

ALLIANCE SCHLUMBERGER PRAGUE REUNION Sept 2009

SATISFACTION SURVEY RESULTS

Survey Participants by Country

Argentina	2
Australia	1
AUSTRIA	1
Bahamas	1
Belgium	1
Canada	2
Croatia	1
Dubai	3
France	32
Germany	6
Netherlands	4
Spain	2
Switzerland	1
Thailand	1
UAE	1
UK	20
USA	11

TOTAL ANSWERS 90 representing 120 attendees (joint answers)
 PRAGUE ATTENDEES 139 plus 1 baby

Survey Participants by Alliance Class

Member	48.9%	44
Friend	26.7%	24
Spouse	24.4%	22

ANSWERS TO SURVEY QUESTIONS

Q4 : I was happy to participate in the Prague meeting		
Very much so	70.0%	63
Yes	27.8%	25
To some extent	2.2%	2
Not at all	0.0%	0

Q5 : I had enough time to chat with my former colleagues		
Very much so	25.6%	23
Yes	58.9%	53
To some extent	15.6%	14
Not really	0.0%	0

Q6 : The location for the meeting was judicious		
Very much so	57.8%	52
Yes	38.9%	35
To some extent	3.3%	3
Not really	0.0%	0

Q7 : The event registration process was smooth and easy		
Very much so	45.6%	41
Yes	44.4%	40
To some extent	6.7%	6
Not really	2.2%	2
Not at all	0.0%	0
Don't know	1.1%	1

Q8 : The hotel was comfortable and pleasant		
Very much so	55.6%	50
Yes	40.0%	36
To some extent	4.4%	4

Q9 : The meals were good and pleasant						
	Very much so	Yes	To some extent	Not really	Not at all	Valid Answers*
Friday night at hotel	5,7% (5)	42,5% (37)	35,6% (31)	13,8% (12)	2,4% (2)	87
Saturday lunch at Loreta	6,1% (5)	39,0% (32)	25,6% (21)	25,6% (21)	3,7% (3)	82
Saturday evening at Mlynec	72,2% (65)	24,4% (22)	3,4% (3)	0,0% (0)	0,0% (0)	90
Sunday lunch at Pilsner	7,1% (5)	40,0% (28)	34,3% (24)	17,2% (12)	1,4% (1)	70

Q10 : The touristic program was interesting and well organised						
	Very much so	Yes	To some extent	Not really	Not at all	Valid Answers*
Saturday morning (Loreta et al)	17,3% (14)	43,2% (35)	24,7% (20)	12,3% (10)	2,5% (2)	81
Sunday morning (old town et al)	33,8% (24)	56,3% (40)	7,1% (5)	2,8% (2)	0,0% (0)	71
Sunday afternoon (Jewish quarter)	16,7% (9)	48,1% (26)	27,8% (15)	7,4% (4)	0,0% (0)	54

54 attended the Alliance meetings, 52 answered the questions						
The general assemblies were						
	Excellent	Good	Fine	Could be better	Poor	No opinion
Organisation	3.8% (2)	44.2% (23)	21.2% (11)	25.0% (13)	3.8% (2)	1.9% (1)
Conference facilities	13.5% (7)	55.8% (29)	25.0% (13)	5.8% (3)	0.0% (0)	0.0% (0)
Overall	5.8% (3)	44.2% (23)	38.5% (20)	5.8% (3)	3.8% (2)	1.9% (1)

The extraordinary general assembly was							
	Excellent	Good	Fine	Could be better	Poor	No opinion	I don't know, I was asleep
Motions	1.9% (1)	42.3% (22)	25.0% (13)	17.3% (9)	9.6% (5)	1.9% (1)	1.9% (1)
Decisions	3.8% (2)	40.4% (21)	26.9% (14)	11.5% (6)	7.7% (4)	7.7% (4)	1.9% (1)

The ordinary general assembly was							
	Excellent	Good	Fine	Could be better	Poor	No opinion	I don't know, I was asleep
Information	13.5% (7)	57.7% (30)	9.6% (5)	7.7% (4)	3.8% (2)	7.7% (4)	0.0% (0)
Motions	1.9% (1)	44.2% (23)	25.0% (13)	17.3% (9)	3.8% (2)	5.8% (3)	1.9% (1)
SL support	44.2% (23)	36.5% (19)	9.6% (5)	1.9% (1)	0.0% (0)	5.8% (3)	1.9% (1)
DMP	34.6% (18)	40.4% (21)	7.7% (4)	0.0% (0)	0.0% (0)	11.5% (6)	5.8% (3)
ISPP	46.2% (24)	36.5% (19)	7.7% (4)	0.0% (0)	0.0% (0)	5.8% (3)	3.8% (2)

11.5% (6)	5.8% (3)	Some of the members are not participating to the DMP or ISPP, which explains these figures
5.8% (3)	3.8% (2)	

DMP	41.9% (18)	48.8% (21)	9.3% (4)	0.0% (0)	43 concerned
ISPP	51.1% (24)	40.4% (19)	8.5% (4)	0.0% (0)	47 concerned