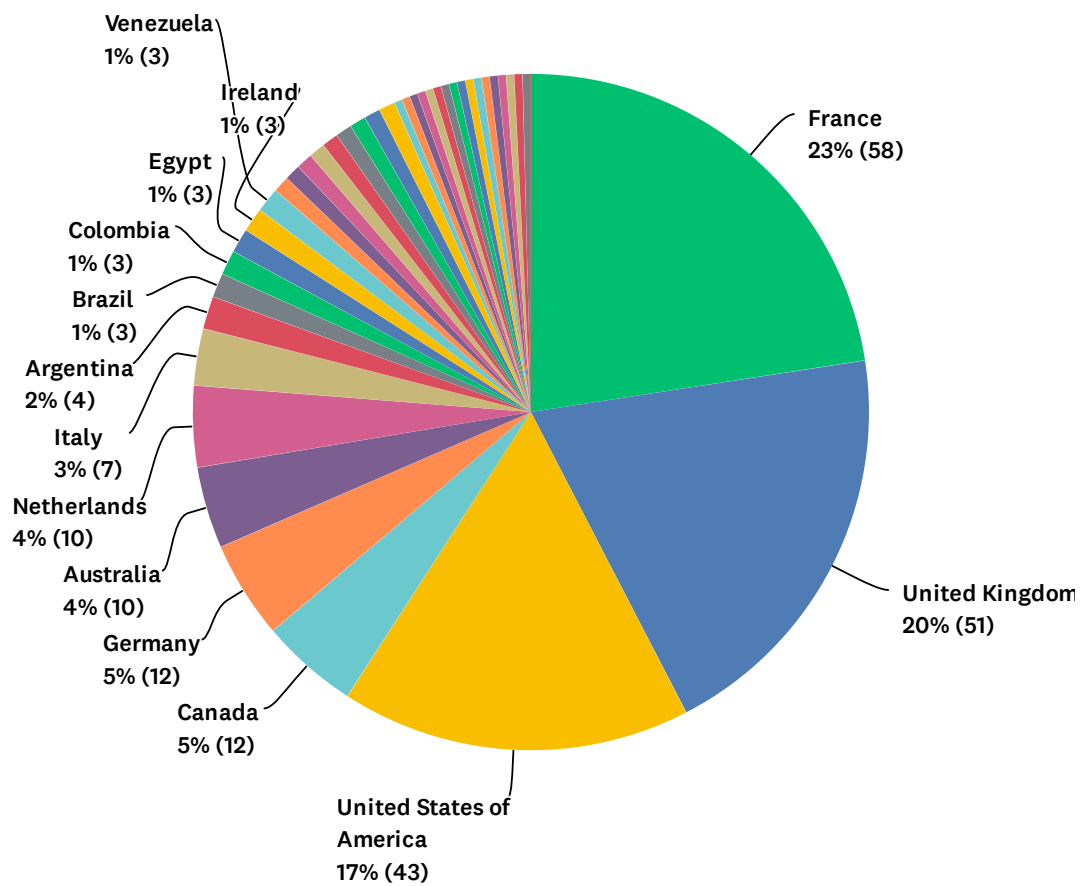


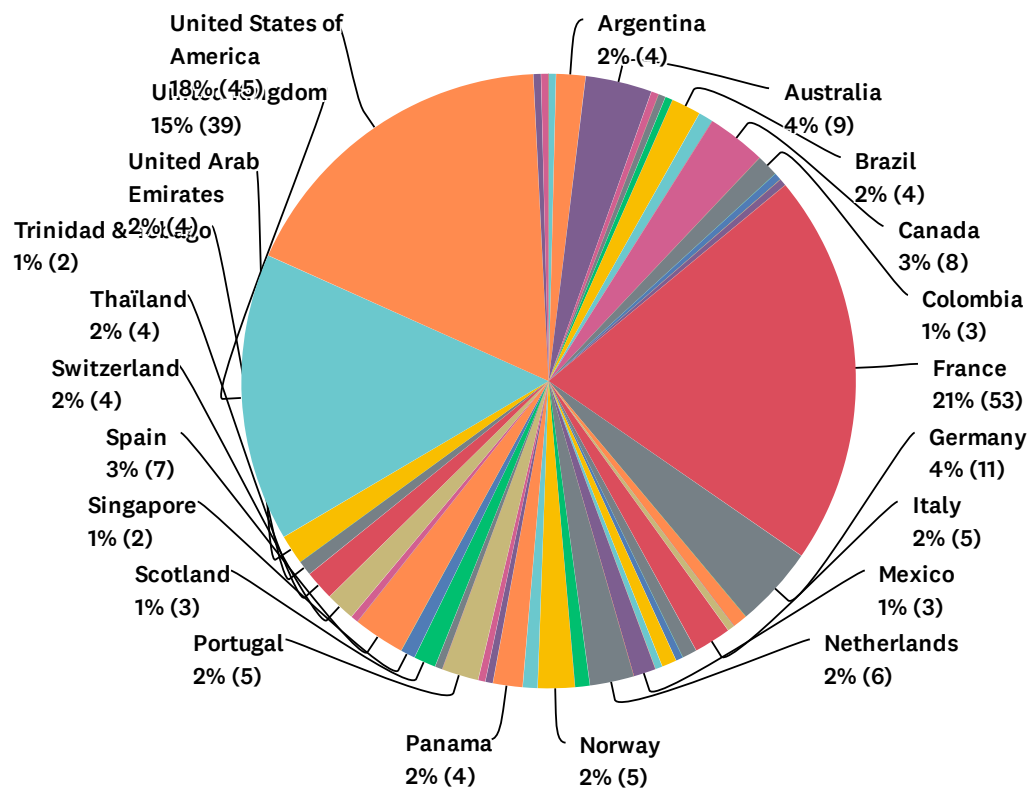
Q3 Nationality

Answered: 257 Skipped: 0



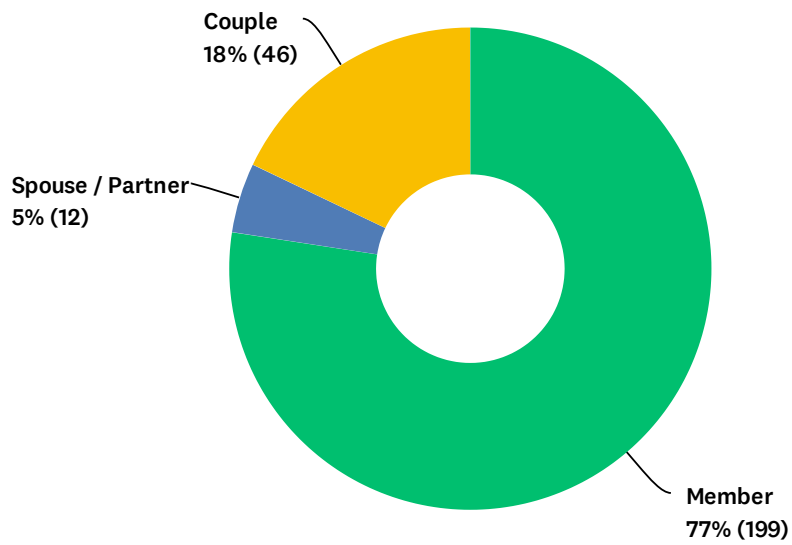
Q4 Country of residence

Answered: 257 Skipped: 0



Q5 I answer this survey as a...

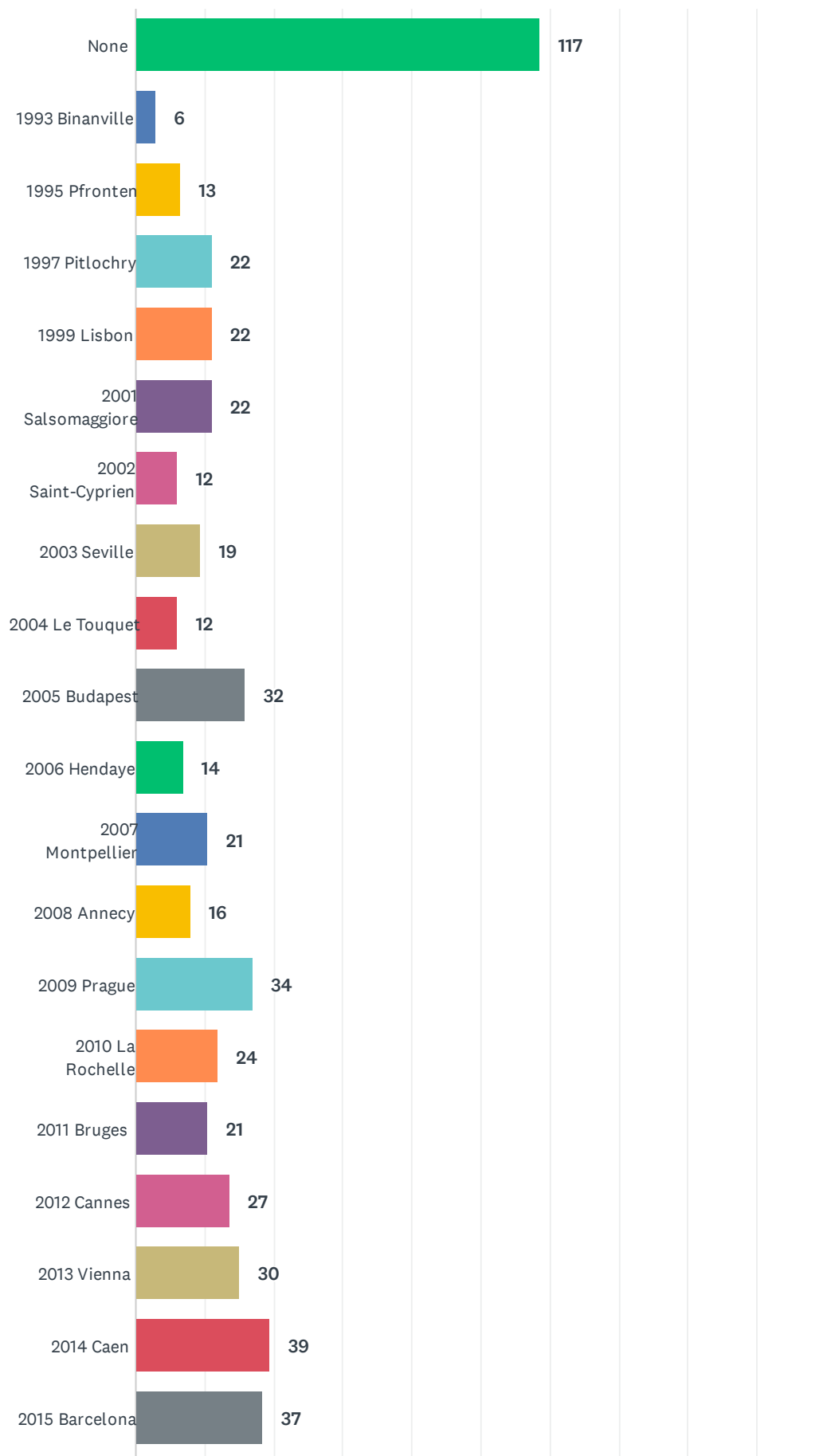
Answered: 257 Skipped: 0



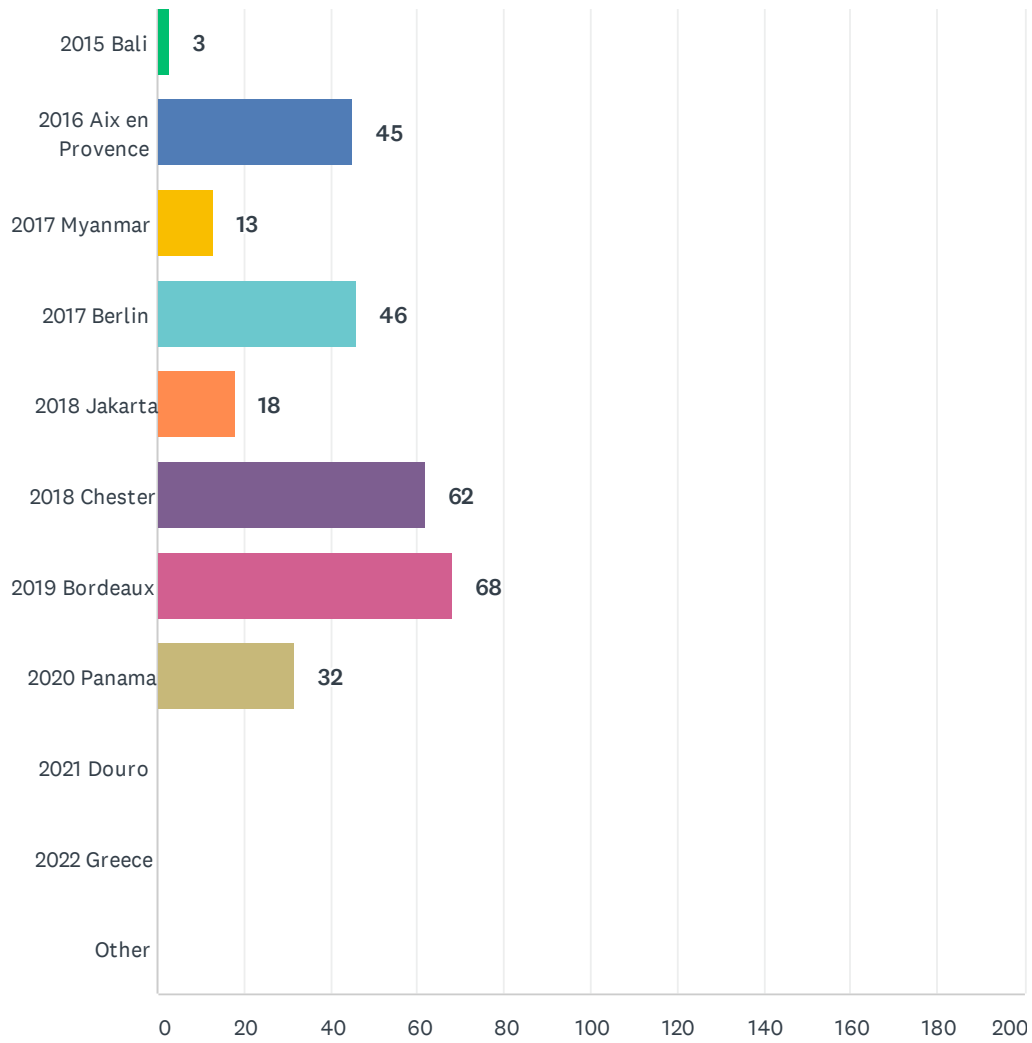
ANSWER CHOICES	RESPONSES	
Member	77%	199
Spouse / Partner	5%	12
Couple	18%	46
Guest	0%	0
TOTAL		257

Q6 Which previous ALLIANCE reunions did you attend?

Answered: 256 Skipped: 1



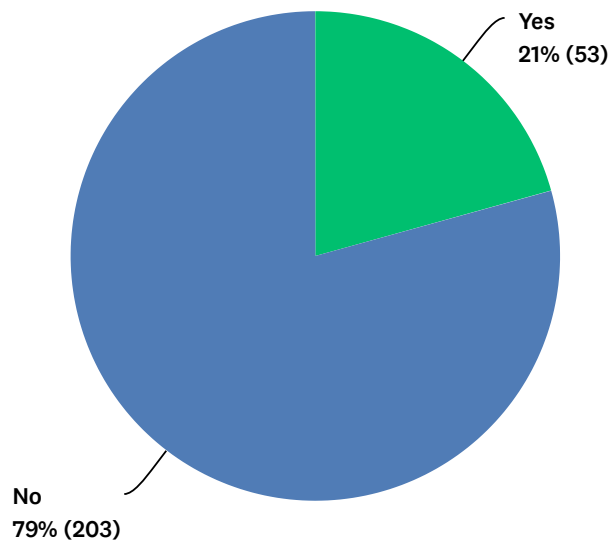
ALLIANCE survey



#	NONE	DATE
	There are no responses.	

Q7 Did you participate in the recent reunion in Portugal?

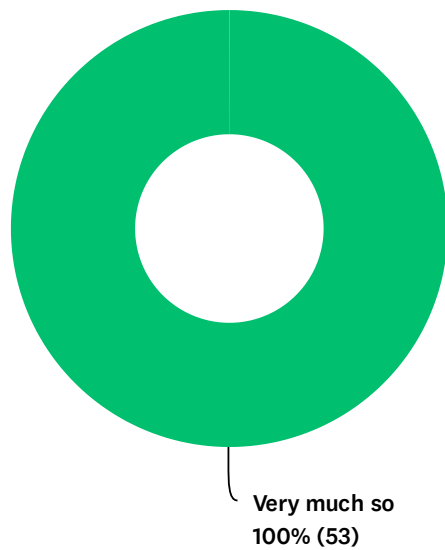
Answered: 256 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	21%	53
No	79%	203
TOTAL		256

Q8 Overall, the reunion was a success

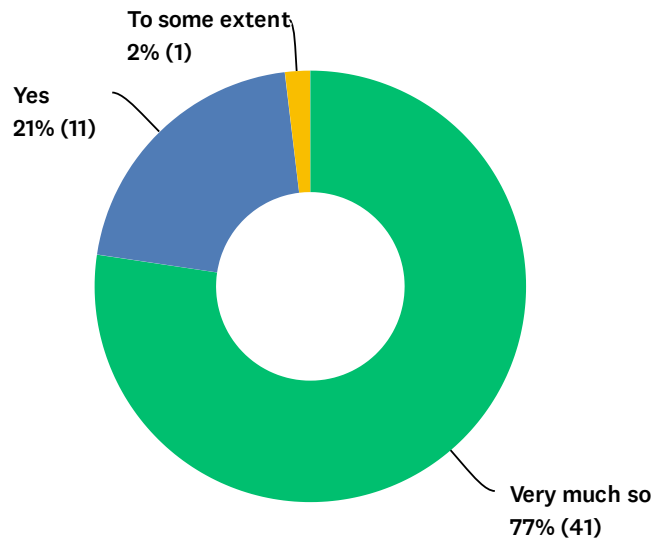
Answered: 53 Skipped: 204



ANSWER CHOICES	RESPONSES	
Very much so	100%	53
Yes	0%	0
To some extent	0%	0
Not really	0%	0
TOTAL		53

Q9 There was enough free time for chatting, strolling, drinking, hanging around

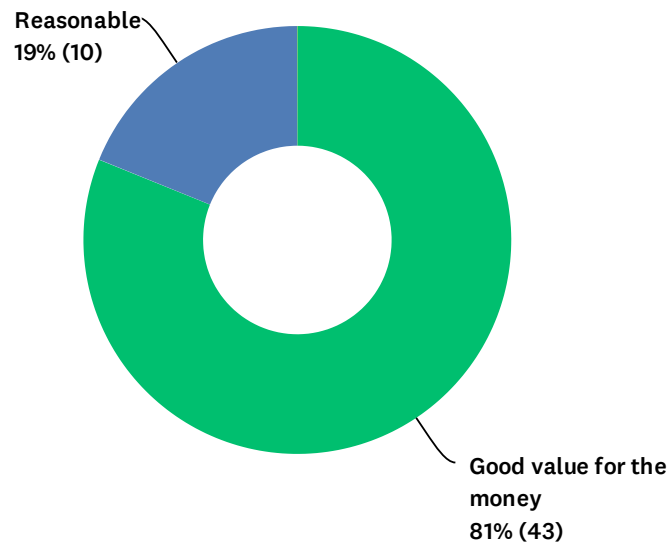
Answered: 53 Skipped: 204



ANSWER CHOICES	RESPONSES	
Very much so	77%	41
Yes	21%	11
To some extent	2%	1
Not really	0%	0
TOTAL		53

Q10 The reunion total cost per participant (excluding travel costs) was

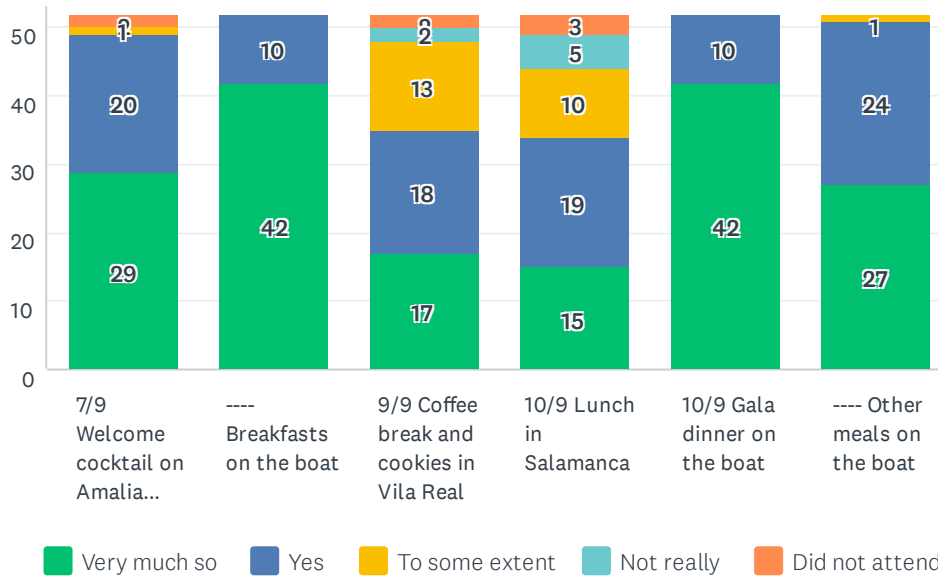
Answered: 53 Skipped: 204



ANSWER CHOICES	RESPONSES	
Good value for the money	81%	43
Reasonable	19%	10
Excessive	0%	0
TOTAL		53

Q11 The meals were good and pleasant

Answered: 52 Skipped: 205



	VERY MUCH SO	YES	TO SOME EXTENT	NOT REALLY	DID NOT ATTEND	TOTAL
7/9 Welcome cocktail on Amalia Rodrigues	56% 29	38% 20	2% 1	0% 0	4% 2	52
---- Breakfasts on the boat	81% 42	19% 10	0% 0	0% 0	0% 0	52
9/9 Coffee break and cookies in Vila Real	33% 17	35% 18	25% 13	4% 2	4% 2	52
10/9 Lunch in Salamanca	29% 15	37% 19	19% 10	10% 5	6% 3	52
10/9 Gala dinner on the boat	81% 42	19% 10	0% 0	0% 0	0% 0	52
---- Other meals on the boat	52% 27	46% 24	2% 1	0% 0	0% 0	52

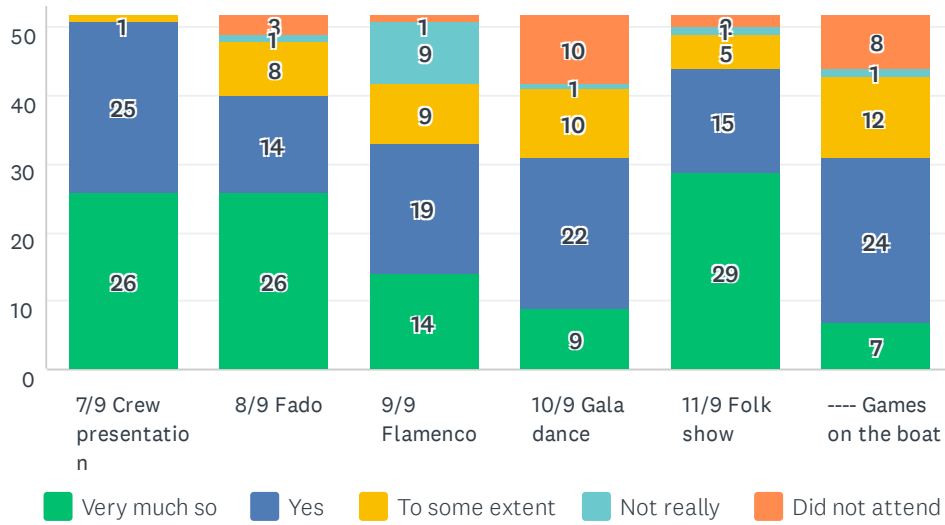
Q12 Any comment about the meals

Answered: 30 Skipped: 227

#	RESPONSES	DATE
1	congratulation to the Cook on board . Enrique	9/25/2021 1:23 PM
2	It would have been good to have more vegetables in the main courses	9/24/2021 8:59 AM
3	Fit for purpose	9/22/2021 10:59 PM
4	Nice presentation of the crew with a Captain's Dinner feeling.	9/22/2021 10:26 PM
5	Salamanca: service was a bit slow, especially for coffee at the end.	9/22/2021 9:48 AM
6	The Gala dinner was excellent!	9/21/2021 10:42 PM
7	The last three days the good was excellent.	9/21/2021 9:48 PM
8	Great portion size. Quality was good	9/21/2021 9:20 PM
9	The food was good and the service excellent.	9/21/2021 6:56 PM
10	Enjoyed them all	9/21/2021 3:22 AM
11	No use of local wine	9/20/2021 8:03 PM
12	More fresh vegetables and salads, please.	9/20/2021 7:34 PM
13	All great	9/20/2021 7:23 PM
14	We felt the meal in Salamanca was heavy.	9/20/2021 11:19 AM
15	Appreciate that we were given option for being vegetarian and wheat intollererent.	9/20/2021 12:01 AM
16	Meals on the boat were excellent. Very good coordination with the restaurants for the "external" meals.	9/18/2021 8:49 AM
17	Lunch could have been omitted in Salamanca, giving more tome to discover the city	9/16/2021 1:10 PM
18	the restaurant tabels were cramped for 107 people, so it would be terrible if the boat was full with 132 people	9/16/2021 9:28 AM
19	meal service was sometimes a bit long, and the food not always as good as advertised, but overall it was satisfactory	9/15/2021 8:15 PM
20	Wednesday codfish and Spanish night paella missed the mark; the other meals were very good.	9/15/2021 7:10 PM
21	Missing a little fresh salads	9/15/2021 4:57 PM
22	I was surprised that some of the lunches were not buffet style, to allow a better selection of 'healthy' foods.	9/15/2021 3:23 PM
23	We believe that some "tea or coffee breaks" for the navigating afternoons would have been great.	9/15/2021 2:26 PM
24	The meals in general on the boat were just excellent.	9/15/2021 1:18 PM
25	All fabulous	9/14/2021 7:13 PM
26	Very good but not great or memorabl	9/14/2021 7:07 PM
27	Great food and lovely service	9/14/2021 6:39 PM
28	Not enough vegetables	9/14/2021 5:36 PM
29	Could use more fresh vegetables	9/14/2021 5:16 PM
30	Meals were good to excellent with plenty of time and not rushed	9/14/2021 4:45 PM

Q13 The entertainments were well chosen and pleasant

Answered: 52 Skipped: 205



	VERY MUCH SO	YES	TO SOME EXTENT	NOT REALLY	DID NOT ATTEND	TOTAL
7/9 Crew presentation	50% 26	48% 25	2% 1	0% 0	0% 0	52
8/9 Fado	50% 26	27% 14	15% 8	2% 1	6% 3	52
9/9 Flamenco	27% 14	37% 19	17% 9	17% 9	2% 1	52
10/9 Gala dance	17% 9	42% 22	19% 10	2% 1	19% 10	52
11/9 Folk show	56% 29	29% 15	10% 5	2% 1	4% 2	52
---- Games on the boat	13% 7	46% 24	23% 12	2% 1	15% 8	52

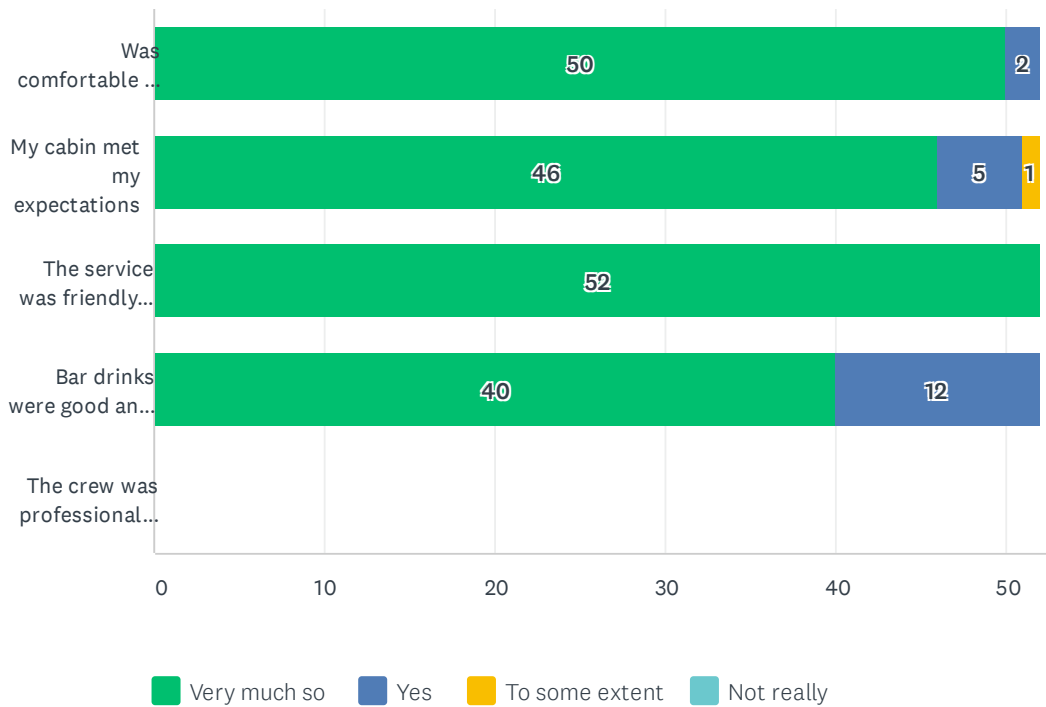
Q14 Any comment about the entertainments

Answered: 14 Skipped: 243

#	RESPONSES	DATE
1	Music after Gala Dinner was not our taste.	9/22/2021 10:29 PM
2	Paper games: it would be better to introduce it first and invite the participation. Some people might not even notice the game exists.	9/22/2021 9:53 AM
3	Might have been good to try a bingo night, or a horse racing. No general knowledge is required and all ages can play.	9/21/2021 9:25 PM
4	Shows were very well organized.	9/21/2021 6:58 PM
5	After a few Fado songs, felt it was a bit repetitive	9/20/2021 11:20 AM
6	the flamenco show was ... laborious	9/15/2021 8:16 PM
7	Flamenco dancing was disappointing.	9/15/2021 7:12 PM
8	Everything was perfect except for the flamenco show from the local lesbian club	9/15/2021 5:01 PM
9	A flamenco show must include guitar and castagnettes not only a dancing interpretation of Flamenco	9/15/2021 5:00 PM
10	The Fado singer was excellent. The Folk group was ok.	9/15/2021 1:20 PM
11	We need an opportunity to put on our own entertainment	9/14/2021 7:09 PM
12	Loved them but we had to go to bed as we were quite tired (age) and the Gala meal finished around 23 30.... so no energy left to dance.	9/14/2021 6:40 PM
13	well entertained throughout	9/14/2021 4:46 PM
14	What about the Fado on 8/9 ?	9/14/2021 4:39 PM

Q15 The Amalia Rodrigues

Answered: 52 Skipped: 205



	VERY MUCH SO	YES	TO SOME EXTENT	NOT REALLY	TOTAL	WEIGHTED AVERAGE
Was comfortable and pleasant	96% 50	4% 2	0% 0	0% 0	52	1.04
My cabin met my expectations	88% 46	10% 5	2% 1	0% 0	52	1.13
The service was friendly and efficient	100% 52	0% 0	0% 0	0% 0	52	1.00
Bar drinks were good and varied	77% 40	23% 12	0% 0	0% 0	52	1.23
The crew was professional and helpful	0% 0	0% 0	0% 0	0% 0	0	0.00

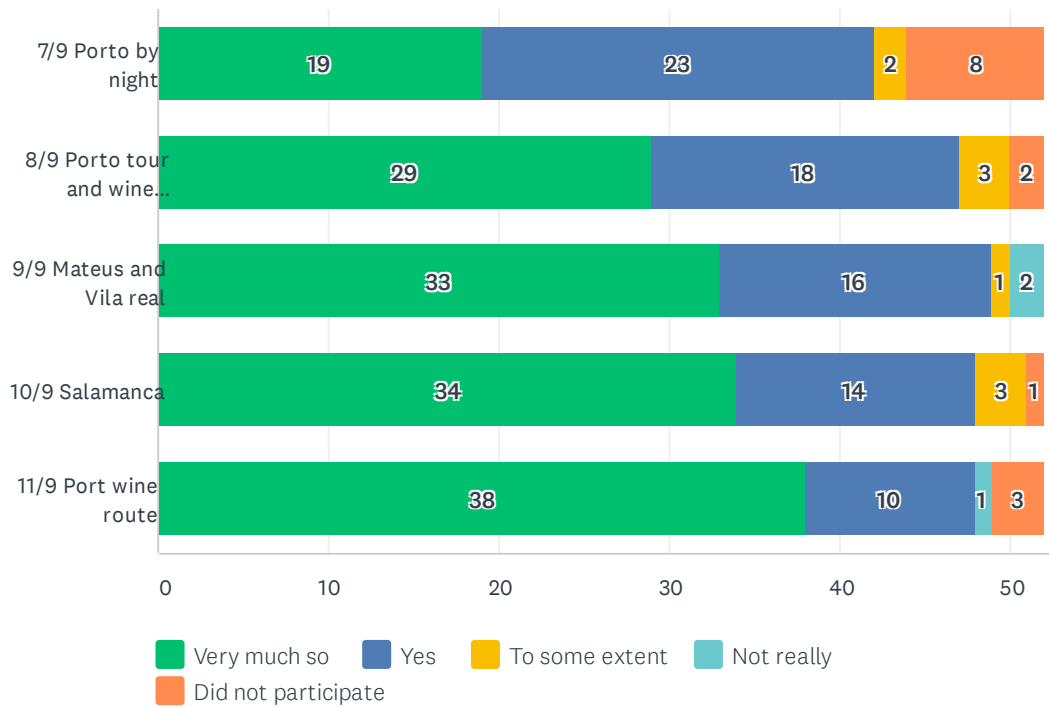
Q16 Any comment about the boat

Answered: 19 Skipped: 238

#	RESPONSES	DATE
1	Outstanding way to have a reunion	9/27/2021 12:02 PM
2	Congratulation to the Amalia Rodrigues service on board	9/25/2021 1:26 PM
3	The TV screen presents a risk of head injury when lowered. I banged my head at least once. It needs a soft surround.	9/24/2021 9:02 AM
4	Nice brandnew boat. WLAN was too weak, worked well in the buses.	9/22/2021 10:32 PM
5	Very friendly and professional crew	9/21/2021 10:43 PM
6	Great boat overall with a very nice and competent crew. The only thing missing for me would be to have some exercise equipment.	9/21/2021 9:52 PM
7	Great service.	9/21/2021 9:26 PM
8	The only issue was when they park another boat alongside blocking the view and the light in the room.	9/21/2021 6:59 PM
9	being on the top floor gave us the chance to have a sliding window, which was definitivly a plus	9/20/2021 11:23 AM
10	The boat was excellent and all crew members outstanding.	9/18/2021 8:51 AM
11	sometimes fuel smells in rear of boat cabin from nearby moored boat	9/16/2021 9:29 AM
12	top notch	9/15/2021 8:16 PM
13	It was nice, new and clean.	9/15/2021 7:14 PM
14	Right size for a group like our. The ambiance on a ship is always better as we have more time to come to each other and know new comers that will integrate much easier.	9/15/2021 5:03 PM
15	Really good cabins well equipped with great bay window doors	9/15/2021 5:02 PM
16	The boat wifi did not work at all. We all used 4G when we could to connect.	9/15/2021 3:24 PM
17	A good choice of company for the boat lease	9/14/2021 7:10 PM
18	Lovely crew.	9/14/2021 6:41 PM
19	My room happened to be at the end of the boat at the 2nd floor and it was very noisy with engin noise when sailing	9/14/2021 4:48 PM

Q17 The tours were well organised and interesting

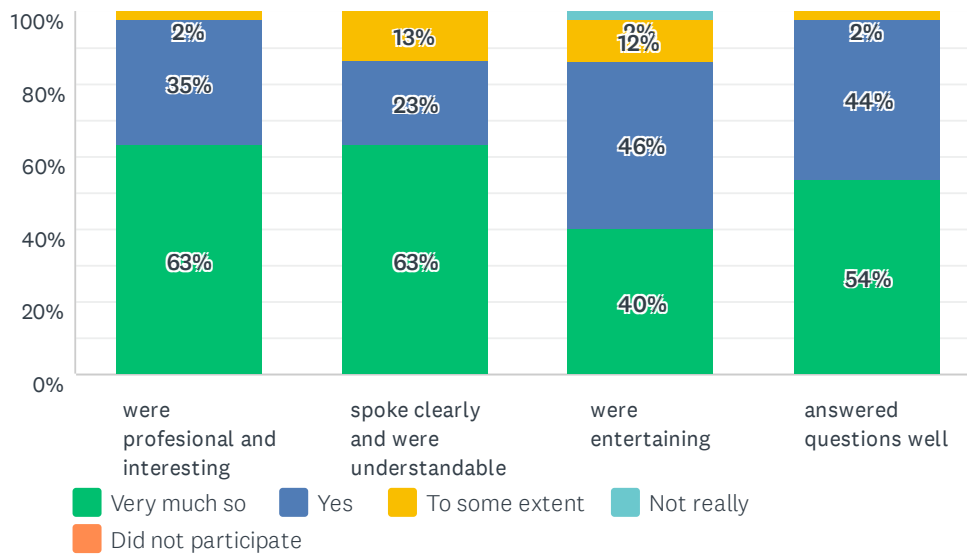
Answered: 52 Skipped: 205



	VERY MUCH SO	YES	TO SOME EXTENT	NOT REALLY	DID NOT PARTICIPATE	TOTAL
7/9 Porto by night	37% 19	44% 23	4% 2	0% 0	15% 8	52
8/9 Porto tour and wine tasting	56% 29	35% 18	6% 3	0% 0	4% 2	52
9/9 Mateus and Vila real	63% 33	31% 16	2% 1	4% 2	0% 0	52
10/9 Salamanca	65% 34	27% 14	6% 3	0% 0	2% 1	52
11/9 Port wine route	73% 38	19% 10	0% 0	2% 1	6% 3	52

Q18 The tours guides...

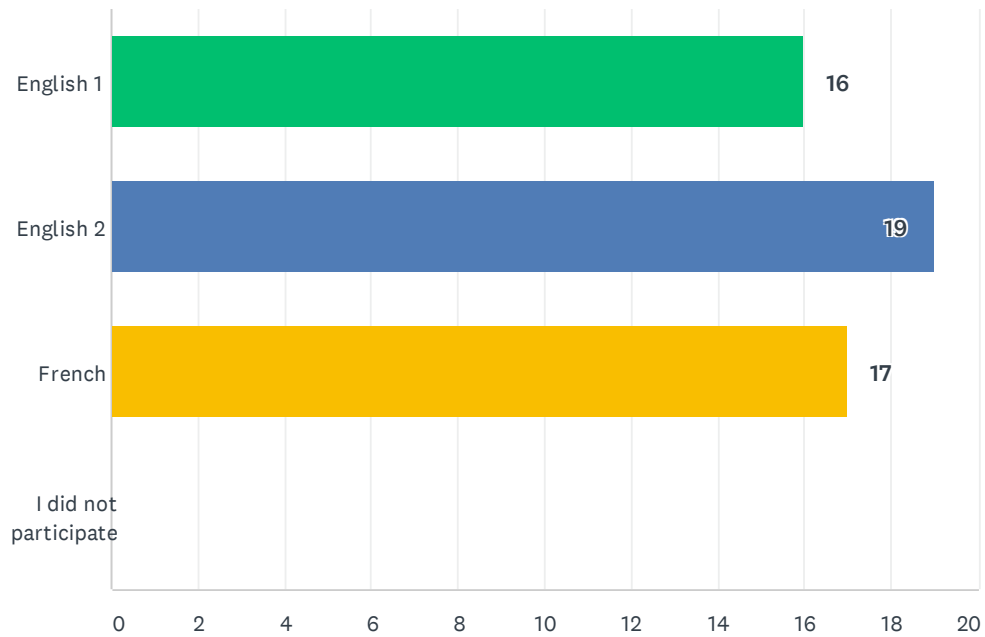
Answered: 52 Skipped: 205



	VERY MUCH SO	YES	TO SOME EXTENT	NOT REALLY	DID NOT PARTICIPATE	TOTAL
were profesional and interesting	63% 33	35% 18	2% 1	0% 0	0% 0	52
spoke clearly and were understandable	63% 33	23% 12	13% 7	0% 0	0% 0	52
were entertaining	40% 21	46% 24	12% 6	2% 1	0% 0	52
answered questions well	54% 28	44% 23	2% 1	0% 0	0% 0	52

Q19 My bus group

Answered: 52 Skipped: 205



ANSWER CHOICES	RESPONSES	
English 1	31%	16
English 2	37%	19
French	33%	17
I did not participate	0%	0
TOTAL		52

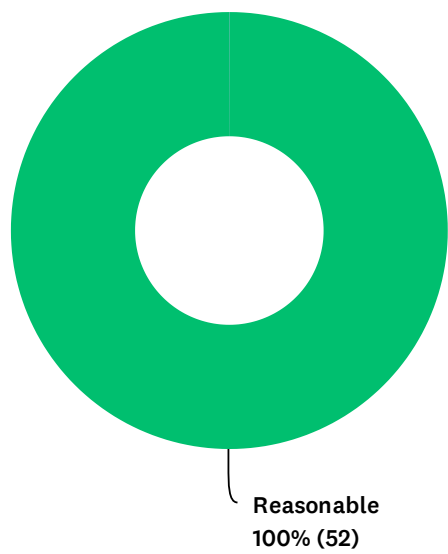
Q20 Any comment about the tours and guides?

Answered: 24 Skipped: 233

#	RESPONSES	DATE
1	Salamanca tour was too many visits in churches.	9/22/2021 10:36 PM
2	We would have appreciated some more time to visit Salamanca.	9/22/2021 6:06 PM
3	Bus 2 guide was a bit rude at some point, telling us we had to respect her work...maybe there was an incident that I wasn't aware of...	9/21/2021 10:47 PM
4	Our guide had some flippant comments at the beginning but was very knowledgeable overall and tried hard.	9/21/2021 9:54 PM
5	Liked the tours a lot, but sailing through a wine region, I thought there would be more tastings.	9/21/2021 9:33 PM
6	Our tour guides were quite good.	9/21/2021 7:02 PM
7	Our guide was knowledgeable but the English words she used were sometimes difficult to understand.	9/21/2021 6:31 PM
8	Time in Salamanca was too short. We will go back !	9/20/2021 8:14 PM
9	Would have enjoyed another wine farm visit instead of the long road Salamanca trip	9/20/2021 8:07 PM
10	Although very knowledgeable and understandable, felt we had a bit too much data, it was easy to get side tracked. Wondering also if it wouldn't be better to have the audio guides in the bus, specially when people are sitting in the back or having slight hearing deficiencies...	9/20/2021 11:27 AM
11	A bit too talkative at times	9/20/2021 12:03 AM
12	The use of audioguides on all tours was a great success.	9/18/2021 8:54 AM
13	1. There was more to see at the Porto cathedral and we would have had time except for the way-too-detailed explanations of the symbolisms, etc. 2. The original information from Alliance showed an optional bike tour in Salamanca that I was looking forward to.	9/15/2021 7:20 PM
14	The actual visit of Salamenca was 2hrs associated with almost 4hrs bus trip and 2hrs for a medium quality lunch. That's short to visit such an important cultural site but impossible to fit in one day, except coming too late for dinner on board.	9/15/2021 5:08 PM
15	The tour guide in Salamanca was specially highly educated and interesting	9/15/2021 5:04 PM
16	Very good guides except for the Porto tour on tuesday morning (could not answer some questions and "that's what I was told to say"	9/15/2021 3:52 PM
17	Our Salamanca guide was not as good as the others. If she didn't know something, she should have said so instead of waffling.	9/15/2021 3:26 PM
18	Only because you're asking...perhaps tours like the one in Salamanca could have been a little longer.	9/15/2021 2:28 PM
19	All in all, excursions and side trips were good.	9/15/2021 1:22 PM
20	Isabella was great	9/14/2021 7:13 PM
21	Isabella was charming and understood my native tongue. I need to improve my communication skills	9/14/2021 7:12 PM
22	Patricia was excellent.	9/14/2021 6:41 PM
23	Our guide in Porto was not very good.	9/14/2021 5:41 PM
24	we felt well invoiced by guides that showed a passion for their job	9/14/2021 4:48 PM

Q21 The amount of walking was

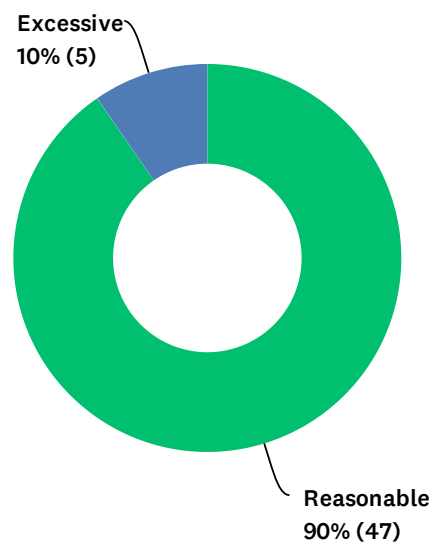
Answered: 52 Skipped: 205



ANSWER CHOICES	RESPONSES	
Reasonable	100%	52
Excessive	0%	0
TOTAL		52

Q22 The amount of time spent in buses was

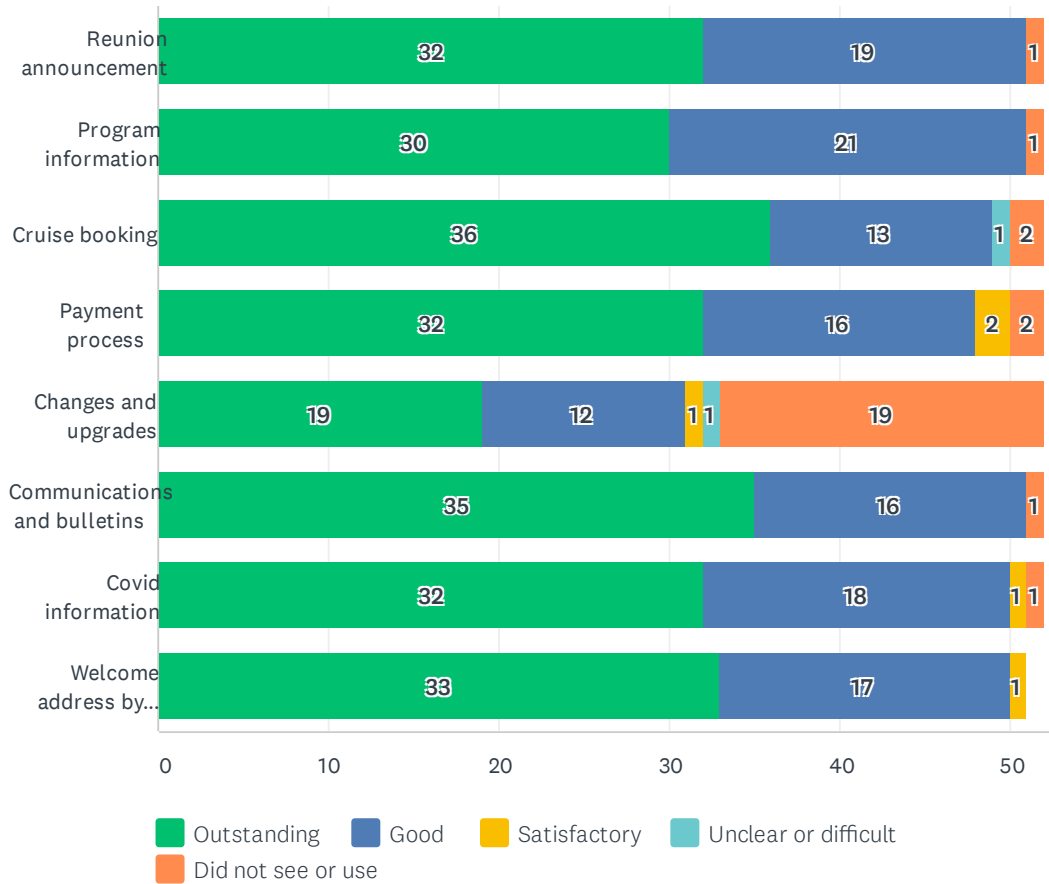
Answered: 52 Skipped: 205



ANSWER CHOICES	RESPONSES	
Reasonable	90%	47
Excessive	10%	5
TOTAL		52

Q25 Please let us know your opinion on the reunion registration process

Answered: 52 Skipped: 205



	OUTSTANDING	GOOD	SATISFACTORY	UNCLEAR OR DIFFICULT	DID NOT SEE OR USE	TOTAL
Reunion announcement	62% 32	37% 19	0% 0	0% 0	2% 1	52
Program information	58% 30	40% 21	0% 0	0% 0	2% 1	52
Cruise booking	69% 36	25% 13	0% 0	2% 1	4% 2	52
Payment process	62% 32	31% 16	4% 2	0% 0	4% 2	52
Changes and upgrades	37% 19	23% 12	2% 1	2% 1	37% 19	52
Communications and bulletins	67% 35	31% 16	0% 0	0% 0	2% 1	52
Covid information	62% 32	35% 18	2% 1	0% 0	2% 1	52
Welcome address by ALLIANCE	65% 33	33% 17	2% 1	0% 0	0% 0	51

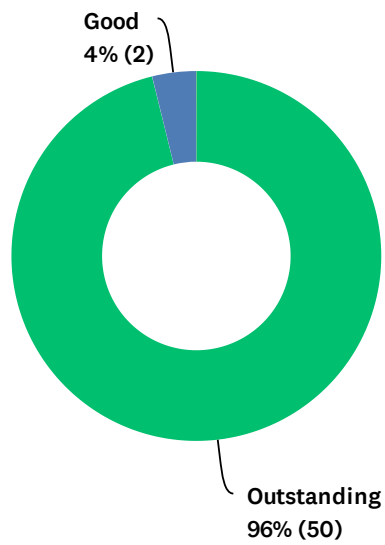
Q26 Any comment about the registration?

Answered: 15 Skipped: 242

#	RESPONSES	DATE
1	Painless.. great work by the committee	9/27/2021 12:03 PM
2	very professional ,many thanks to the organization team	9/25/2021 1:29 PM
3	Super organization.	9/22/2021 10:37 PM
4	everything smooth on website	9/22/2021 6:45 PM
5	It was mostly done by my husband, so I wasn't really involved	9/21/2021 10:50 PM
6	First time event for me and I was impressed I how well it was organised.	9/21/2021 9:35 PM
7	Very well managed no issues at all.	9/21/2021 7:03 PM
8	Brilliant!!	9/20/2021 12:04 AM
9	Communication from the Alliance Board in the 18 months prior to the Reunion was excellent. It perhaps should have been made clear that detailed program information (duration of tours etc) would be provided on a daily basis by the boat crew. (These were excellent, by the way.)	9/18/2021 8:57 AM
10	Bravo to the team	9/15/2021 5:04 PM
11	Very clear and easy to follow.	9/15/2021 2:28 PM
12	It was a very good organisation and the circumstances were not easy. Congratulations.	9/15/2021 1:24 PM
13	Generally excellent	9/14/2021 7:14 PM
14	We struggled to pay balance but Pierre Bihan was excellent at communicating with us. Thank you.	9/14/2021 6:43 PM
15	US credit cards not accepted.	9/14/2021 4:55 PM

Q27 The overall organisation by ALLIANCE was...

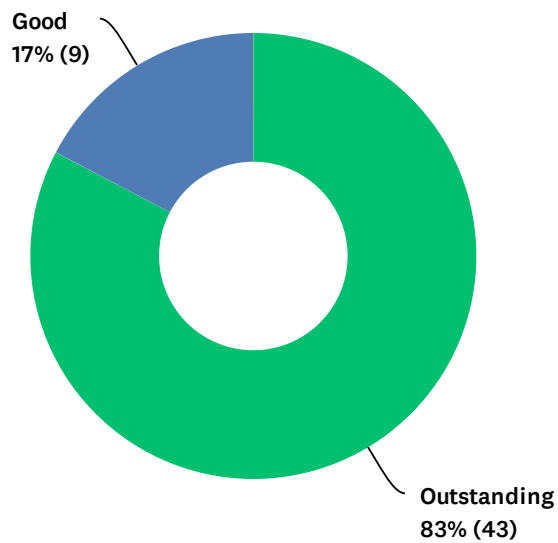
Answered: 52 Skipped: 205



ANSWER CHOICES	RESPONSES	
Outstanding	96%	50
Good	4%	2
Satisfactory	0%	0
Poor	0%	0
TOTAL		52

Q28 The overall cruise management by Croisi Europe was...

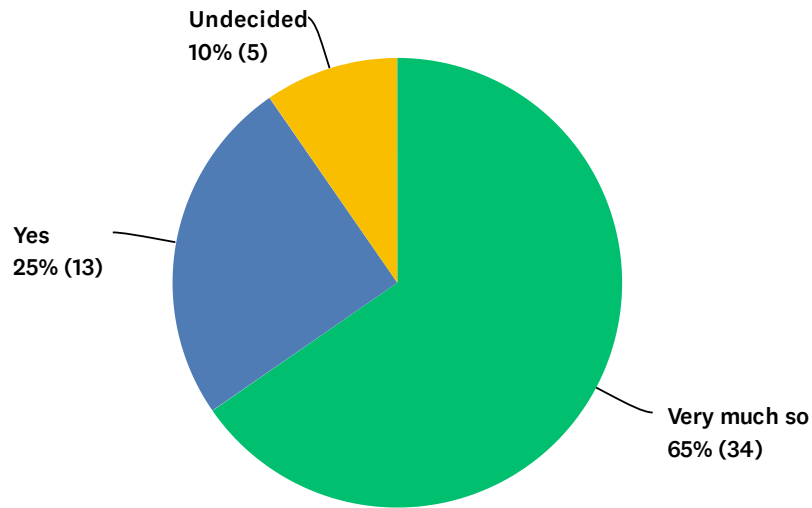
Answered: 52 Skipped: 205



ANSWER CHOICES	RESPONSES	
Outstanding	83%	43
Good	17%	9
Satisfactory	0%	0
Poor	0%	0
TOTAL		52

Q29 Would you like another cruise reunion in the long term (not before 2024)?

Answered: 52 Skipped: 205



ANSWER CHOICES	RESPONSES	
Very much so	65%	34
Yes	25%	13
Undecided	10%	5
No	0%	0
TOTAL		52

Q30 Overall, what I liked best ?

Answered: 42 Skipped: 215

#	RESPONSES	DATE
1	The cruise concept	9/27/2021 12:04 PM
2	Everybody of Croisi Europe was very kind, and helpfull	9/25/2021 1:39 PM
3	friendly atmosphere	9/24/2021 10:22 AM
4	Busy schedule yet plenty of time to meet and chat	9/24/2021 9:07 AM
5	The ambiance, the facility to meet others.	9/22/2021 11:02 PM
6	Coming together with old and newly made friends.	9/22/2021 10:42 PM
7	Meeting long time friends	9/22/2021 9:21 PM
8	informality	9/22/2021 8:44 PM
9	very well organized, thanks to Gerard and his team	9/22/2021 6:46 PM
10	The visit of Mateus palacz and Salamanca.	9/22/2021 6:09 PM
11	Enough time and occasions to meet different friends in a relaxing and beautiful environment	9/22/2021 9:58 AM
12	I loved meeting people I had share with in previous postings and also meeting new people	9/21/2021 10:53 PM
13	A cruise is an outstanding way of interacting with ex colleagues and getting to know some new people.	9/21/2021 9:56 PM
14	Organisation, community, scenery.	9/21/2021 9:45 PM
15	The ambiance and the organization	9/21/2021 7:04 PM
16	We had a clear plan and we stuck to it.	9/21/2021 6:32 PM
17	General relaxed atmosphere of the group	9/21/2021 3:27 AM
18	Cruise + Porto wine tour (Casa de Mateus was good as well but we had been there before)	9/20/2021 8:16 PM
19	Cruising the Douro was fun and relaxing. The boat gave everyone a good opportunity to meet each other and share experiences	9/20/2021 7:40 PM
20	Seeing old colleagues and Portugal	9/20/2021 7:29 PM
21	compare with our unique and previous gathering in Bordeaux, felt that we have much more time available to meet other SLB retirees on a boat	9/20/2021 11:33 AM
22	The format of being on a boat, on a relaxing stimulating journey at an unhurried pace.	9/20/2021 12:05 AM
23	Easier to meet the other participants during the cruise compared to an hotel.	9/18/2021 7:37 PM
24	Meeting former colleagues and new Alliance Members. The lounge on the Amalia Rodrigues was an excellent venue for this. For the tours, the Wine Road was the best. The coordination of all the buses, tours and external restaurants was superb.	9/18/2021 9:03 AM
25	The efficiency and good will of the boat crew	9/17/2021 5:27 PM
26	Thé free time aboard giving plenty of time To meet	9/16/2021 5:56 PM
27	Everything was fine	9/16/2021 4:21 PM
28	Mateus, Salamanca and Quinta de Todo	9/16/2021 9:29 AM
29	everything!	9/15/2021 8:21 PM
30	The cruise afforded the ability to see a lot of sites in a short period of time and also gave us time to spend with former colleagues and meet new SLB people. We appreciated having covid testing on board, having taxis pre-arranged, and the service in general of the crew.	9/15/2021 7:29 PM
31	The very warm atmosphere on board. Everybody was happy to be together again.	9/15/2021 5:12 PM

ALLIANCE survey

32	comfort and cleanliness	9/15/2021 5:06 PM
33	Salamanca visit Quinta do Tedo visit Comfort on the boat and crew's service Well balanced menus on the boat	9/15/2021 3:58 PM
34	Perfect timing for the Douro valley - great scenery, not hot and a lot of activity in the fields.	9/15/2021 3:29 PM
35	Overall atmosphere.	9/15/2021 1:26 PM
36	Thanks o the great jib done by all the organisers!	9/14/2021 7:15 PM
37	A little order in a busy day	9/14/2021 7:15 PM
38	Having the boat with just our own Alliance members.	9/14/2021 6:43 PM
39	Diversity of scenery and extension to Salamanca	9/14/2021 5:46 PM
40	Meeting old friends.	9/14/2021 4:56 PM
41	The time spent together while cruising	9/14/2021 4:51 PM
42	Never bored and schedule was maintained well	9/14/2021 4:51 PM

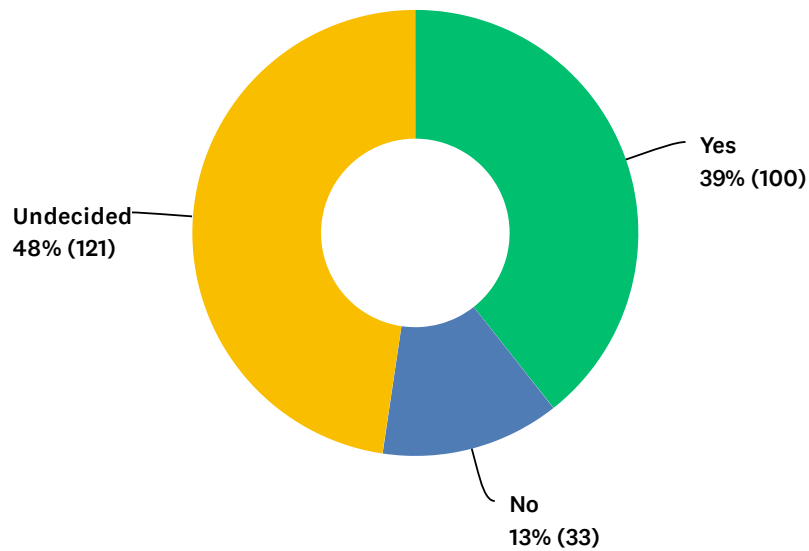
Q31 Overall, what was not much appreciated?

Answered: 28 Skipped: 229

#	RESPONSES	DATE
1	Nothing	9/27/2021 12:04 PM
2	Poor to non-existent internet connections. We should have been warned that much of the voyage would be "no internet"	9/24/2021 9:07 AM
3	Lack of WiFi	9/22/2021 11:02 PM
4	Dancing night would improve with live band or live singer.	9/22/2021 10:42 PM
5	early rising...	9/22/2021 8:44 PM
6	nothing in particular	9/22/2021 6:46 PM
7	The boat location was remote for boarding and disembarking.	9/21/2021 9:45 PM
8	Nights when the we had a boat alongside.	9/21/2021 7:04 PM
9	Perhaps longer time in Salamanca, a bit rushed?	9/21/2021 3:27 AM
10	Bus ride to Salamanca too long compared to time left in the town	9/20/2021 8:16 PM
11	Nothing	9/20/2021 7:29 PM
12	Tipping of our guides was not made clear as to whether we had to do it at the end of the week or after each day trip.	9/20/2021 11:33 AM
13	Too much time on coach. Not enough exercise options.	9/20/2021 12:05 AM
14	The space for the shows was not the best for a good view.	9/18/2021 7:37 PM
15	Nothing.	9/18/2021 9:03 AM
16	Thé Porto tour by night	9/16/2021 5:56 PM
17	Poor internet on board, even in populated locations with 4G running fine on phones...	9/16/2021 9:29 AM
18	just the flamenco show, which was well below the high standard set up by other activities	9/15/2021 8:21 PM
19	Not a thing. We've been on one other river cruise and this one was as good if not better.	9/15/2021 7:29 PM
20	wi-fi not connected to the internet	9/15/2021 5:06 PM
21	Guide on Porto's tour Internet access very weak	9/15/2021 3:58 PM
22	Coach trips round many tight bends are not pleasant.	9/15/2021 3:29 PM
23	The schedule	9/14/2021 7:15 PM
24	Nothing.	9/14/2021 6:43 PM
25	Not enough free time in Salamanca. Lack of activities on the boat while cruising.	9/14/2021 5:46 PM
26	Nothing.	9/14/2021 4:56 PM
27	Very bad connectivity	9/14/2021 4:51 PM
28	Wi-Fi or cellular signal could be better but understand the limitation in a valley.	9/14/2021 4:51 PM

Q36 The next European reunion will be held in Thessalonika, Greece, in September 2022. Do you intend to participate?

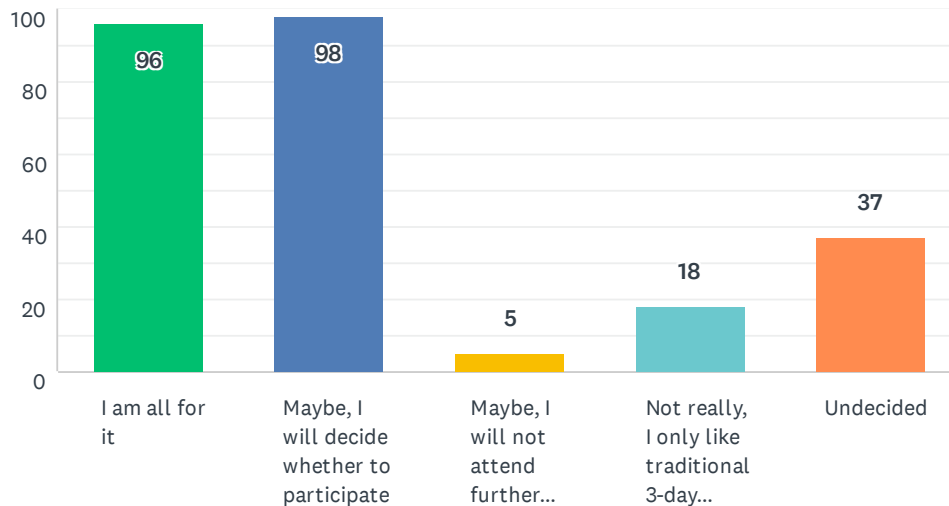
Answered: 254 Skipped: 3



ANSWER CHOICES		RESPONSES	
Yes		39%	100
No		13%	33
Undecided		48%	121
TOTAL			254

Q37 The 2023 reunion will take place in France or Spain. In the future, we may consider planning another, longer, more adventurous reunion similar to those in Jakarta, Panama and Douro. What is your opinion?

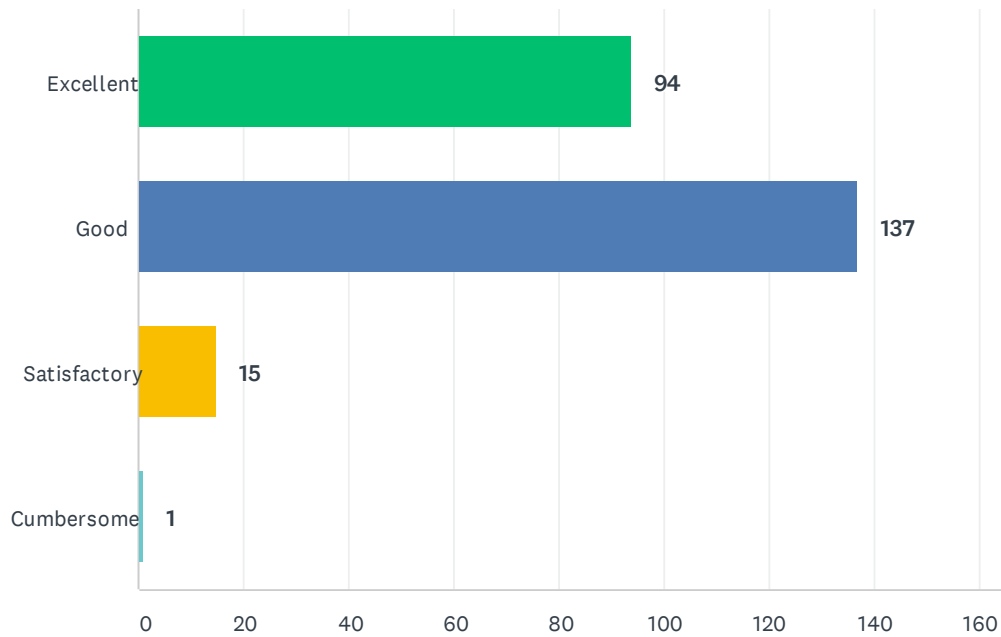
Answered: 254 Skipped: 3



ANSWER CHOICES	RESPONSES	
I am all for it	38%	96
Maybe, I will decide whether to participate	39%	98
Maybe, I will not attend further reunions anyway	2%	5
Not really, I only like traditional 3-day reunions	7%	18
Undecided	15%	37
TOTAL		254

Q41 What do you think of the ALLIANCE web site?

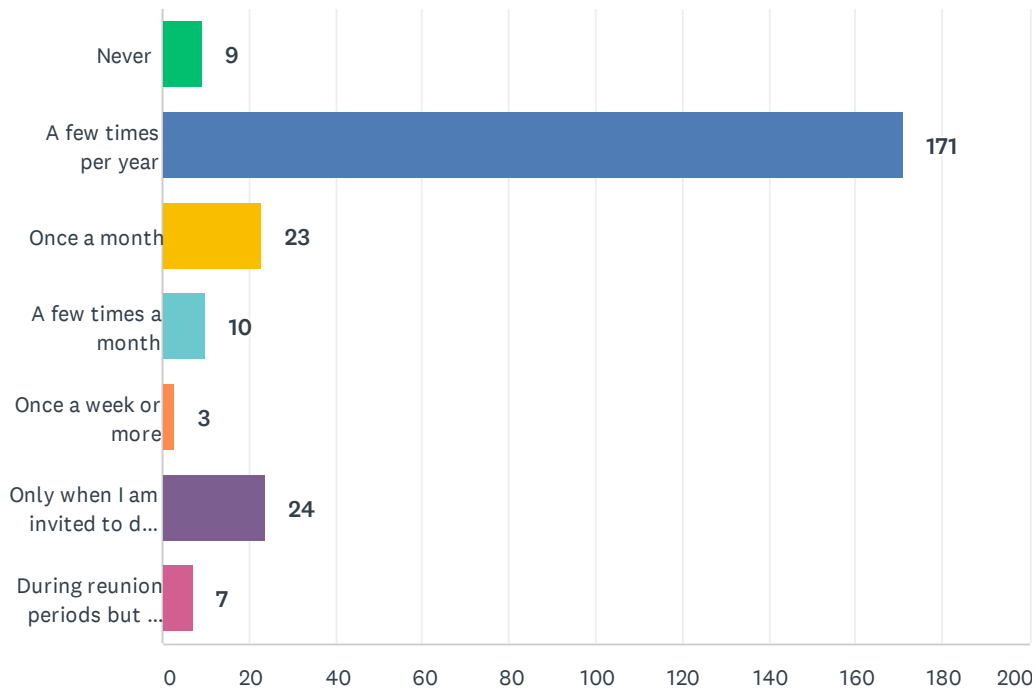
Answered: 247 Skipped: 10



ANSWER CHOICES		RESPONSES	
Excellent		38%	94
Good		55%	137
Satisfactory		6%	15
Cumbersome		0%	1
TOTAL			247

Q42 How often do you visit the ALLIANCE web site?

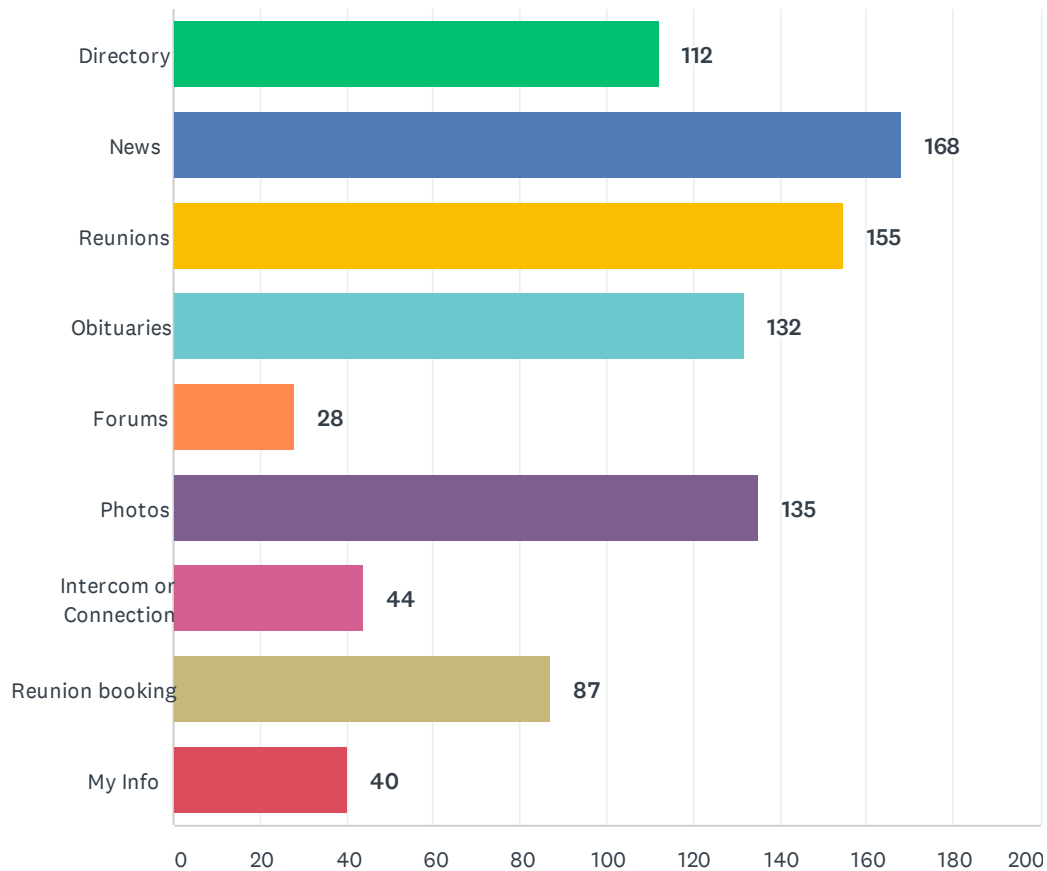
Answered: 247 Skipped: 10



ANSWER CHOICES	RESPONSES	
Never	4%	9
A few times per year	69%	171
Once a month	9%	23
A few times a month	4%	10
Once a week or more	1%	3
Only when I am invited to do so by email	10%	24
During reunion periods but not otherwise	3%	7
TOTAL		247

Q43 Which sections of the web site do you consult?

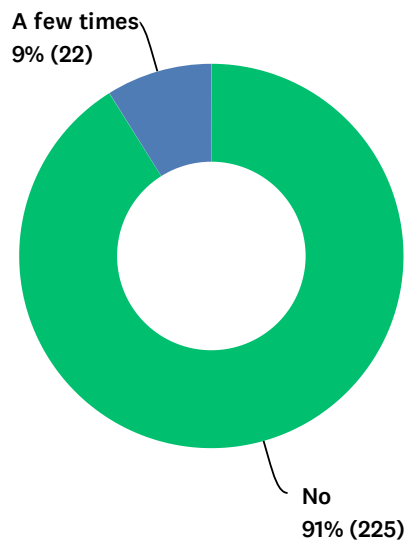
Answered: 235 Skipped: 22



ANSWER CHOICES	RESPONSES	
Directory	48%	112
News	71%	168
Reunions	66%	155
Obituaries	56%	132
Forums	12%	28
Photos	57%	135
Intercom or Connection	19%	44
Reunion booking	37%	87
My Info	17%	40
Total Respondents: 235		

Q44 Did you ever contribute to the forums?

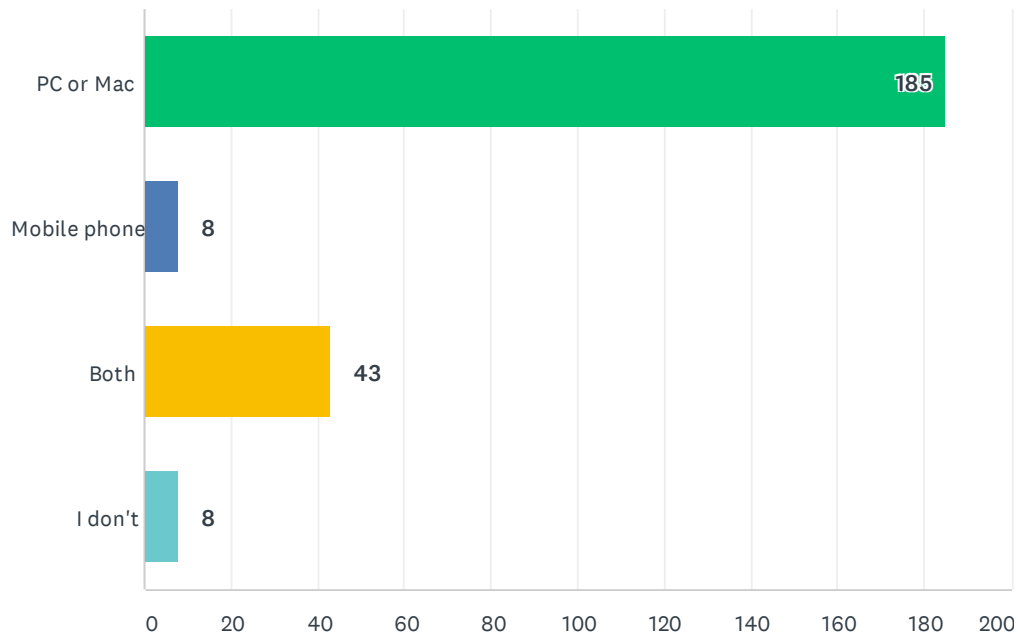
Answered: 247 Skipped: 10



ANSWER CHOICES	RESPONSES	
No	91%	225
A few times	9%	22
Regularly	0%	0
TOTAL		247

Q45 Do you consult the web site on....

Answered: 244 Skipped: 13



ANSWER CHOICES	RESPONSES	
PC or Mac	76%	185
Mobile phone	3%	8
Both	18%	43
I don't	3%	8
TOTAL		244

Q46 What could we do to improve the web site?

Answered: 65 Skipped: 192

#	RESPONSES	DATE
1	I think it needs more activities news to keep the members engaged.	9/27/2021 5:44 PM
2	Very happy with it	9/26/2021 5:53 PM
3	The website is fine as it is!	9/26/2021 4:03 PM
4	the web site is OK as is	9/24/2021 7:22 PM
5	Cruise booking procedure	9/24/2021 9:09 AM
6	Add the members LinkedIn profiles	9/23/2021 6:51 PM
7	It would be nice if there is an auto notification to members for any updates in the website.	9/23/2021 3:13 PM
8	For now your web site is very satisfactory! Thanks for your efforts ! Kind regards Mrs M Poizat (Alain Poizat)	9/23/2021 2:25 PM
9	Make it easier accessable please!	9/22/2021 8:51 PM
10	It looks good to me!	9/22/2021 3:36 PM
11	It's my husband the one accessing the website, I'm sure it's excellent :)	9/21/2021 10:58 PM
12	I do not use the site enough. It's it possible to extend the SLB travel booking site and discounts to alliance members?	9/21/2021 9:52 PM
13	Fine as it is.	9/21/2021 9:38 PM
14	One update - Include maps of reunion sites and activity/tour locations. Again, no other thoughts at the moment. Winston	9/21/2021 7:25 PM
15	I like it as it is.	9/21/2021 7:06 PM
16	Nothing comes to mind as it functions okay and appears to serve it's purpose.	9/21/2021 4:38 PM
17	Web is OK at present with regards to my requirements. Thanks to webmaster.	9/21/2021 1:39 PM
18	N.A.	9/21/2021 9:33 AM
19	Leep up the good work!	9/21/2021 3:29 AM
20	It's very dinamic, I believe for the meanwhile is fine, nothing to add nothing to take	9/21/2021 12:44 AM
21	Nothing really. All fine for me.	9/21/2021 12:37 AM
22	Can't think of anything in particular at the moment	9/20/2021 10:50 PM
23	Uncertain	9/20/2021 10:39 PM
24	The changes encourage me to keep on a learning trajectory. That is important for us octogenarians.	9/20/2021 10:17 PM
25	continue to do what you are doing now. keep us informed. thanks DeWayne Schnorr	9/20/2021 9:18 PM
26	Nothing	9/20/2021 8:45 PM
27	No particular suggestion	9/20/2021 8:43 PM
28	Not sure. I think it is good enough.	9/20/2021 8:37 PM
29	So far so good. Thank you!	9/20/2021 8:34 PM
30	Comments on issues eg: CIGNA. Question: who in SLB or Alliance is in charge of Cigna?	9/20/2021 7:33 PM
31	Sorry, I have not used enough to have an opinion yet.	9/20/2021 7:22 PM
32	You are doing very good job, and so far, I could not attend trip with	9/20/2021 6:51 PM
33	I think that the user interface is currently just fine.	9/20/2021 6:37 PM

ALLIANCE survey

34	At this stage, nothing that I can think of, but will definitively advise if I think of something in future Should we provide the email contacts for all retirees on this site?	9/20/2021 11:41 AM
35	Keep it interesting	9/19/2021 9:27 AM
36	Make the provisional Participant Lists in the run-up to Reunions downloadable as a PDF file.	9/18/2021 9:07 AM
37	Nothing the web site is oK	9/17/2021 2:58 PM
38	So far it has worked for my needs.	9/17/2021 2:46 AM
39	faster search in directory	9/16/2021 9:29 AM
40	You are doing fine as it is	9/16/2021 3:19 AM
41	The directory search function isn't very useful as it returns a lot of unrelated results.	9/15/2021 7:37 PM
42	Make it a little be quicker?	9/15/2021 5:14 PM
43	Nothing more required	9/15/2021 5:09 PM
44	I find it quite perfect for my purposes.	9/15/2021 4:45 PM
45	As far as we are concerned, the website is fine	9/15/2021 1:21 PM
46	Nothing to suggest	9/15/2021 12:57 AM
47	All good for now	9/15/2021 12:09 AM
48	No comments.	9/14/2021 9:43 PM
49	I don't have any criticisms but I may suggest that, because many Members have written Memoirs concerning their Schlumberger careers, perhaps there could be a folder containing those.	9/14/2021 8:39 PM
50	i am a new member so i am studying and learning...in any case i wish to congratulate with the board for this web site and the events	9/14/2021 8:27 PM
51	Let me think & I'll be back. Regards. Malte "Henry" the Kraut	9/14/2021 8:25 PM
52	Easier to navigate the directory	9/14/2021 8:13 PM
53	Carry on the good work	9/14/2021 7:33 PM
54	N/A	9/14/2021 7:32 PM
55	I think the information is enough for joining the reunion/ tour.	9/14/2021 7:26 PM
56	Thanks for the good work. What is the Apple App for the Alliance?	9/14/2021 7:20 PM
57	A more arresting Home page	9/14/2021 7:17 PM
58	no answer	9/14/2021 7:15 PM
59	No comments for now. Everything looks good. Perhaps each chapter can organize meetings online.	9/14/2021 5:46 PM
60	-	9/14/2021 5:40 PM
61	Thanks	9/14/2021 5:37 PM
62	Don't know	9/14/2021 5:33 PM
63	It is very good already	9/14/2021 5:31 PM
64	No suggestion	9/14/2021 5:11 PM
65	All good	9/14/2021 5:02 PM

Q47 Any other comment, suggestion or idea?

Answered: 99 Skipped: 158

#	RESPONSES	DATE
1	None	9/27/2021 5:44 PM
2	Great that we have this means of keeping in touch	9/27/2021 12:06 PM
3	We are so lucky to have the Alliance I know of no other company with such lasting bonds between colleagues	9/26/2021 5:55 PM
4	Next reunion in South America please! How about Colombia - Cartagena, or Argentina - Buenos Aires or Mendoza?	9/26/2021 4:05 PM
5	Everything was perfect , many thanks , congratulation to your team	9/25/2021 1:40 PM
6	None	9/24/2021 7:22 PM
7	Thanks to all the organising committee. Keep up the good work!	9/24/2021 9:10 AM
8	Discounted offers to SLB	9/23/2021 6:51 PM
9	None	9/23/2021 3:14 PM
10	None	9/23/2021 2:25 PM
11	Excited to participate on the next reunion!	9/22/2021 3:36 PM
12	Keep up the good work .	9/22/2021 3:52 AM
13	Just want to thank everyone that takes the time to make the Alliance work, you do a great job!!	9/21/2021 10:59 PM
14	Great cruise under very challenging conditions. Well done.	9/21/2021 9:59 PM
15	Had a great time. Thank you to the whole team that worked tirelessly to make this a memorable holiday.	9/21/2021 9:54 PM
16	Publish names of members planning to attend reunions.	9/21/2021 7:37 PM
17	Looking for the Douro River photos remains on our "to do" list. Thanks.	9/21/2021 7:26 PM
18	Please continue the good work.	9/21/2021 7:07 PM
19	No more comments. Many thanks to the organizers for putting up with all the Covid related uncertainties making this well planned reunion happen.	9/21/2021 6:34 PM
20	Not really.	9/21/2021 4:38 PM
21	no comments	9/21/2021 3:19 PM
22	Nope!	9/21/2021 1:39 PM
23	no	9/21/2021 9:33 AM
24	My thanks to Gerard and his team for taking on such a thankless task and my congratulations for doing it so well. Well done.	9/21/2021 3:31 AM
25	Thanks to keeping us up to date and together..	9/21/2021 12:45 AM
26	Just to commend the Alliance Team for their responsiveness and willingness to help. Tks!!!	9/21/2021 12:39 AM
27	No	9/20/2021 10:50 PM
28	None	9/20/2021 10:40 PM
29	Not for the moment.	9/20/2021 10:18 PM
30	none for now	9/20/2021 8:45 PM
31	I was widowed in February 2021 so now i could be more inclined to join some of the adventures	9/20/2021 8:44 PM

ALLIANCE survey

32	None. You are doing a good job.	9/20/2021 8:37 PM
33	Right now no. Thank you for your time and energy!	9/20/2021 8:35 PM
34	Suggest a large bottle of champagne for each of the organisers	9/20/2021 8:34 PM
35	More reunions in the Americas	9/20/2021 8:21 PM
36	We need a Latin America reunion	9/20/2021 8:13 PM
37	I like to have some news about my old work companions.....if they still live	9/20/2021 7:56 PM
38	No thanck	9/20/2021 7:41 PM
39	What about a trip to Amalfi Coast in Italy? Late September is a great time to visit.	9/20/2021 7:34 PM
40	No. First visit	9/20/2021 7:31 PM
41	Difficulties to connect to the Alliance site	9/20/2021 7:10 PM
42	Wish you all the best with the organisation of the reunions.	9/20/2021 7:07 PM
43	Need to activate my engagement !	9/20/2021 7:06 PM
44	All good in Alliance Schlumberger	9/20/2021 6:52 PM
45	Hopefully Covid will relent and normal service will one day resume.	9/20/2021 6:37 PM
46	If we had to redo a cruise, I would be happy to see additionnal entertainment on the boat such as stationnary exercice indoor bikes darts board and why not a pool table By the way, Internet on the boat was poor, , in fact local 4g was much better for those who could afford	9/20/2021 11:56 AM
47	Karen and I have both enjoyed very much all three re-unions we have attended, and appreciate the hard work that has gone into organizing the events.	9/20/2021 12:09 AM
48	Gerard (and Apple) did an outstanding job of coordinating with the boat company and all participants under very difficult and uncertain circumstances due to Covid.	9/18/2021 9:09 AM
49	No	9/17/2021 2:58 PM
50	Though I havent participated in Reunions, its more a matter of various timing issues, than of any lack of interest. When things line up, I might very well take part - they are a good idea, and I appreciate the amount of effort, that people obviously invest in arranging them, and making them work - not least during the last couple of crazy years. Thanks!	9/17/2021 2:49 AM
51	Douro reunion was very intresting ans well organised as usual.	9/16/2021 4:29 PM
52	great, keep going with such reunions with no AGM, we should invite a keynote speaker on a topic related to the location of the reunion	9/16/2021 9:30 AM
53	I think it is well and I appreciate having access to it.	9/16/2021 3:42 AM
54	We appreciate your work. Thanks very much.	9/16/2021 3:20 AM
55	I think that this cruise format has been very energizing and fun for all participants, so it is a sign to us on the Alliance board that such events will be welcome in the future.	9/15/2021 8:23 PM
56	Thank you to all on the Board for your time and considerable efforts on behalf of the Alliance members. Stepping up to do these jobs takes a lot of dedication and it is much appreciated.	9/15/2021 7:40 PM
57	We should honor Gérard for the tremendous time he has given to us in all the reunions and with pictures	9/15/2021 5:16 PM
58	A worthwhile initiative for retired Schlumberger employees and families	9/15/2021 5:10 PM
59	Thank you Gérard and the team	9/15/2021 5:09 PM
60	I would like to thank the organizers of Alliance as well as of the website: you are all doing a tremendous job.	9/15/2021 4:45 PM
61	none	9/15/2021 4:44 PM
62	As we get older, a lot of our former colleagues tend not to participate. Hopefully, you will continue to attract new, younger members in the future. The Schlumberger family is still important to us.	9/15/2021 4:32 PM
63	We need some means of getting all the participants back on the bus at the right time. Maybe something humorous would work?	9/15/2021 3:32 PM

ALLIANCE survey

64	I like to congratulate the team you are doing a great job to keep us united and post it	9/15/2021 3:07 PM
65	You see...we always want more of the good things. We were discussing with other members the idea of a visit to Italy.	9/15/2021 2:31 PM
66	Well. as usual I guess, and additionnal effort should be deployed in order to "enroll" more people from non OFS Product Lines....	9/15/2021 1:30 PM
67	We hope the Alliance Committee keep up the good work.	9/15/2021 1:22 PM
68	Consider setting up a YouTube channel for video's of the events	9/15/2021 1:54 AM
69	None	9/15/2021 12:57 AM
70	I have been too busy to attend reunions since retiring and was wary of attending the Duoro river cruise due to Covid.	9/15/2021 12:18 AM
71	More reunions in Asian region	9/15/2021 12:10 AM
72	It's good. Please go ahead	9/14/2021 11:46 PM
73	Thank you for the opportunity to survey. One additional point is to continue to allow, recognize and promote the advertising of local groups of ex SLB persons. These can be organised locally, take a simpler format and meet annually or more often. They are useful in remote locations such as here in Perth, Western Australia so perhaps a listing on a Web page of affiliated groups may be helpful. Not sure however how to set up the contact details as in our case that changes each year to organise a once a year afternoon BBQ event.	9/14/2021 10:01 PM
74	NA	9/14/2021 9:43 PM
75	We've been in grad school, so unable to attend. We finish in Dec and really look forward to joining these.	9/14/2021 9:21 PM
76	I have children (at school) and we cannot easily leave them, which is why we have not been to any of the events so far. They are always in school term times.	9/14/2021 9:17 PM
77	None.	9/14/2021 8:39 PM
78	not for now, apart that you could consider to organize an event or a reunion in Sardinia, south Sardinia around Cagliari,.....i'll be happy to help organising	9/14/2021 8:28 PM
79	See above...	9/14/2021 8:26 PM
80	No. Thank you for letting us have this tool to connect.	9/14/2021 8:13 PM
81	Congratulations for your organization	9/14/2021 7:43 PM
82	Not now	9/14/2021 7:33 PM
83	Sir I was trying to join the reunion but didn't get the access to get visa	9/14/2021 7:29 PM
84	My wife cannot walk far, please consider the distance to : Reunion events, distance to hotel rooms Provision of walking aids, eg. crutches, zimmer frames, wheel chairs or advise us to bring them	9/14/2021 7:22 PM
85	none	9/14/2021 7:15 PM
86	I wish I could have gone to the last meeting.	9/14/2021 7:00 PM
87	No, the work the committee do is outstanding. Congratulations. Thabk you Linda.	9/14/2021 6:45 PM
88	keep up, great organisers thanks	9/14/2021 6:24 PM
89	Would like to see the LAM/NAM reunion in Cartagena happen.. I will definitely attend that.	9/14/2021 5:54 PM
90	I was wondering if there was an annual meeting in the Portugal Reunion that can be shared on-line.	9/14/2021 5:46 PM
91	No	9/14/2021 5:34 PM
92	Potentially a list of updates on website (maybe with filters) to get a (personalised) newsfeed by e-mail - it should be possible to automate this.	9/14/2021 5:27 PM
93	Appreciated the local parking option by the cruise company	9/14/2021 5:20 PM
94	no	9/14/2021 5:17 PM
95	I would like to see another reunion south america	9/14/2021 5:02 PM

ALLIANCE survey

96	You do a great job. I like the slow testing of new ideas, and adopting what works.	9/14/2021 4:59 PM
97	Great job in difficult conditions!!!! Bravo.	9/14/2021 4:58 PM
98	Alliance is a good organization	9/14/2021 4:54 PM
99	it proved that such a reunion was possible and worthwhile doing again	9/14/2021 4:54 PM