tour rep to phone the bus driver at an early stage (20 minutes before departure). The allocated driver was apparently not on shift, so an emergency driver was drafted in. | 6/7/2019 11:16 AM |
| 44 | Nothing                                                                                                                                                                                                                                                                                                                                                                                            | 6/7/2019 10:55 AM |
| 45 | Too many participants and not enough opportunity to find and chat with old friends but offset somewhat by meeting new people with common careers.                                                                                                                                                                                                                                                  | 6/7/2019 9:44 AM  |
| 46 | Very well organized. Friendly.                                                                                                                                                                                                                                                                                                                                                                     | 6/7/2019 9:09 AM  |
| 47 | Nothing to complain about here.                                                                                                                                                                                                                                                                                                                                                                    | 6/7/2019 3:23 AM  |
| 48 | Nothing in particular                                                                                                                                                                                                                                                                                                                                                                              | 6/7/2019 12:31 AM |
| 49 | Hotel Mercure                                                                                                                                                                                                                                                                                                                                                                                      | 6/6/2019 11:44 PM |
| 50 | too much on st emmilien tour day                                                                                                                                                                                                                                                                                                                                                                   | 6/6/2019 10:47 PM |
| 51 | no comments.                                                                                                                                                                                                                                                                                                                                                                                       | 6/6/2019 10:01 PM |
| 52 | The length of time spent in buses.                                                                                                                                                                                                                                                                                                                                                                 | 6/6/2019 9:31 PM  |
| 53 | Visit to chateau langoirin                                                                                                                                                                                                                                                                                                                                                                         | 6/6/2019 8:25 PM  |
| 54 | transit times                                                                                                                                                                                                                                                                                                                                                                                      | 6/6/2019 7:24 PM  |
| 55 | Long travel times but probably inevitable                                                                                                                                                                                                                                                                                                                                                          | 6/6/2019 4:17 PM  |
| 56 | Perhaps, going to the wine areas. (Gala dinner and day wine tour)                                                                                                                                                                                                                                                                                                                                  | 6/6/2019 2:37 PM  |

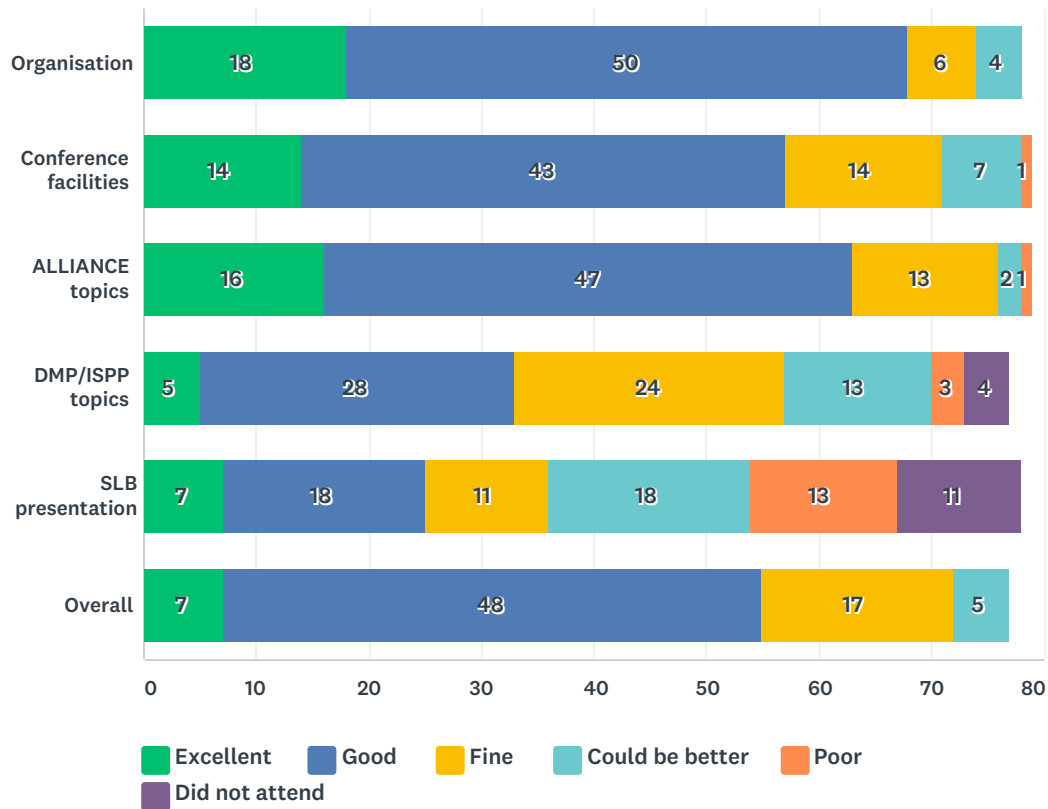
## Q30 I attended the AGM

Answered: 99 Skipped: 176



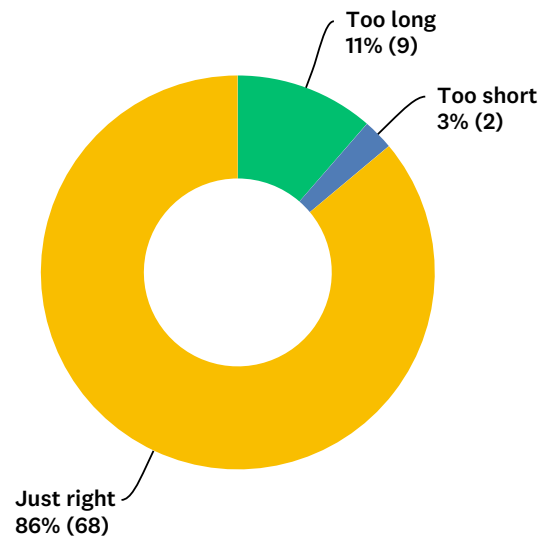
## Q31 Your opinions on the AGM

Answered: 79 Skipped: 196



## Q32 Was the AGM...

Answered: 79   Skipped: 196



## Q33 Any idea to improve the AGM (e.g. organisation, topics to add or delete)?

Answered: 37 Skipped: 238

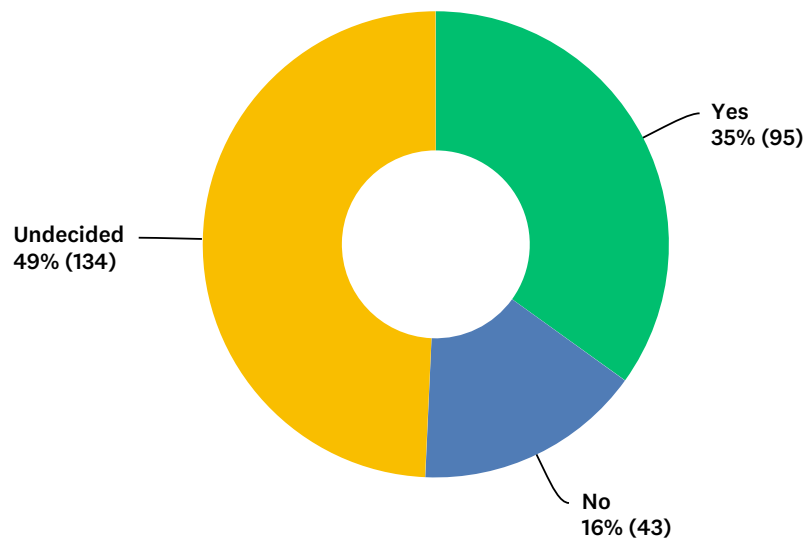
| #  | RESPONSES                                                                                                                                                                                                                                                                                       | DATE               |
|----|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|
| 1  | Slb presentation to be tailored to the Alliance audience                                                                                                                                                                                                                                        | 6/20/2019 5:40 PM  |
| 2  | Due to my age I had sometime difficulties to understand everything                                                                                                                                                                                                                              | 6/20/2019 11:53 AM |
| 3  | SLB presentation to be shorter                                                                                                                                                                                                                                                                  | 6/20/2019 12:30 AM |
| 4  | A bit long but acceptable.... time could have been used for people's opinion on other topics....                                                                                                                                                                                                | 6/19/2019 4:30 AM  |
| 5  | Was ok. The room was very uncomfortable though.                                                                                                                                                                                                                                                 | 6/17/2019 7:41 PM  |
| 6  | Unfortunate delay made everything rushed due to the departure for the Gala dinner.                                                                                                                                                                                                              | 6/17/2019 9:15 AM  |
| 7  | It was a bit of a rush getting to the AGM on time after the prior tour. I did not stay for the presentation on Cameron. I believed (rightly or wrongly) that I would not learn much that was new for me, as the acquisition closed in Q1 2016.                                                  | 6/17/2019 8:11 AM  |
| 8  | reduce the number of topics. Give us the agenda before hand                                                                                                                                                                                                                                     | 6/16/2019 7:30 PM  |
| 9  | Less time on future meetings, more time on DMP/ISPP and SLB presentation.                                                                                                                                                                                                                       | 6/16/2019 2:49 PM  |
| 10 | More in the State of Schlumberger.                                                                                                                                                                                                                                                              | 6/16/2019 2:07 PM  |
| 11 | A bit more financial focus on SLB prez is possible?                                                                                                                                                                                                                                             | 6/15/2019 4:27 PM  |
| 12 | SLB presentation on manufacturing ? We were good on lots of things but manufacturing was never one.                                                                                                                                                                                             | 6/12/2019 9:00 PM  |
| 13 | Room needed better A/C. Up to date SLB news.                                                                                                                                                                                                                                                    | 6/12/2019 11:01 AM |
| 14 | Limit the amount of time for each subject                                                                                                                                                                                                                                                       | 6/12/2019 3:19 AM  |
| 15 | Reduce the presentations and keep it short                                                                                                                                                                                                                                                      | 6/11/2019 9:40 PM  |
| 16 | The conference room had no air conditioning. The place was an oven. Why?                                                                                                                                                                                                                        | 6/11/2019 8:31 PM  |
| 17 | 2hrs is the right duration but if it starts late, it's not properly balanced for the DMP/ISSP topics and SLB presentation making it hard for the one doing the talks                                                                                                                            | 6/11/2019 5:16 PM  |
| 18 | ISPP topic not documented, a repeat of previous times. SLB - Cameron presentation of no interest.                                                                                                                                                                                               | 6/11/2019 2:45 PM  |
| 19 | Given the time frame between the tour and the Gala Dinner, more time should have been allowed for the SLB presentation.                                                                                                                                                                         | 6/10/2019 8:51 PM  |
| 20 | A working ac would have been helpful. The Cameron presentation was informative, wish there had been a little more time for it.                                                                                                                                                                  | 6/10/2019 12:47 AM |
| 21 | Last year I suggested having a sign-in sheet at the door for AGM registration. It wasn't clear to me how registration worked this year. Unfortunate that the AGM had to be so rushed. Main screen could not be seen properly from the back of the room and the repeater screens were too small. | 6/8/2019 10:04 AM  |
| 22 | Probably "just right" (could not be any longer) considering that we had to get ready for the gala dinner in St Emillon.. And we had to skip questions In my view it was a mistake to plan that gala dinner in St Emillon so far away from BX;                                                   | 6/7/2019 4:24 PM   |
| 23 | Allow time for more Q&A                                                                                                                                                                                                                                                                         | 6/7/2019 2:10 PM   |
| 24 | Make sure air condition works, and also allow more time for Q&A                                                                                                                                                                                                                                 | 6/7/2019 12:22 PM  |
| 25 | Maybe put the DMP ISPP last on the agenda. Purely for selfish reasons as I'm guessing I'm not the only 10 year attendant with a pension other than SLB.                                                                                                                                         | 6/7/2019 11:19 AM  |
| 26 | Have means of sending presenters you question in advance.                                                                                                                                                                                                                                       | 6/7/2019 9:47 AM   |
| 27 | Although not directly related to the AGM, I did request to Rheza the possibility to have access to the Slb LDAP Directory for retirees.He thought it was a good idea. To be investigated.                                                                                                       | 6/7/2019 9:14 AM   |

## ALLIANCE survey

|    |                                                                                                                                                                                                                                                                                                                                      |                   |
|----|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|
| 28 | would like to see more information on the state of Schlumberger, particularly how the Company is weathering the current oil and gas climate challenges and how it plans to position itself for continued success. As retirees, we see the industry changing and worry for our Company's position in tomorrow's industrial setting.   | 6/7/2019 3:28 AM  |
| 29 | There is only one way the ISPP presentation is going to get an 'excellent ' !!!                                                                                                                                                                                                                                                      | 6/7/2019 12:33 AM |
| 30 | Irrelevant SLB présentation of Cameron; done from a manufacturing perspective                                                                                                                                                                                                                                                        | 6/6/2019 10:24 PM |
| 31 | Perhaps a short summary on the company's forward planning in terms of future projects, investments, reorganization, etc. Some of this information is in the annual report but not everybody was aware of it. For instance, someone asked questions about pensions but all the information is reported in the 2018 SLB Annual Report. | 6/6/2019 10:11 PM |
| 32 | instead of a SLB presentation, or in addition to it, a presentation by a global NGO which could attract members to do voluntary work?                                                                                                                                                                                                | 6/6/2019 7:29 PM  |
| 33 | Senior Schlumberger vision ... where are they going in these tough times                                                                                                                                                                                                                                                             | 6/6/2019 4:20 PM  |
| 34 | Perhaps it could be scheduled at another time. For example: the wine tour and tasting and Gala Dinner could have been done in the same day. Thus avoiding the two similar bus trips to the wine area. The only problem here is dressing up for the Gala Dinner...                                                                    | 6/6/2019 2:38 PM  |
| 35 | SLB presentation need to be relevant. It was really a waste.                                                                                                                                                                                                                                                                         | 6/6/2019 2:22 PM  |
| 36 | Keep it as short as this one and sit on questions that can dealt with on a 1:1 basis                                                                                                                                                                                                                                                 | 6/6/2019 10:31 AM |
| 37 | Will try to source a more relevant SLB presentation for next reunion                                                                                                                                                                                                                                                                 | 6/6/2019 10:15 AM |

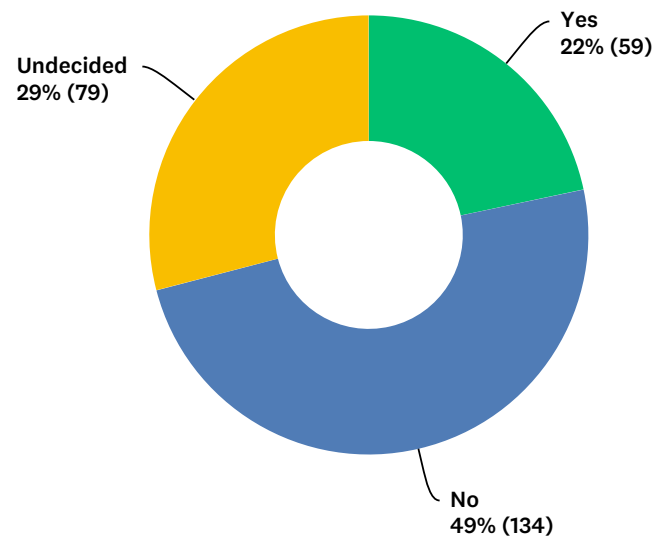
**Q37 The next European reunion will be held in Thessalonika, Greece, September 21-24 2020. Do you intend to participate?**

Answered: 272 Skipped: 3



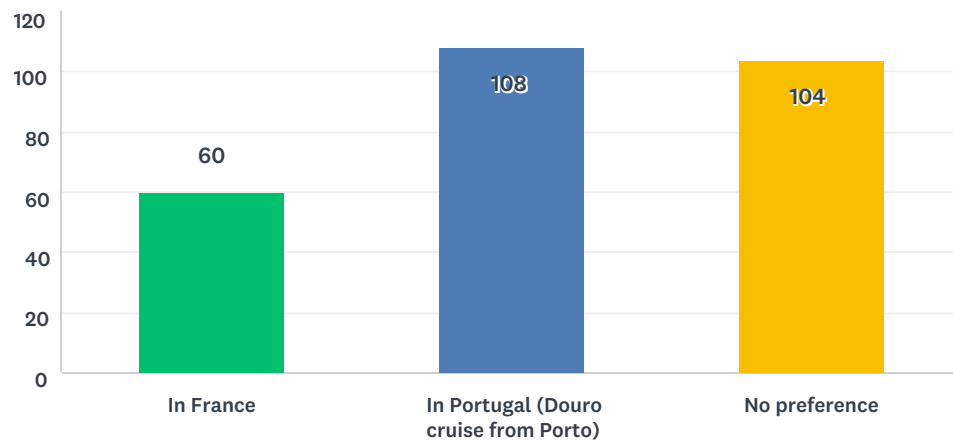
# Q38 ALLIANCE Latin America is proposing a reunion in Panama February 11-14 2020.Would you consider participating?

Answered: 272 Skipped: 3



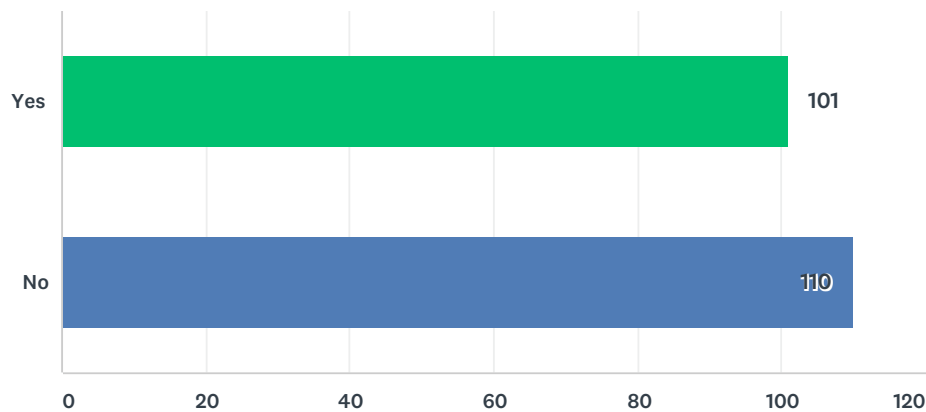
### Q39 Would you prefer the 2021 European reunion to take place...

Answered: 272 Skipped: 3



Q40 If Portugal (May or October 2021), the maximum boat capacity is 120-130 participants depending on cabin occupancy (double or single). Would you be prepared to commit as early as Q1-2020 with a deposit to secure your cabin (deposit ca. 500€ p/p double, 750€ p/p single, refundable until Q4-2020 in case of cancellation)? First come first serve...

Answered: 211 Skipped: 64



## Q41 Any other suggestion or idea?

Answered: 108 Skipped: 167

| #  | RESPONSES                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | DATE               |
|----|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|
| 1  | Is there currently any plans in the offing to host a reunion somewhere in Canada?                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | 6/20/2019 11:47 PM |
| 2  | No comment at this time.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | 6/20/2019 8:37 PM  |
| 3  | Circulate ALLIANCE Asia plans to all non-Asia-based ALLIANCE members...                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 6/20/2019 3:33 PM  |
| 4  | I know the best will be done . After so many years away I thought I was at Schlum again with this good friendly spirit I lived over 21 years                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | 6/20/2019 11:54 AM |
| 5  | None                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | 6/20/2019 12:31 AM |
| 6  | What about Scandinavia (Sweden, Norway, Finland) as an option for 2022? For France 2021: Pechelbronn in Alsace, where Marcel and Conrad Schlumberger in 1927 made the first electric borehole measurement. There is also the French Oil Museum. "Back to the roots!"                                                                                                                                                                                                                                                                                                                                                       | 6/19/2019 10:33 AM |
| 7  | Think of people who can not eat raw meat and/or shelled sea food. Alliance to find the way to put pressure on revising pension (upwards). A verbal and demo explanation on how to set up cameras so pictures taken follow requirements. Congratulations and thanks to the organizers of the reunion!! thanks to Jim for his leadership. Keep up these meetings!!!!                                                                                                                                                                                                                                                         | 6/19/2019 4:37 AM  |
| 8  | Suggest Moscow to be in the agenda for the place for reunioun.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | 6/19/2019 1:07 AM  |
| 9  | Can't you arrange a meeting in Scandinavia?                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | 6/18/2019 4:53 PM  |
| 10 | None this far.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | 6/18/2019 3:18 PM  |
| 11 | About the noise : because the group is so big, could we have smaller groups in different dining rooms ?                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 6/18/2019 1:34 PM  |
| 12 | Share some pictures of the actual events, after they happen. Long stories not needed.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | 6/18/2019 11:50 AM |
| 13 | Any chance of doing it in Malta?                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | 6/18/2019 11:47 AM |
| 14 | None. Thanks                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | 6/17/2019 5:33 PM  |
| 15 | No                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | 6/17/2019 5:14 PM  |
| 16 | For a Latin America venue in Central America, a place like Costa Rica may draw more people than Panama.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 6/17/2019 4:30 PM  |
| 17 | Hotel do Pinhão (The Vintage Hose), three quarters of the way up the Douro River, in the vineyard area, where visits and tastings are recommended, could be the overnight stopover for the meeting and therefore more than one boat could be filled. The descent can also be made on a steam train, along the right river bank, also with beautifull sceneries.                                                                                                                                                                                                                                                            | 6/17/2019 12:58 PM |
| 18 | DUESSELDORF, Germany, on the Rhine River. Swinging-relaxed atmosphere, Superb modern Architecture, fantastic Shopping (normal + up market, "Königsallee" = elegant Shopping boulevard), great Entertainment (opera, Theaters, "Altstadt" (Old town) with About 800 places (bars, Restaurants, etc), concerts, jazz, etc.), superb golf Course, Sightseeing: river Cruises, Palaces, Castles, open Mindes Flair, etc. etc., International airport                                                                                                                                                                           | 6/17/2019 12:49 PM |
| 19 | The Bordeaux reunion was very well organized my wife and I enjoyed it immensely. Congratulations to all the organizers. However the group was rather large and I did not get a chance to have as much conversation time as I would have liked to have had with some of the folks with whom I had not met in many years. This is a general comment not a criticism - some of the fault was probably my own. The other comment is that with such a large group, the lunchtime restaurants can find it a bit difficult to cope. Perhaps for such large groups in the future this could be split into two or more restaurants. | 6/17/2019 8:18 AM  |
| 20 | None                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | 6/17/2019 7:09 AM  |
| 21 | No                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | 6/17/2019 4:43 AM  |
| 22 | Do a reunion in the mountains of Colorado in the future.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | 6/17/2019 4:24 AM  |

## ALLIANCE survey

|    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                    |
|----|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|
| 23 | The deposit idea is workable I think, but seems excessively early. I am also curious about how the dates are selected (like "May or Oct"). Why not more in line with the normal summer vacation period? This would enable those coming from afar to make better use of the trip (such as joining with one's children for example). The proposed dates being in what is normally "term time", is a big issue for me. Of the two proposed, May is far more favourable than Oct. Thank you ?? | 6/17/2019 3:30 AM  |
| 24 | I just want to keep in touch and will participate in the future, when I have time...                                                                                                                                                                                                                                                                                                                                                                                                       | 6/16/2019 9:52 PM  |
| 25 | Thanks for the survey. Very interested in the Portugal cruise.                                                                                                                                                                                                                                                                                                                                                                                                                             | 6/16/2019 9:47 PM  |
| 26 | My age is such that I have no chance of meeting former colleagues at the time I worked with Schlumberger. But I consider it a good idea to continue the reunions.                                                                                                                                                                                                                                                                                                                          | 6/16/2019 8:03 PM  |
| 27 | None                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | 6/16/2019 7:18 PM  |
| 28 | Is Poland still a possible?                                                                                                                                                                                                                                                                                                                                                                                                                                                                | 6/16/2019 7:04 PM  |
| 29 | I would like to be the member and will attend any reunion when financially ready                                                                                                                                                                                                                                                                                                                                                                                                           | 6/16/2019 6:36 PM  |
| 30 | What about Egypt for future                                                                                                                                                                                                                                                                                                                                                                                                                                                                | 6/16/2019 4:59 PM  |
| 31 | Costa Rica would be a great place                                                                                                                                                                                                                                                                                                                                                                                                                                                          | 6/16/2019 3:43 PM  |
| 32 | Not a cruise fan                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | 6/16/2019 3:30 PM  |
| 33 | Nothing thank you                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | 6/16/2019 2:22 PM  |
| 34 | My apologies. I think I've completed this survey twice but wanted to be sure.                                                                                                                                                                                                                                                                                                                                                                                                              | 6/16/2019 2:09 PM  |
| 35 | Closer to US possible?                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | 6/16/2019 2:08 PM  |
| 36 | Allocate time each day/evening for people to socialise.                                                                                                                                                                                                                                                                                                                                                                                                                                    | 6/16/2019 11:31 AM |
| 37 | No, not at this moment.                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 6/15/2019 9:07 PM  |
| 38 | All our comments are intended to be constructive & not critical. A big thank you to the team that organised this reunion in Bordeaux.                                                                                                                                                                                                                                                                                                                                                      | 6/15/2019 1:26 PM  |
| 39 | Perhaps it should be France after all: the duration and quantum of the pre-commitment for the Douro option seems to be a big risk at this stage in one's life! Sorry to be unhelpful but that's the size of it for me.                                                                                                                                                                                                                                                                     | 6/15/2019 10:47 AM |
| 40 | Keep up the good work                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | 6/15/2019 1:27 AM  |
| 41 | it was a fine meeting, i met a lot off people , i am the lady friend of Peter Kaasjager, i enjoyed it very much                                                                                                                                                                                                                                                                                                                                                                            | 6/13/2019 11:19 PM |
| 42 | Try to have a swimming pool provided by the hotel                                                                                                                                                                                                                                                                                                                                                                                                                                          | 6/13/2019 10:51 PM |
| 43 | %                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | 6/13/2019 10:04 PM |
| 44 | no,i can't afford the cost.                                                                                                                                                                                                                                                                                                                                                                                                                                                                | 6/13/2019 7:22 PM  |
| 45 | Sorry, I missed the one took place at Asia a few years ago because at that time I was not in the Asia. Wish more Asia or US ones                                                                                                                                                                                                                                                                                                                                                           | 6/12/2019 9:46 PM  |
| 46 | Extremely pleased I attended . Met some old friends and had fun . Thank u all                                                                                                                                                                                                                                                                                                                                                                                                              | 6/12/2019 9:02 PM  |
| 47 | Switzerland, Japan, China                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | 6/12/2019 6:08 PM  |
| 48 | Suggestion of cities / countries : Copenhaguen, Poland, Versailles, Lille, Rennes, Strasbourg,Amsterdam                                                                                                                                                                                                                                                                                                                                                                                    | 6/12/2019 2:59 PM  |
| 49 | Even if i didi not attend any meeting, i am supporting the alliance. Thanks to all for the commitment                                                                                                                                                                                                                                                                                                                                                                                      | 6/12/2019 12:50 PM |
| 50 | None                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | 6/12/2019 11:52 AM |
| 51 | Great job with the whole meeting. More free time to visit locally.                                                                                                                                                                                                                                                                                                                                                                                                                         | 6/12/2019 11:05 AM |
| 52 | POLAND ?                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | 6/12/2019 10:44 AM |
| 53 | I think 5 days on a cruise would be too much for me. One of the good things about chosing the tours you want to do was that if you wanted to take a bit of time out you could without bothering anybody. Allows you do your own smaller dinner or other actiity with friends.                                                                                                                                                                                                              | 6/12/2019 10:43 AM |
| 54 | No                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | 6/12/2019 8:44 AM  |
| 55 | Perhaps on the future                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | 6/11/2019 10:46 PM |
| 56 | Je souhaite avoir des nouvelles de mon ancien employeur mais je n'ai hélas pas les moyens financiers pour assister a vos réunions.                                                                                                                                                                                                                                                                                                                                                         | 6/11/2019 9:51 PM  |

## ALLIANCE survey

|    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                    |
|----|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|
| 57 | Italy would be a good choice also.                                                                                                                                                                                                                                                                                                                                                                                                                                               | 6/11/2019 9:45 PM  |
| 58 | Thanks to the Alliance organizers for a great weekend and opportunity to catch up , lots of interest in Bordeaux we will return , The golf was good also !                                                                                                                                                                                                                                                                                                                       | 6/11/2019 9:42 PM  |
| 59 | Participation to the 100th anniversary of SLB                                                                                                                                                                                                                                                                                                                                                                                                                                    | 6/11/2019 9:30 PM  |
| 60 | What about Asia as many of us worked there sometime in our career                                                                                                                                                                                                                                                                                                                                                                                                                | 6/11/2019 8:29 PM  |
| 61 | No, I have none.                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | 6/11/2019 8:28 PM  |
| 62 | I like the idea of a Latin America reunion. The old "SAM Mafia".                                                                                                                                                                                                                                                                                                                                                                                                                 | 6/11/2019 7:51 PM  |
| 63 | Living in Asia I would like to consider a reunion in that region. Thanks.                                                                                                                                                                                                                                                                                                                                                                                                        | 6/11/2019 7:19 PM  |
| 64 | Opening of the Alliance to non-oilfield people would welcome, I believe.                                                                                                                                                                                                                                                                                                                                                                                                         | 6/11/2019 7:19 PM  |
| 65 | We could suggest Norway, but the weather .... if we have the right time of year, can usually be excellent.                                                                                                                                                                                                                                                                                                                                                                       | 6/11/2019 7:08 PM  |
| 66 | Scotland?                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | 6/11/2019 7:07 PM  |
| 67 | No                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | 6/11/2019 6:48 PM  |
| 68 | Poland was suggested but does not appear anymore. Other north eastern countries seldom visited (Sweden, Norway, Lettonia, ...)                                                                                                                                                                                                                                                                                                                                                   | 6/11/2019 2:48 PM  |
| 69 | Not at this time.                                                                                                                                                                                                                                                                                                                                                                                                                                                                | 6/10/2019 8:54 PM  |
| 70 | What about Florence or Parma                                                                                                                                                                                                                                                                                                                                                                                                                                                     | 6/10/2019 6:04 PM  |
| 71 | all our best regards to all                                                                                                                                                                                                                                                                                                                                                                                                                                                      | 6/10/2019 3:41 PM  |
| 72 | Great job by John Pease and the rest of the team organizing the reunion, which was probably much more challenging because of the large numbers. Thank you!                                                                                                                                                                                                                                                                                                                       | 6/10/2019 12:49 AM |
| 73 | While the meals were all good, the format of a Buffet for lunch might reduce the waiting time...                                                                                                                                                                                                                                                                                                                                                                                 | 6/8/2019 4:28 PM   |
| 74 | While we have not participated in the past, the key is being logistically on the right continent at the right time. The timing has never worked out for us. Panama sounds like a good option. We do hope we can attend a reunion soon.                                                                                                                                                                                                                                           | 6/8/2019 4:26 PM   |
| 75 | No                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | 6/8/2019 11:08 AM  |
| 76 | I am a little concerned that restrictions had to be imposed on participant numbers after they exceeded 200. This was NOT the largest Reunion; Binanville (249), Pfronten (248), Pitlochry (244), Lisbon (265) and Salsomaggiore (239) all had more participants. Clearly there will be a capacity limit for the Douro river cruise, but if there are capacity limits for other future Reunions perhaps this should be made clear as soon as the initial information is released? | 6/8/2019 10:15 AM  |
| 77 | Hope fully will be attend in next year                                                                                                                                                                                                                                                                                                                                                                                                                                           | 6/8/2019 9:01 AM   |
| 78 | Amsterdam? Versailles or St Germain en Laye for France.                                                                                                                                                                                                                                                                                                                                                                                                                          | 6/7/2019 10:14 PM  |
| 79 | None                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | 6/7/2019 7:49 PM   |
| 80 | Fairly new to Alliance hence have not yet attended any reunions. Looking forward to details of the next ones.                                                                                                                                                                                                                                                                                                                                                                    | 6/7/2019 6:04 PM   |
| 81 | Good work from the Alliance team. Congrats.                                                                                                                                                                                                                                                                                                                                                                                                                                      | 6/7/2019 5:02 PM   |
| 82 | I was just in Porto. Love that place!                                                                                                                                                                                                                                                                                                                                                                                                                                            | 6/7/2019 3:52 PM   |
| 83 | no                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | 6/7/2019 3:15 PM   |
| 84 | We would like to express our thanks and our gratitude to the organizers: John Pease, Harry Roberts, Gerard Livy, Pierre Bihan, Jim Donegan, ecc. You all did a tremendous job!                                                                                                                                                                                                                                                                                                   | 6/7/2019 2:17 PM   |
| 85 | Make sure DMC enforces timing of meals with restaurants                                                                                                                                                                                                                                                                                                                                                                                                                          | 6/7/2019 2:11 PM   |
| 86 | Although the reunion in Portugal sounds very special I wonder if the numbers would be enough to cater for all the possible attendences? 120 - 130 does not sounds as if this would be enough places.                                                                                                                                                                                                                                                                             | 6/7/2019 1:52 PM   |
| 87 | Can you plan for one in Tunisia? I'm sure attendees will like it.                                                                                                                                                                                                                                                                                                                                                                                                                | 6/7/2019 1:30 PM   |
| 88 | Health issues of older members can disrupt long term planning (and forced me to cancel Bordeaux)                                                                                                                                                                                                                                                                                                                                                                                 | 6/7/2019 1:21 PM   |
| 89 | No suggestion at this moment                                                                                                                                                                                                                                                                                                                                                                                                                                                     | 6/7/2019 12:24 PM  |
| 90 | For 2021 reunion, could it another location be considered?....South Spain, Toscana region in Italy?...or somewhere else in Portugal....                                                                                                                                                                                                                                                                                                                                          | 6/7/2019 12:10 PM  |

## ALLIANCE survey

|     |                                                                                                                                                                                                                                                                                                                       |                   |
|-----|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|
| 91  | Thank Harry and Jean Luc for their great service. Nice to see the newer members taking up the baton.                                                                                                                                                                                                                  | 6/7/2019 11:23 AM |
| 92  | Baltic countries (Riga, Vilnius, Tallinn...) Malta                                                                                                                                                                                                                                                                    | 6/7/2019 11:18 AM |
| 93  | We need to bring more segments from Slb. With 84% of Wireline, not much room for others...) I was a bit surprised of the low % of Non Wireline people. I had never heard of this Alliance during my last years with Slb, this needs to be better advertised, hoping for a better diversity during these gatherings    | 6/7/2019 9:22 AM  |
| 94  | UK somewhere due to costs.                                                                                                                                                                                                                                                                                            | 6/7/2019 7:51 AM  |
| 95  | Survey members for ideas on locations, activities, and options BEFORE making reunion location decisions. Accessibility for people with disabilities is a significant consideration for some members and/or spouses. Other improvements would include alcohol-free and vegan/vegetarian friendly options, for example. | 6/7/2019 6:28 AM  |
| 96  | I need to wait until retirement to participate more!                                                                                                                                                                                                                                                                  | 6/7/2019 3:38 AM  |
| 97  | No. Such a professional effort by the organizers. Thank you all so much!                                                                                                                                                                                                                                              | 6/7/2019 3:30 AM  |
| 98  | Bretagne Pyrénées (French) Pyrénées (Spanish) Asturias Galicia                                                                                                                                                                                                                                                        | 6/6/2019 11:58 PM |
| 99  | Something in my hemisphere?                                                                                                                                                                                                                                                                                           | 6/6/2019 11:44 PM |
| 100 | My wife, Marie-Christine, after an accident remains unable to walk and to use her hands; she is completely dependent so, unfortunately, I cannot travel and let her alone.                                                                                                                                            | 6/6/2019 11:11 PM |
| 101 | Long life SLB alliance                                                                                                                                                                                                                                                                                                | 6/6/2019 10:26 PM |
| 102 | It was a great event and well organized. I hope we can have more events like this one :-)                                                                                                                                                                                                                             | 6/6/2019 10:14 PM |
| 103 | The organization was spotless! We believe that a little bit more time should be allocated for "free walking". Perhaps a morning or an afternoon post lunch? Thanks for all your efforts. Humberto & Claudia                                                                                                           | 6/6/2019 10:11 PM |
| 104 | Asia reunion also? Vietnam suggested                                                                                                                                                                                                                                                                                  | 6/6/2019 9:09 PM  |
| 105 | Would really like to participate in a future gathering                                                                                                                                                                                                                                                                | 6/6/2019 7:48 PM  |
| 106 | Spouses / Partners session (probably parallel with AGM). Buddying of single persons and contact numbers for security.                                                                                                                                                                                                 | 6/6/2019 4:23 PM  |
| 107 | I'm a little concerned about the time spent in busses for the Greece Reunion. This may be unwarranted, because in truth I haven't studied the program in depth.                                                                                                                                                       | 6/6/2019 2:41 PM  |
| 108 | The Committee needs some recognition for their efforts year after year, also a measure of financial protection from liabilities.                                                                                                                                                                                      | 6/6/2019 10:36 AM |